Telecommunications Manual

CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

A. <u>GENERAL INFORMATION</u>

Commonwealth Automobile Reinsurers has the responsibility of ensuring that the statistical data submitted to the residual market is of the utmost integrity. In order to accomplish this, the Quality Control Improvement Program (QCIP) was established. The QCIP reviews ceded loss transactions reported by Member Companies in an effort to ensure proper reporting practices. The QCIP is comprised of five programs that identify and list loss records with possible error conditions described below. This QCIP program is now known as the Reinsurance Audit Access System.

The Reinsurance Audit Access System has been designed to provide member companies with online access to their data identified on the QCIP programs. The new system allows users:

- to browse through their company's most recent information reported to CAR
- to attach a status message to summary data
- to indicate a reason code for detail records
- to increase data access between Member Companies and CAR
- to ultimately improve data quality of the residual market

The message function enables company personnel to make notations to policies and claims that have been researched. Messages may be updated from time to time as necessary. CAR's Audit Department will have the same message capabilities completing the on-line communications loop between Member Companies and CAR.

This on-line system is comprised of ceded losses from the CAR Accounting System for policy effective years **1996** to the present, reported from the **01/96** accounting month to the current date. The Reinsurance Audit programs process data on a monthly cycle following the CAR Accounting Load allowing Member Companies to view their most recent information reported.

The following five programs currently make up the Reinsurance Audit System:

(A) RA410 - Duplicate Allocated Expense Report

This program lists the condition of a ceded claim having two or more positive or negative allocated loss expense records (TX Type 24, 27, 29) of the same dollar value reported to CAR for a given policy and claim number.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

A. <u>GENERAL INFORMATION (CONTINUED)</u>

(B) RA420 - Indemnity/Subrogation Analysis Report

This program relates the number of net indemnity (TX Type 23) and subrogation (TX Type 26) records for each same absolute dollar value within a particular ceded claim number. When there is a difference of 1 record and the net count of indemnity and subrogation ceded records are of opposite sign the entry is listed.

(C) RA430 - PIP Duplicate Payment Report

This program lists the condition of a ceded PIP claim having two or more positive or negative loss records (TX Type 23, 26) of the same dollar value reported to CAR for a given policy and claim number.

(D) RA435 - Duplicate Payment Report Other Than PIP

This program lists the condition of a Liability or Physical Damage ceded claim having two or more positive or negative loss records (TX Type 23, 25, 26) of the same dollar value reported to CAR for a given policy and claim number.

(E) RA440 - Negative Claim Balances

This program lists claims having a net negative balance by grouping (CO/YR/POL/CLM/SUB/LT) for TX Types 23 – 29.

Note that if the Net Claim (TX Types 23 - 29) is between +/- \$499, the claim is not listed by RA410 – RA435 and if the Net Negative Claim is between 0 and -10 the claim is not listed by RA440. Furthermore, detail loss values of +/- \$499 or less for the RA420, RA430 and RA435, and loss values of +/- \$249 or less for the RA410, are not listed on the reports. These programs are designed for Audit use and do not necessarily imply that records are incorrect.

For more specific information relative to the Reinsurance Audit System please contact CAR's Audit Department

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B. <u>ACCESS TO APPLICATION</u>

To access the Reinsurance Audit Access System, choose the AUDIT & CLAIMS SYSTEM option from the TE100SB – Telecommunications Main Menu (exhibit XIV-B-1).

TE100SB TEMENUSA	COMMONWEALTH AU TELECOM	TOMOBILE REIN MUNICATIONS	SURER	S		11/01/2006 11:53:47	
С	C.A.R. ACCOUNTING		PF2	OR	02		
С	CESSION SYSTEM		PF3	OR	03		
S	STATISTICAL SYSTEM		PF4	OR	04		
P	PRODUCER CODE SYSTEM		PF5	OR	05		
Т	FAXI INDEX SYSTEM		PF6	OR	06		
А	AUDIT & CLAIMS SYSTEM	•••••	PF7	OR	07		
E	EXPERIENCE RATING SYSTEM .		PF8	OR	08		
Т	TERMINATE C.A.R. SESSION .		PF12	OR	12		
	: Depress pfkey or e	: NTER PROCESSI	NG OP	TIO	N		

Exhibit XIV-B-1

1) Select PF7 or tab to the option field, type "07" and hit ENTER.

