



DANIEL R. JUDSON  
PRESIDENT

COMMONWEALTH AUTOMOBILE REINSURERS

225 Franklin Street Boston, Massachusetts 02110

[www.commauto.com](http://www.commauto.com)

617-338-4000

- MEMORANDUM -

TO: All Recipients of the CAR Operational Reports  
FROM: Lisa Traynham  
DATE: September 19, 2013  
RE: Operational Reports

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The 2<sup>nd</sup> quarter 2013 Operational Reports follow this memorandum. This report includes data reported May 16, 2013 through August 15, 2013 for the accounting month period of April 2013 through June 2013. If you have any comments or suggestions to improve the usefulness of these reports, please contact me.

**Section I – Accounting/Statistical Shipments:**

There have been no Private Passenger Statistical Plan or Commercial Statistical Plan recommendations since the last publication of the Operational Reports.

CAR assessed a total of \$13,250 statistical Data Quality Penalties in the 2<sup>nd</sup> Quarter 2013 Settlement of Balances report.

**Section II – Cession/MAIP Placement Record Reporting:**

This section includes a new report – MAIP Placement Record Reporting Analysis, which highlights valid and invalid activity related to MAIP Placement Record reporting. CAR solicits responses from companies with excessive error counts and these responses are also included in this section.

## **OPERATIONAL REPORTS 2ND QUARTER 2013**

### **Section III – Residual Market Information:**

This section includes various status reports related to residual market commercial and private passenger market share, participation ratios, and quota share.

CAR mailed the CA5010 - Flat Cancellation report on July 31, 2013 and the documentation is due back at CAR on October 1, 2013.

As of June 2013 the commercial residual market rate equaled 17.5%.

CAR posted the June 30, 2013 Quarterly Member Participation Reports to its website on September 6, 2013.

CAR ran the 2<sup>nd</sup> Quarter 2013 Rule 29 credit edit download reports on August 30, 2013.

### **Section IV – Accounting System Processing:**

CAR produced 2nd Quarter 2013 Critical Error Loss Write-Offs and 10% Loss of Investment Fees totaling \$4,263 and \$321 respectively.

Relative to the Audit Review, CAR lists the "Audit Review" actual and potential penalties against 2012 and 2013 policy effective years following the monthly accounting shipments due the 15<sup>th</sup> of every month for all companies remaining over the tolerance level of 1% and 10 policies in error.

The Penalty Forecasting exhibits were posted to CAR's website on September 4, 2013.

### **Section V - Statistical Agent Functions:**

First Quarter 2013 Statutory Page 14 data was due at CAR on June 15, 2013. Penalties amounted to \$600 for companies that submitted their data after the due date. The Reconciliation Responses for First Quarter 2013 were due back on August 1, 2013. There were no penalties assessed. Penalties were included in the Second Quarter 2013 Settlement of Balances.

All companies that exceed the commercial rate edit tolerances are listed on page 21.

### **Section VI – Communications:**

CAR added functionality for Security Administrators to update the activity status, update the e-mail addresses, and process changes to a user's security profile. If you need access to the reports, please contact your company's security administrator to request access.

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**I. STATISTICAL SYSTEM**

**A. Reporting of Company Shipments**

The monthly submission of statistical data is due at CAR according to the Call Schedule contained in the table below. The timeliness exhibit on the following page reflects the timeliness status of all companies for 2012 as of the second quarter. That is, it reflects those companies whose submissions were not complete by the due date indicated below.

<b>2013 CALL SCHEDULE</b>		
<b>Submission</b>	<b>Due Date</b>	<b>Quarter</b>
January 2013	March 15, 2013	1 <sup>st</sup> Qtr
February 2013	April 15, 2013	
March 2013	May 15, 20123	
April 2013	June 17, 2013	2 <sup>nd</sup> Qtr
May 2013	July 15, 2013	
June 2013	August 15, 2013	
July 2013	September 16, 2013	3 <sup>rd</sup> Qtr
August 2013	October 15, 2013	
September 2013	November 15, 2013	
October 2013	December 16, 2013	4 <sup>th</sup> Qtr
November 2013	January 15, 2014	
December 2013	February 17, 2014	

In instances where a company's ceded loss dollars are complete by quarter's end but its ceded premium dollars are not, CAR will assess "loss of investment income" penalties to reimburse the pool for the missing premium dollars. CAR did not assess any "loss of investment income" penalties in second quarter, 2013.

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**I. STATISTICAL SYSTEM (continued)**

2013 Timeliness Report

<i>CO NO</i>	<i>Jan 3/18</i>	<i>Feb 4/15</i>	<i>Mar 5/15</i>	<i>Apr 6/17</i>	<i>May 7/15</i>	<i>Jun 8/15</i>	<i>July 9/16</i>	<i>Aug 10/15</i>	<i>Sep 11/15</i>	<i>Oct 12/16</i>	<i>Nov 1/15</i>	<i>Dec 2/18</i>
155		COM	COM	COM	COM	COM						
123	COM											
201						PP						
206			COM			COM						
229		COM	COM									
230			COM									
313	PP											
530	PP											
561				PP								
620						COM						
625			COM									
828	PP											
907		COM										
943		COM										

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**I. STATISTICAL SYSTEM (continued)**

**B. Statistical Plan Penalty Fee Program**

CAR assesses various statistical penalties as outlined in the Data Quality Penalty Section of the Private Passenger and Commercial Statistical Plans. These penalties include items such as incomplete monthly submissions, late submission of page 15 data, reconciliation responses, and failure to reduce a statistical shipment's error percent to below 5%.

For 2nd Quarter 2013, CAR assessed a total penalty amount of \$13,250. The table below shows the detail penalties for each company.

Penalty Assessments  
2nd Quarter 2013

<u>Co #</u>	<u>Company Name</u>	<u>Assessment</u>	<u>Assessment Amount</u>
041	American Fire and Casualty	Stat Error > 5% - 03/2013	\$ 300
045	American Automobile Ins Co	Late MAS - 05/2013	\$ 500
096	Motorist Commercial Mutual Ins	Stat Error > 5% - 03/2013	\$ 150
101	American Alternative Ins Corp	Stat Error > 5% - 03/2013	\$ 150
154	Arbella Protection Insurance Co	Stat Error > 5% - 04/2013	\$ 150
155	Argonaut Insurance Company	Late MAS - 03/2013	\$ 3,000
155	Argonaut Insurance Company	Late MAS - 04/2013	\$ 500
155	Argonaut Insurance Company	Late MAS - 05/2013	\$ 500
164	Torus National Insurance Co	Late Page 14 - 03/3013	\$ 300
201	Chartis Property and Casualty Co	State Error > 5% - 03/2013	\$ 150
201	Chartis Property and Casualty Co	State Error > 5% - 03/2013	\$ 150
206	Nationwide Agribusiness Ins Co	Late MAS - 03/2013	\$ 1,000
230	Praetorian Insurance Company	Late MAS - 03/2013	\$ 500
230	Praetorian Insurance Company	Stat Error > 5% - 03/2013	\$ 450
230	Praetorian Insurance Company	Stat Error > 5% - 03/2013	\$ 450
230	Praetorian Insurance Company	Late Page 14 - 03/3013	\$ 300
256	Berkley National Insurance Co	Stat Error > 5% - 03/2013	\$ 150
313	Essentia Insurance Company	Rescinded Late MAS- 01/2013	\$ (500)
316	Empire Fire and Marine Ins Co	Stat Error > 5% - 04/2013	\$ 150
465	Harco National Insurance Co	Stat Error > 5% - 03/2013	\$ 900
561	Markel American Insurance Co	Late MAS - 04/2013	\$ 500
582	Merchants Mutual Insurance Co	Stat Error > 5% - 03/2013	\$ 150
620	Nat'l Independent Truckers Ins	Stat Error > 5% - 03/2013	\$ 150
625	American States Insurance Co	Late MAS - 03/2013	\$ 500
680	Ohio Security Insurance Co	Stat Error > 5% - 03/2013	\$ 450
680	Ohio Security Insurance Co	Stat Error > 5% - 05/2013	\$ 150

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**I. STATISTICAL SYSTEM (continued)**

B. Statistical Plan Penalty Fee Program (continued)

Penalty Assessments  
2nd Quarter 2013

<u>Co #</u>	<u>Company Name</u>	<u>Assessment</u>	<u>Assessment Amount</u>
711	Peerless Insurance Company	Stat Error > 5% - 03/2013	\$ 150
753	Redland Insurance Company	Late MAS - 03/2013	\$ 1,000
753	Redland Insurance Company	Late MAS - 04/2013	\$ 500
951	Vanliner Insurance Company	Stat Error > 5% - 04/2013	\$ 450
		Total	<b>\$ 13,250</b>

**OPERATIONAL REPORTS  
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**I. STATISTICAL SYSTEM (continued)**

Massachusetts Private Passenger Statistical Plan

Approved Modifications

<b>Approved Effective Date</b>	<b>Description</b>	<b>Status</b>
January 1, 2014	<p>To accommodate those companies that write miscellaneous rated as private passenger vehicles currently not specifically identified in the Private Passenger Statistical Plan, the Miscellaneous Rated as Private Passenger Classification Code table has been updated to include an All Other classification code (049900).</p> <p>The Classification Code Decision Table has been updated to include this classification. To assure consistency among the Miscellaneous Rated as Private Passenger classifications, table values have been updated as necessary.</p>	Approved by the Division of Insurance on November 21, 2012

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**II. CESSION/MAIP PLACEMENT RECORD REPORTING**

A. Cession Submission

CAR accepts cession data via two different methods: on-line telecommunications and FTP transmission. Please contact your company's Data Analyst if you need assistance in gaining access to CAR's telecommunications system.