The TE170 – CAR Audit Claims screen (exhibit XIV-B-2) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

B. <u>ACCESS TO APPLICATION (CONTINUED)</u>

Exhibit XIV-B-2

TE170	COMMONWEALTH AUTOMOBILE REINSURERS C.A.R. AUDIT CLAIMS SYSTEM	11/01/06 09:20:36
	COMPANY NUMBER <u>999</u>	
	CAR POLICY HISTORIES PF2 OR 02 SPECIAL INVESTIGATIVE UNIT PF3 OR 03 ALLOCATED EXPENSE SYSTEM PF4 OR 04 REINSURANCE AUDIT ACCESS PF5 OR 05 AVERAGE COST PER CLAIM PF6 OR 06	
	: :	

- 1) Enter your three-digit company code number in the space provided.
- 2) Select PF5 or tab to the option field, type "05" and hit ENTER.

If the company code is valid for your User-Id, you will gain access to the Reinsurance Audit System. The RA100SA – Reinsurance Audit Access screen appears (exhibit XIV-B-3).

Exhibit XIV-B-3

RA100SA COMPANY 999	11/01/06 03:03:05			
ENTER 'X' FOR INACTI	VE			
DUPLICATE INDEMNITY DUPLICATE DUPLICATE NEGATIVE REVIEW/UP	ALLOCATED EXPENSES SUBROGATION ANALYSIS PAYMENTS FOR PIP PAYMENTS OTHER THAN PIP CLAIM BALANCES DATE AUDIT MESSAGES	(RA410) (RA420) (RA430) (RA435) (RA440)	PF2 OR PF3 OR PF4 OR PF5 OR PF6 OR PF9 OR	02 03 04 05 06
	SELECT FUNCTION KEY/H : :	ENTER NUMBER		
PF1/01 - HELP PANEL		PF:	12/12 -	RETURN TO MENU

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

C. <u>ACCESSING YOUR DATA</u>

The RA100SA screen (Exhibit XIV-C-1) allows you to choose a report to view on-line. The LAST RUN DATE indicates the latest run date of the reports to include new activity.

The screen defaults to select "Active" data. Entering an "X" at the top of the screen allows you to select "Inactive" data. Please see *Section D* for more information about Active/Inactive data.

Exhibit XIV-C-1

11/01/06 RA100SA COMMONWEALTH AUTOMOBILE REINSURERS COMPANY 999 REINSURANCE AUDIT ACCESS 03:03:05 LAST RUN DATE 11/01/2006 ENTER 'X' FOR INACTIVE _ DUPLICATE ALLOCATED EXPENSES (RA410) ... PF2 OR 02 DOFINITIONDIMENSIONDIMENSIONCRA420DF3 OR 03DUPLICATE PAYMENTS FOR PIP(RA430)...PF4 OR 04 DUPLICATE PAYMENTS OTHER THAN PIP (RA435) ... PF5 OR 05 $\,$ NEGATIVE CLAIM BALANCES (RA440) ... PF6 OR 06 REVIEW/UPDATE AUDIT MESSAGES PF9 OR 09 SELECT FUNCTION KEY/ENTER NUMBER : : PF1/01 - HELP PANEL PF12/12 - RETURN TO MENU

To view any one of the reports listed on the RA100SA screen, enter the value in the processing option field or the hit the appropriate PF key as follows:

PF2/02:	Duplicate Allocated Expenses report (RA410)
PF3/03:	Indemnity Subrogation Analysis report (RA420)
PF4/04:	Duplicate Payments for PIP report (RA430)
PF5/05:	Duplicate Payments Other Than PIP report (RA435)
PF6/06:	Negative Claim Balances (RA440)
PF9/09:	Review/Update Audit Messages – see Section E for more information
PF12/12:	Return to the TE170 Main Menu