CAR accepts cession records and cession corrections on commercial business for policy years 2011-2013.

B. Cession Backdates

1. TX1/TX2 Cession Backdate Appeals based on Intent to Cede

In instances where a company provides documentation showing its intent to cede a specific policy, CAR maintains the authority to act upon those appeals provided the backdate request does not exceed 25 policies. Furthermore, the appeal and associated documentation must meet the criteria outlined in Chapter 2 of the Manual of Administrative Procedures. For any policy that does not meet the criteria, CAR does not have the authority to grant the appeal; the company then can present the appeal before the Operations Committee.

There have been no "intent-to-cede" appeals since the last publication of the Operational Reports.

2. TX5 Cession Backdate Appeals

In instances where a company intended to write a policy voluntary, it can appeal for a transaction 5 (uncede) backdate. CAR maintains the authority to approve these types of appeals when the documentation provided clearly shows the company made the decision to write the policy voluntary prior to the policy effective date.

The table on the following page reflects the log of cession backdate requests CAR Staff processed since the last publication of the Operational Reports on June 24, 2013.

TX5 Cession Backdate Log

**There have been no requests made since the last Operational Reports publication.**

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**II. CESSION/MAIP PLACEMENT RECORD REPORTING (continued)**

3. CR215 Cessions Automatically Backdated

On a quarterly basis, CAR produces the CR215 report that shows the volume of cessions backdated for involuntary producer business. The program monitors the three current reporting years for cession activity. Accordingly, CAR recently sent the latest report to the industry in May 2012 monitoring policy years 2011, 2012 and 2013 for 2nd Quarter 2013.

The following exhibits show the industry's volumes of backdated cessions. On the report itself, the column to the right of percent backdated indicates if the volume of backdated producers exceeds the tolerance level. Accordingly:

- an asterisk (\*) indicates that more than 5% of the total new business cessions for the company are backdated.
- a pound symbol (#) indicates more than 5% are backdated but fall within the tolerance level. (*The tolerance level is 5% and 25 policies in error.*)

Policy Year 2011  
Commercial

CO NO	POLICIES ELIGIBLE	BACKDATED POLICIES	PERCENT BACKDATED	% CHANGE	PD LOSSES COVERED	O/S LOSSES COVERED
245	799	37	4.6	0.0	0	0
279	18	1	5.6 #	0.0	0	0
455	114	0	0.0	0.0	0	0
717	177	0	0.0	0.0	0	0
734	232	66	28.4 *	0.0	5,835	0
735	4	1	25.0 #	0.0	0	0
773	3	0	0.0	0.0	0	0
<b>Totals</b>	<b>1,347</b>	<b>105</b>	<b>7.8%</b>	<b>N/A</b>	<b>5,835</b>	<b>0</b>

\* indicates that more than 5% of the total new business cessions for the company are backdated.

# indicates more than 5% are backdated but fall within the tolerance level. (*The tolerance level is 5% and 25 policies in error.*)

**OPERATIONAL REPORTS  
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**II. CESSION/MAIP PLACEMENT RECORD REPORTING (continued)**

2. CR215 Cessions Automatically Backdated (continued)

Policy Year 2012  
Commercial

CO NO	POLICIES ELIGIBLE	BACKDATED POLICIES	PERCENT BACKDATED	% CHANGE	PD LOSSES COVERED	O/S LOSSES COVERED
245	1,186	93	7.8 *	4.7	310	0
279	29	0	0.0	0.0	0	0
717	190	0	1.9	0.0	0	0
734	161	9	5.6 #	-3.7	0	0
773	1	0	0.0	0.0	0	0
Totals	1,567	102	6.5%	N/A	310	0

\* indicates that more than 5% of the total new business cessions for the company are backdated.

# indicates more than 5% are backdated but fall within the tolerance level. (*The tolerance level is 5% and 25 policies in error*).

Policy Year 2013  
Commercial

CO NO	POLICIES ELIGIBLE	BACKDATED POLICIES	PERCENT BACKDATED	% CHANGE	PD LOSSES COVERED	O/S LOSSES COVERED
245	393	36	9.2 *	0.0	0	0
279	10	1	10.0 #	0.0	0	0
717	71	1	1.4	0.0	0	0
734	61	2	3.3	0.0	0	0
Totals	535	40	?%	N/A	0	0

\* indicates that more than 5% of the total new business cessions for the company are backdated.