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

C. <u>ACCESSING YOUR DATA (CONTINUED)</u>

1. Accessing Summary Level Data

Upon selecting a report from the RA100SA screen, the RA200SA Summary Level screen (Exhibit XIV-C-2) appears. The screen lists all Co/Yr/Pol/Clm records with detail records eligible for the selected report. *Note that the Summary and Detail screens are formatted the same for each report, but the selection criteria is different (see Section A). Accordingly, this manual shows only one report.*

RA200SA COMPANY 999	REINSURANCE AU RA410 DUPLICATE ALLO ACTIVE LAST RU	DIT ACCESS DCATED EXPENS IN 11/01/2006	ES		11/01/06 11:33:16	
START AT		, , ,				
		1ST				М
EFF POLICY	CLAIM	LIST = OR	IGINAL =	= CU	RRENT =	S
YEAR NUMBER	NUMBER	DATE RECS	DOLLARS	RECS	DOLLARS	G
_ 1996 13B642068	66004535501	11/06 2	100	2	100	В
<u>x</u> 1996 12308925200	66120633403	11/06 2	656	2	656	
_ 1996 123510630	67920479401	11/06 17	170	17	170	С
_ 1996 123633093	67905659301	11/06 3	135	3	135	С
_ 1996 123793109	67720798301	11/06 17	3,800-	17	3,800-	
_ 1996 213133264	67020770802	11/06 2	450	2	450	
_ 1997 213750414	67220565401	11/06 2	130	2	130	А
_ 1997 213945428	66422237303	11/06 2	626	2	626	
	SELECT FUNCTION	KEY/ENTER NUN	1BER			
	:	:				
PF1/01 - HELP PANEL	PF2/02 - SELE	ECT TOTALS	PF3/03	- SEL	ECT DETAI	LS
PF4/04 - DEACTIVATE	PF7/07 - PAGE	E BACKWARD	PF8/08	- PAG	E FORWARD	
PF9/09 - AUDIT MESSA	GES PF10/10 - POLI	ICY HISTORY	PF12/12	- RET	URN TO ME	NU

Exhibit XIV-C-2

Start At - you may enter an effective year and/or policy number to jump to.

- 1ST List Date = date the summary level record first appeared on the report
- **Original record/dollar amounts** = the figures from the first list date
- **Current record/dollar amounts** = the totals of the data currently listed
- **MSG:** A = CAR Audit Department message only, B = CAR and Company message, C = Company message only

2. <u>Accessing Detail Level Data</u>

To view the detail data for a specific summary record listed on the RA200SA screen,

- 1) Mark the record you want to select with an "X".
- 2) Select PF3 or tab to the option field, type "03", and hit ENTER.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

C. ACCESSING YOUR DATA (CONTINUED)

2. <u>Accessing Detail Level Data (continued)</u>

The RA210SA Detail Level screen appears (Exhibit XIV-C-3 Example I) appears for reports A - D (refer to section A for a description).

The RA210SA Detail Level screen appears (Exhibit XIV-C-3 Example II) appears for report E (refer to section A for a description).

Exhibit XIV-C-3 (Example I)

RA210SA COMPANY 999 RA	REINSURANCE AUDIT ACCESS 435 DUPLICATE PAYMENTS OTHER TH ACTIVE LAST RUN 11/01/2006	11/01/06 HAN PIP 13:41:04
YEAR POLICY NUMBER	CLAIM NUMBER CO	D MSG DATE: 04/24/2007
2000 3596076		AR MSG DATE: 04/24/2007
CAR	RESULT RECORD I SY O AG	L'IG ACCIDENT LOSS
CODE AUDITING RESULTS	MM/DD/YY NUMBER D SP TX B MM,	/YEAR MM/DD/YEAR DOLLAR
22 STOP PAY NOT REPORT	05/18/06 14 4 03 23 41 08,	/2006 02/29/2006 1,360
22 STOP PAY NOT REPORT	05/18/06 18 4 03 23 41 09,	/2006 02/29/2006 1,360
	SELECT FUNCTION KEY/ENTER NUMB	ER
PF1/01 - HELP PANEL PF4/04 - COMPANY REASON PF9/09 - AUDIT MESSAGES	: : IS PF7/07 - PAGE BACKWARD B PF10/10 - POLICY HISTORY	PF3/03 - UPDATE RESULT PF8/08 - PAGE FORWARD PF12/12 - RETURN

Exhibit XIV-C-3

(Example II)

RA210SA REINSURANCE AUDIT ACCESS	11/01/06			
ACTIVE LAST RUN 11/01/2006	11.03.10			
YEAR POLICY NUMBER CLAIM NUMBER GROUPING 80 CO MSG DATE:				
2006 5266943 0145241801 C LT L CAR MSG DATE:				
REASON RECORD I SY O ACTG ACCIDEN	T LOSS			
CODE COMPANY REASON MM/DD/YY NUMBER D SP TX B MM/YEAR MM/DD/YE	AR DOLLAR			
20 RECOVERIES ROUNDED 05/13/06 3 4 11 26 45 06/2006 07/14/20	06 392-			
SELECT FUNCTION KEY/ENTER NUMBER				
PF1/01 - HELP PANEL : : PF3/03 - SEL	ECT REASON			
PF4/04 - CAR RESULTS PF7/07 - PAGE BACKWARD PF8/08 - PAG	E FORWARD			
PF9/09 - AUDIT MESSAGES PF10/10 - POLICY HISTORY PF12/12 - RET	URN TO MENU			

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

C. <u>ACCESSING YOUR DATA (CONTINUED)</u>

The following is a list of some of the fields on the screen and their definitions for all reports A - E:

- **Code** and **Company Reason** = display reason codes selected by the company users to explain the status of the detail records see *Section F* for more information
- **Reason Date** = the date the company reason code was chosen
- **CID** = CAR Id Code
- **LSS/TYP** = Loss Type
- **TX** = Transaction Type
- **LOB** = Line of Business (01 = PIP, 41 = Liability, 45 = Physical Damage)
- ACTG Date = Accounting Date in which the record was submitted to CAR
- **CO/CAR MSG** date a CO/CAR summary level message was left see *Section E* for more information
- GROUPING Group number assigned to a specific line of business. The 1ST digit for the group indicates the Subline. (1 = Liability, 5 = PIP, 8 = Physical Damage). Net Claim Balance is negative for CO/YR/POL/CLM/LOB/LT for TX'S 23-29, Loss Types (LT) vary by subline. These groupings are describing report E ONLY. See groupings below:

<u>GROUPING 50--NO FAULT (PIP LOB 01) CLAIMS:</u> All loss types for PIP are considered together in determining if a negative condition exists.

<u>GROUPING 80--PHYSICAL DAMAGE (LOB 45) CLAIMS:</u> All COLLISION LT'S, 10-12, are considered together in determining if a negative condition exists.

<u>GROUPINGS 81-8X-PHYSICAL DAMAGE (LOB 45) CLAIMS:</u> All OTHER than COLLISION LT's are considered separately in determining if a negative condition exists:

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

C. ACCESSING YOUR DATA (CONTINUED)

Groupings 81 - 8X continued

GROUPING NUMBER	LOSS TYPE		
81	01 Fire		
82	02 Theft		
83	03 Glass		
85	05 Vandalism		
86	06 Wind storm etc		
87	07 Flood		
88	08 Towing		
89	09 All Other		
8X	Any Other		

<u>GROUPINGS 11-1X-LIABILITY (LOB 41) CLAIMS:</u> All LT's are considered separately in determining if a negative condition exists.

GROUPING NUMBER		LOSS TYPE
11	01	Bodily Injury (BI) to others
11	11	Inter Intra company
	02	Guest or Out of State
12		OR
	14	Inter Intra company
13	03	Property Damage (PD)
15	05	Medical Payment
16	06	Uninsured
17	07	Underinsured
1X	Any	v Other

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

D. <u>ACTIVE/ INACTIVE/REMOVED SUMMARY LEVEL RECORDS</u>

All summary level records are originally listed as "active" records. Users with update capability have the ability to move an "active" record to "inactive" if they have researched the problem, and do not want to view the record on the active list that they work from. Note that an "inactive" record is automatically changed to "active" if there is new activity for the Co/Yr/Pol/Clm record.