# indicates more than 5% are backdated but fall within the tolerance level. (*The tolerance level is 5% and 25 policies in error*).

**C. CA5010 Flat Cancellation Audit**

Twice per year CAR runs the CA5010 - Flat Cancellation Documentation Listing. Its purpose is to randomly sample flat-canceled policies to verify that the industry is using flat-cancellation transactions properly. CAR ran the CA5010 on July 1, 2013 and the documentation is due back October 1, 2013. Any outstanding issues to report will be posted within the next Operational Report.

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**II. CESSION/MAIP PLACEMENT RECORD REPORTING (continued)**

**D. MAIP Placement Record Reporting Analysis**

On a monthly basis, CAR reviews the quality of MAIP Placement Record reporting and produces a report which highlights the error counts for various types of errors. Companies with excessive error counts are contacted and requested to research the cause of its reporting problem and if appropriate provide a corrective action plan.

**COMMONWEALTH AUTOMOBILE REINSURERS  
MAIP PLACEMENT RECORD REPORTING ANALYSIS**  
Reflects Statistically Reported Data for Policy Effective Months 7/2012 to 6/2013  
Reflects MAIP Placement Record Reported Data as of August 26, 2013

Company	Missing MPRs	MPRs with Non-Fatal Errors	Fatal MPRs	Rejected Take-Out Credits	MPRs with No Premium	MAIP Premium with No MPR	MAIP Premium with No MPR 5/13	Active MPRs
045	48	0	0	4	7	51	7	270
153	31	8	3	723	8	6	0	11,811
192	0	0	0	0	0	0	0	208
202	0	0	0	0	0	0	0	235
262	0	2	0	26	1	3	0	1,222
279	0	3	13	176	5	53	7	42,261
308	0	0	0	0	0	1	0	505
312	1	1	0	2	0	4	0	1,580
331	5	0	0	2	1	14	1	2,264
354	9	1	3	1	4	64	15	6,548
363	0	1	0	0	2	2	0	658
422	1	0	0	0	0	0	0	181
514	0	0	0	19	0	13	0	0
531	0	0	2	0	0	0	0	1,064
585	0	0	0	0	0	14	5	1,937
612	1	0	0	66	0	33	1	3,392
664	1	0	0	1	1	0	0	1,259
723	3	97	1	0	10	44	3	11,057
731	0	0	0	151	0	0	0	99
773	0	0	2	179	0	2	0	14,794
826	0	0	0	0	0	0	0	1,571
908	4	1	1	0	0	4	2	6,433
959	0	0	0	0	1	0	0	285
988	0	1	0	219	1	3	1	3,736
Industry	4	5	1	65	2	13	2	4724

\* Most Rejected Take-Out Credit Requests are due to the voluntary policy cancelling within 90 days of the policy effective date.

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**III. RESIDUAL MARKET INFORMATION**

A. Residual Market Volumes

The private passenger and commercial residual market volume results for the past seven years are highlighted in the chart below. The residual market rate for the current year is based on statistically reported data only and does not include estimates for missing data.

<b>Effective Year</b>	<b>Private Passenger Cession %</b>	<b>Commercial Cession %</b>	<b>Time Period</b>
2007	4.3%	22.3%	Final Result
2008	2.9%	19.0%	Final Result
2009	2.3%	16.5%	Final Result
2010		15.1%	Final Result
2011		14.9%	Final Result
2012		15.6%	Final Result
2013		17.5%	As of June, 2013

Private passenger and commercial residual market volume reports are available on CAR's website ([www.commauto.com](http://www.commauto.com)). You can also view your company's residual market volume figures via CAR's telecommunications system. The On-line Telecommunications Manual provides the specific instructions for accessing the reports.

B. Private Passenger – Massachusetts Automobile Insurance Plan (MAIP)

Policy Year 2013 Results as of June 2013

	<b>2013 @ 6 Months</b>	<b>% Total</b>	<b>2012 @ FINAL</b>	<b>% Total</b>
MAIP Assigned (CAR-ID 9)	55,599	2.4%	112,198	2.6%
MAIP Retained (CAR-ID 8)	2,296,769	97.3%	4,151,095	95.5%
Clean-In-Three (CAR-ID 1)	7,671	.3%	82,379	1.9%
Total	2,360,039	100.0%	4,345,672	100.0%

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**III. RESIDUAL MARKET INFORMATION (continued)**

C. Private Passenger MAIP Premium and Loss Reports

Private Passenger Premium and Loss reports have been updated through June, 2013, and are available on CAR's website in the MAIP section under Company. These reports provide summary policy year information for statistically reported MAIP assignments (CAR ID Code 9), including premiums, losses, loss ratio, and data for frequency/severity displayed historically by accounting quarter. Member companies will have access to both their own company reports, as well as the Industry.

D. Production of Quarterly Participation Reports

CAR posted the June 2013 Quarterly Member Participation Reports to its website on September 6, 2013. From CAR's home page, click Reports, sign-on and then select Settlement of Balances. These are secure reports that require a CAR website user id and password to view. Please contact your company's security administrator to request access.

E. Participation Base Data

The 2nd Quarter 2013 estimated Commercial Participation Ratios using data reported through June 30, 2013 will be posted to CAR's website by September 30, 2013.

The Final 2012 Participation Ratios have been calculated and posted. Additionally, the Participation Ratios for 2009-2011 have been revised to reflect corrected data from a member company.

F. CAR Financial Results

The ultimate policy year deficit projections, as of June 2013, for the latest three policy years are as follows:

(Numbers are in \$000s)

<b>Policy Year</b>	<b>Commercial</b>
2010	(5,791)
2011	(12,457)
2012	(15,548)

This data can be found on CAR's website ([www.commauto.com](http://www.commauto.com)) in the Financial Reports area using the Deficit Projections link.

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2ND QUARTER 2013**

**III. RESIDUAL MARKET INFORMATION (continued)**

G. Quota Share

CAR posted the June 2013 Monthly Quota Share and Assignment Order Report to its website on August 28, 2013. The report has been updated to include statistical data for July 2012 to June 2013 effective month policies reported through August 15, 2013. Member Companies can also view additional reports that provide detailed information about the data used in the Quota Share calculation on CAR's website in the MAIP section under Company.

H. Rule 29 Voluntary Credits

CAR ran the Rule 29 credit edit reports for March effective date data in late-May. These reports are available on CAR's website under the Data Reporting and Quality Reports page.

There is no tolerance level for the Rule 29 credits. If a record is incorrect, the credit is not applied. The table below shows the industry's error percent starting with the January, 2012 accounting date.

<b>Accounting Date</b>	<b>Reported Credit Premium</b>	<b>Adjusted Credit Premium</b>	<b>Rule 29 Credit Impact</b>	<b>Error Percentage</b>
Jan. 2012	525,093,859	518,615,258	-6,478,601	1.23%
Feb. 2012	529,553,516	523,377,938	-6,175,578	1.15%
March 2012	534,145,941	528,008,161	-6,137,780	1.15%
April 2012	529,553,516	523,377,938	-6,175,578	1.17%
May 2012	534,145,941	528,008,161	-6,137,780	1.15%
June 2012	593,197,911	586,593,564	-6,604,347	1.11%
July 2012	610,959,933	604,308,413	-6,651,520	1.09%
August 2012	631,978,617	625,218,911	-6,759,706	1.07%
Sept. 2012	647,999,650	641,196,275	-6,803,375	1.05%
Oct. 2012	666,752,898	660,105,249	-6,647,649	1.00%
Nov. 2012	681,672,635	675,162,379	-6,510,256	0.96%
Dec. 2012	698,347,628	691,633,088	-6,714,540	0.96%
Jan. 2013	713,364,572	706,270,045	-7,094,527	0.99%
Feb. 2013	730,150,173	723,513,143	-6,637,030	0.91%
March 2013	755,912,036	749,110,258	-6,801,778	0.90%
April 2013	755,274,541	747,517,992	-7,756,549	1.03%
May 2013	758,867,695	751,168,605	-7,699,090	1.01%
June 2013	759,754,834	752,301,775	-7,453,059	0.98%

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2ND QUARTER 2013**

**IV. ACCOUNTING SYSTEM**

**A. Update of the Online Accounting System**

CAR updates the online accounting system every Thursday night. Accordingly, all new premiums and loss activity and all correction activity are posted to the system on Thursday evenings and viewable to the industry on Friday mornings. This schedule deviates four times per year following the end of a quarter. The table below shows the quarter ending schedule for updates to the CAR accounting system.

<b>Month</b>	<b>MAS Due Date</b>	<b>Accounting System Update</b>	<b>Quarter</b>
January 2013	March 15, 2013	March 15, 2013	1st Quarter 2013
February 2013	April 15, 2013	April 16, 2013	
March 2013	May 15, 2013	May 16, 2013	
April 2013	June 17, 2013	June 18, 2013	2 <sup>nd</sup> Quarter 2013
May 2013	July 15, 2013	July 16, 2013	
June 2013	August 15, 2013	August 16, 2013	
July 2013	September 16, 2013	September 17, 2013	3 <sup>rd</sup> Quarter 2013
August 2013	October 15, 2013	October 16, 2013	
September 2013	November 15, 2013	November 15, 2013	
October 2013	December 16, 2013	December 17, 2013	4 <sup>th</sup> Quarter 2013
November 2013	January 15, 2014	January 15, 2014	
December 2013	February 17, 2014	February 18, 2014	

**B. Critical Error Write-Off**

To ensure that each company's cession, premium, and loss reporting is accurate and timely, CAR edits all ceded data through three edits that are deemed "critical" to sound reporting procedures. If any ceded record fails critical error code 1, 6, or 7 it lists on the critical error list. (You can find a description of these error codes in the Policy Edit Package and Telecommunication Manual).