1. <u>Making a Summary Level record Inactive</u>

A Summary Level Co/Yr/Pol/Clm record can be moved from "active" to "inactive" status and vice versa at the RA200SA Summary Level screen (Exhibit XIV-D-1).

To make a record "inactive,"

AUDIT CLAIMS RECORD REMO RA200SA COMPANY 999 RA4	OVED FROM ACTIVE REINSURANCE AUI 10 DUPLICATE ALLO ACTIVE LAST RUI	STATUS DIT ACCESS CATED EXPENSI N 11/01/2006	ES		11/01/06 13:17:37
START AT					
	_	1ST			М
EFF POLICY	CLAIM	LIST = OR	IGINAL =	= CUR	RENT = S
YEAR NUMBER	NUMBER	DATE RECS	DOLLARS	RECS	DOLLARS G
_ 2006 7897463873	602042180000002	02/06 4	554	4	554
_ 2006 7897463873	6020421800000003	01/06 2	264	5	686
_ 2006 7897529803	660194290000002	01/06 4	530	4	530
_ 2006 7897544123	601905040000005	12/06 2	484	7	1,170
_ 2006 7897574683	601983950000002	01/06 2	266	2	266
_ 2006 7897600643	602065920000002	01/06 4	20	4	20
X 2007 7896986914	602300240000002	01/07 4	530	7	952
2007 7897023954	602332220000003	02/07 4	554	4	554
2007 7897060564	6603097400000004	02/07 4	554	4	554
2007 7897201894	660344420000003	01/07 4	530	4	530
	SELECT FUNCTION	KEY/ENTER NUI	MBER		
	:	:			
PF1/01 - HELP PANEL	PF2/02 - SELE	CT TOTALS	PF3/03	- SELE	CT DETAILS
PF4/04 - DEACTIVATE	PF7/07 - PAGE	BACKWARD	PF8/08	- PAGE	FORWARD
PF9/09 - AUDIT MESSAGES	PF10/10 - POLI	CY HISTORY	PF12/12	- RETU	RN TO MENU

Exhibit XIV-D-1

1) Mark the record you wish to make inactive with an "X".

2) Select PF4 or tab to the option field, type "04", and hit ENTER.

Once you follow the steps above, the message "AUDIT CLAIMS RECORD REMOVED FROM ACTIVE STATUS" appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

D. <u>ACTIVE/ INACTIVE/REMOVED SUMMARY LEVEL RECORDS (CONTINUED)</u>

2. <u>Viewing Inactive Data</u>

If you have made some records "Inactive," you can access them from the RA100SA screen (Exhibit XIV-D-2). To do this-

Exhibit XIV-D-2

RA100SA COMPANY 999	11/01/2006 03:03:05		
ENTER 'X' FOR INACTIV	те <u>х</u>		
DUPLICATE INDEMNITY DUPLICATE DUPLICATE NEGATIVE C	ALLOCATED EXPENSES SUBROGATION ANALYSIS PAYMENTS FOR PIP PAYMENTS OTHER THAN PIP CLAIM BALANCES	(RA410) PF2 OR (RA420) PF3 OR (RA430) PF4 OR (RA435) PF5 OR (RA440) PF6 OR	02 03 04 05 06
KEVIEW/OFF	SELECT FUNCTION KEY/	ENTER NUMBER	
PF1/01 - HELP PANEL		PF12/12 -	RETURN TO MENU

- 1) Mark an "X" at the top of the screen to indicate "Inactive."
- 2) Select the PF option for the report you would like to see.