For losses specifically, CAR requires every record to be fixed within one year of falling into critical error. If a loss record has not been fixed after a year of remaining in critical error, CAR writes-off that loss record and assesses an interest fee of 10%. This write-off process occurs the last Saturday of every month. The table on the following page shows the write-off amounts and associated 10% fees for second quarter 2013.

Lastly, CAR also provides loss data eligible for future loss write-offs. The potential loss write-offs for December 2013 through May 2014 are shown following the 2nd Quarter Write-Off exhibit.

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**IV. ACCOUNTING SYSTEM (continued)**

B. Critical Error Write-Off (continued)

Loss Write-Off – 2nd Quarter 2013

Company	May 2013	June 2013	July 2013	Total
317	0	1,610	0	1,610
331	4,854	0	-2,201	2,653
<b>Total</b>	4,854	1,610	-2,201	4,263

2nd Quarter 2013 – 10% Loss of Investment Fees

Company	May 2013	June 2013	July 2013	Total
317	0	161	0	161
331	156	0	4	160
<b>Total</b>	156	161	4	321

Potential Loss Write-Off September 2013 through February 2014

Company	September 2013	October 2013	November 2013	December 2013	January 2014	February 2014	Grand Total
154	0	20	0	269	1,572	0	1,861
331	0	2,250	200	9,203	0	50	11,703
723	0	0	0	-196	0	0	-196
734	1,723	0	0	0	0	0	1,723
990	5,996	0	0	0	0	0	5,996
<b>Totals</b>	7,719	2,270	200	9,276	1,572	50	21,087

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**IV. ACCOUNTING SYSTEM (continued)**

C. Non-Critical Error "Audit Review" Program

Unlike critical errors, non-critical errors do not prevent loss coverage on a policy. However, they could cause a financial impact if the volume of non-critical errors exceeds the established tolerance levels. The tolerance level is 1% and 10 policies in error for each error code per effective year. If the volume of errors for a specific error code exceeds the tolerance level, the company has up to nine months to reduce the volume of errors before facing a penalty. Please reference the Policy Edit Package for more specific information. The exhibits below show year-to-date penalties and potential penalties.

**Audit Review  
2012 & 2013 Policy Effective Years**

Non-Critical Error - Penalties

**There have been no companies listed to receive a penalty for policy effective years 2012 or 2013.**

2012 Effective Year Non-Critical Errors Over Tolerance - Potential Penalty

**2012 Effective Year Non-Critical Errors show no Potential Penalties to report**

2013 Effective Year Non-Critical Errors Over Tolerance – Potential Penalty

**2013 Effective Year Non-Critical Errors show no Potential Penalties to report**

**OPERATIONAL REPORTS  
2ND QUARTER 2013**

**IV. ACCOUNTING SYSTEM (continued)**

**D. Ceded Premium In Error – Limited Commercial Servicing Carriers**

The exhibit below shows a summary of ceded premium in critical error. Companies can view their critical error policies via CAR's telecommunications system within the accounting corrections application. CAR is providing this information as a way for Limited Commercial Servicing Carriers to monitor both their ceded premium and ceded loss reporting to correct any errors prior to a write-off or close of a policy effective reporting year.

Company	Policy Effective Year	Critical Premium Dollars	Error Percent
154	2011	6,092	0.03
154	2012	33,574	0.15
154	2013	174,523	1.02
245	2011	0	0.00
245	2012	0	0.00
245	2013	33,184	0.19
279	2011	0	0.00
279	2012	0	0.00
279	2013	0	0.00
455	2011	0	0.00
455	2012	0	0.00
455	2013	0	0.00
717	2011	0	0.00
717	2012	0	0.00
717	2013	0	0.00
734	2011	0	0.00
734	2012	0	0.00
734	2013	0	0.00
735	2011	0	0.00
735	2012	0	0.00
735	2013	0	0.00
773	2011	0	0.00
773	2012	0	0.00
773	2013	0	0.00
<b>Total Ind</b>		<b>274,373</b>	<b>0.10</b>

**E. Penalty Forecasting Program**

CAR produces the Penalty Forecasting exhibits in March, June, September, and December. The program helps companies in their correction efforts and helps Servicing Carriers track potential ure penalties if corrective actions are not taken by the companies. If you do not have access to the reports, please contact your company's Security Administrator to request access. CAR posted the 2nd Quarter 2013 Penalty Forecasting reports on September 4, 2013.

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**IV. ACCOUNTING SYSTEM (continued)**

F. 2011 Cession/No Premium Write-Off

The annual Cession/No Premium Write-Off amounts are based on a policy count (excluding flat cancelled and cession/no premium policies) divided by the corresponding full premium (rather than deviated), at 15 months. Please reference the table below for the write-off penalty amount for 2011 effective date policies and for historical information.

<b>Year</b>	<b>PP Penalty</b>	<b>Commercial Penalty</b>	<b>Taxi/Limo/CAR Service Penalty</b>
2011	N/A	\$4,400	\$8,100
2010	N/A	\$4,500	\$7,300
2009	\$1,400	\$4,900	\$7,700
2008	\$1,400	\$5,300	\$7,600
2007	\$1,500	\$5,700	\$8,600
2006	\$1,500	\$6,300	\$10,100
2005	\$1,600	\$6,200	\$10,800
2004	\$1,600	\$6,200	\$11,100
2003	\$1,500	\$6,500	\$9,900
2002	\$1,400	\$6,300	\$9,600

G. \$60 Cession/No Premiums

<b>Co. No.</b>	<b>Penalty Amount</b>
245	\$60
<b>Total</b>	<b>\$60</b>

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**V. STATISTICAL AGENT FUNCTION**

**A. Update of the Online Statistical System**

CAR loads statistical data to its permanent database files and updates the online statistical system every Wednesday night. Accordingly, all new premiums and loss activity and all correction activity are posted to the system on Wednesday evenings and viewable to the industry on Thursday mornings. This schedule deviates four times per year following the end of a quarter. The table below shows the quarter ending schedule for updates to the statistical system.

<b>Month</b>	<b>MAS Due Date</b>	<b>Statistical System Update</b>	<b>Quarter</b>
January 2013	March 15, 2013	March 15, 2013	1st Quarter 2013
February 2013	April 15, 2013	April 16, 2013	
March 2013	May 15, 2013	May 16, 2013	
April 2013	June 17, 2013	June 18, 2013	2 <sup>nd</sup> Quarter 2013
May 2013	July 15, 2013	July 16, 2013	
June 2013	August 15, 2013	August 16, 2013	
July 2013	September 16, 2013	September 17, 2013	3 <sup>rd</sup> Quarter 2013
August 2013	October 15, 2013	October 16, 2013	
September 2013	November 15, 2013	November 18, 2013	
October 2013	December 16, 2013	December 17, 2013	4 <sup>th</sup> Quarter 2013
November 2013	January 15, 2014	January 16, 2014	
December 2013	February 17, 2014	February 18, 2014	

**B. Annual Statement and Annual Statement Reconciliation**

CAR collects the quarterly annual statement figures from the industry according to the schedule below. Those companies that have greater than a 5% dollar difference between the data statistically reported and the financial data entered on the Page 14 must respond to this difference according to the schedule below.

<b>Quarter</b>	<b>Due Date Quarterly Annual Statement</b>	<b>Run Date of the Reconciliation Program</b>	<b>Due Date Reconciliation Response</b>
1st 2013	June 17, 2013	July 1, 2013	Approx. August 1, 2013
2nd 2013	September 16, 2013	October 1, 2013	Approx. November 1, 2013
3rd 2013	December 16, 2013	January 2, 2014	Approx. February 3, 2014
4th 2013	March 17, 2014	April 1, 2014	Approx. May 1, 2014

The Annual Statement collection of Page 14 for First Quarter 2013 was due June 17, 2013. Penalties for late Page 14 amounted to \$600. Reconciliation First Quarter 2013 responses were due August 1, 2013. No penalties were assessed. Page 14 penalties were included Second Quarter 2013 Settlement of Balances Report. CAR is currently collecting Second Quarter 2013 Annual Statement Statutory Page 14 data which was due at CAR on September 16, 2013. Second Quarter 2013 Reconciliation Reports are anticipated to run on or about October 1, 2013.

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**V. STATISTICAL AGENT FUNCTION (continued)**

**C. Rate Edit Processing**

CAR processes ceded commercial data through a rate editing routine for the latest two policy effective years. The table below shows the industry results by line of business and policy effective year.

	<b>Line of Business</b>	<b>Eligible Records</b>	<b>Records in Error</b>	<b>Error %</b>
<b>COMM 2012 EFF YEAR</b>	Liability	71,978	988	1.37%
	No Fault	57,583	387	0.67%
	Physical Damage	41,703	729	1.75%
	Total	171,264	2,104	1.23%
<b>COMM 2013 EFF YEAR</b>	Liability	15,150	177	1.17%
	No Fault	12,068	87	0.72%
	Physical Damage	10,688	318	2.98%
	Total	37,906	582	1.54%

The Commercial Rate Edit program incorporates a tolerance level to ensure the quality of the data the industry reports to CAR. The tolerance level is 2% and 50 records in error. If a company exceeds the rate edit tolerance levels on any one line of business, CAR notifies the company via its website of the over tolerance status and the company then has six months to reduce its volume of rate edit errors. The table on the following page shows those companies that are currently over tolerance and the corresponding due dates to avoid rate edit penalties.

Rate Edit - Over Tolerance Exhibit

<b>Co No</b>	<b>PP/Comm</b>	<b>Policy Year</b>	<b>Subline</b>	<b>Due Date</b>	<b>Err %</b>	<b># Records in Error</b>
154	Comm	2013	Phys Dam	02/14/2014	5.84%	159
279	Comm	2013	Phys Dam	12/15/2013	2.63%	252
279	Comm	2013	Phys Dam	02/14/2014	3.26%	67
773	Comm	2013	Phys Dam	03/15/2014	3.29%	52

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**V. STATISTICAL AGENT FUNCTION (continued)**

**D. Deleted Washout Records**

During the weekly statistical load, CAR deletes those records that washout within the same file. The table below shows those companies whose volume of deleted washout records exceeds 20% and it shows the overall industry total for all companies combined. If you would like to know your own company's washout total, please contact your Data Analyst. Periodically, CAR contacts those companies that have an excessive volume of washout activity to encourage them to reduce their volume.

Deleted Washout Totals  
For All Shipments Received Through 6/2013

<b>COMPANY NUMBER</b>	<b>RECORD COUNT</b>	<b>WASHOUT COUNT</b>	<b>WASHOUT PERCENT</b>
033	556,510	227,028	40.79
065	14,013	11,129	79.42
099	1,273	1,170	91.91
105	4,849	2,050	42.28
153	4,417,676	1,549,766	35.08
154	619,818	418,381	67.50
156	158,384	112,539	71.05
261	3,246	2,118	65.25
283	4,300	2,472	57.49
343	427,763	164,414	38.44
418	98,866	24,952	25.24
420	2,795	690	24.69
429	2,527,257	794,063	31.42
474	5,293	3,156	59.63
486	16,089	7,170	44.56
503	2,356	1,200	50.93
626	171,994	82,364	47.89
627	9,225	6,418	69.57
643	12,292	8,010	65.16
667	7,091	2,364	33.34
737	123,724	54,764	44.26
752	11,852	2,610	22.02
828	119,897	35,978	30.01
881	2,443	656	26.85
902	89,262	45,890	51.41
927	9,324	3,778	40.52
942	949	205	21.60
958	5,472	1,848	33.77
963	114,620	43,748	38.17
<b>Total Industry</b>	<b>35,239,964</b>	<b>4,469,989</b>	<b>12.68%</b>

The 2012 washout total following the 6/2012 shipments was 10.5%.

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**V. STATISTICAL AGENT FUNCTION (continued)**

E. Distributional Analysis

Distributional Analysis reports are produced three times a year starting with the close of the June quarter. The next mailing of the Distributional Analysis Report will be distributed in October 2013. Companies may contact the Compliance Audit Department for any correspondences.

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**VI. COMMUNICATIONS**

A. CAR's Website

CAR regularly updates its website when there are updates to existing reports, new accounting and statistical notices, or meeting announcements among many other things. Please reference the change board on the website for the latest updates.

CAR added functionality for Security Administrators to update the activity status, update the e-mail addresses, and process changes to a user's security profile. If you need access to the reports, please contact your company's security administrator to request access.

B. Telecommunications

The telecommunications system is available to the industry from 7:00 am to 6:00 pm Monday through Friday. It allows users to access data housed on CAR's mainframe such as policy history information and producer code information.

CAR implemented changes to its MAIP Placement Record system to allow certain corrections on existing MAIP Placement record such as policy number and producer code.

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**VII. PROJECT STATUS REPORTS**

CAR works on a variety of projects throughout the year. The table below shows the current projects CAR is working on and their current status.

<b>Project</b>	<b>Status</b>	<b>Description</b>
Immediate Transfer of MAIP Data	Near Completion	Using Web Services, develop a data transfer process to allow for the immediate transfer of MAIP policy applications data.
Polk Analysis	Completed	Research and review options to replace the current Polk Software used to edit VIN data.
Rewrite Company Mainframe Applications	In progress	Rewrite current "green screen" applications using "gui" software so that they can be accessed from the website. The first system currently in development is the MAIP Placement Record reporting and correction system.