The RA200SA screen (Exhibit XIV-D-4) appears showing "Inactive" Summary records.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

D. <u>ACTIVE/ INACTIVE/REMOVED SUMMARY LEVEL RECORDS (CONTINUED)</u>

RA200SA COMPANY 999	REINSURANCE AUDI RA410 DUPLICATE ALLOC INACTIVE LAST RUN	T ACCESS ATED EXPENSES 03/24/1998	11/01/06 13:32:56
START AT			
		1ST	М
EFF POLICY	CLAIM	LIST = ORIGINAL =	= CURRENT = S
YEAR NUMBER	NUMBER	DATE RECS DOLLARS	RECS DOLLARS G
_ 2007 7896986914	602300240000002	01/07 4 530	7 952
	SELECT FUNCTION K	EY/ENTER NIMBER	
	: :	, -	
PF1/01 - HELP PANEL	PF2/02 - SELEC	T TOTALS PF3/03	- SELECT DETAILS
PF4/04 - ACTIVATE	PF7/07 - PAGE	BACKWARD PF8/08	- PAGE FORWARD
PF9/09 - AUDIT MESS	AGES PF10/10 - POLIC	Y HISTORY PF12/12	- RETURN TO MENU

Exhibit XIV-D-4

The same procedures described in Section XIV-D-1 can be followed to move a record from "inactive" to "active" status.

3. <u>Removed Records:</u> The CAR Audit Department will periodically remove records from on-line viewing. These records have been accepted as valid reportings and do not require any further action. The removed records are still tallied with the totals of each company.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES</u>

All users with access to this system have the ability to browse and display the CAR and Company Summary level messages for their data. Users with update capability have the ability to add, update, and delete Company Summary messages. CAR's Audit Department has the ability to display and browse all Summary messages, and to add, update, and delete CAR Summary messages.

Users can leave general Summary Level messages that record research done on a specific Co/Yr/Pol/Clm record. Different users can continually update the message area for a Summary record. Note that the Summary message area for each record consists of 11 lines – the first 3 lines are reserved for CAR's Audit Department and the remaining 8 are reserved for company users.

The Summary Message Menu can be accessed to display, add, update, delete, and browse Summary messages from the RA100SA main menu screen, from the RA200SA Summary Level screen (Exhibit XIV-E-1), and from the RA210SA Detail Level Screen. Note that messages must exist to display, update, or delete. A message exists if there is an "A" (CAR Audit message), "B" (CAR and company message), or "C" (Company message only) in the "MSG" field. Messages can only be added if a message does not already exist for the record.

To display, add, update, delete or browse messages from the Summary Level screen,

RA200SA COMPANY 999 RA41	REINSURANCE AUI LO DUPLICATE ALLO ACTIVE LAST RI	DIT ACCESS CATED EXPENS	ES		11/01/06 15:28:54	
START AT	101110 2001 10					
	_	1ST				М
EFF POLICY	CLAIM	LIST = OR	IGINAL =	= CU	RRENT =	S
YEAR NUMBER	NUMBER	DATE RECS	DOLLARS	RECS	DOLLARS	G
X 2005 98731105108811	1010825871401	12/05 2	140	2	140	В
_ 2005 98731107001901	1010823249899	12/05 2	108	2	108	
_ 2005 98731107236801	1010822955704	01/05 3	174	3	174	A
_ 2005 98731349820901	2010301704805	02/05 2	206	2	206	
_ 2006 98731051507202	1017901592501	02/06 2	106	2	106	
_ 2006 98731060237611	1010832866703	12/06 2	510	2	510	С
_ 2006 98731068021102	1017902949403	12/06 2	300	2	300	
_ 2006 98731078446901	1015023479302	01/06 2	206	4	312	
_ 2006 98731104478912	1010832943601	02/06 2	106	2	106	
_ 2006 98731105136312	1010835071703	12/06 2	158	2	158	
	SELECT FUNCTION	KEY/ENTER NU	MBER			
	:	:				
PF1/UL - HELP PANEL	PF2/02 - SELE	ECT TOTALS	PF3/03	- SEL	ECT DETAI	LS
PF4/04 - DEACTIVATE	PF'//07 - PAGE	BACKWARD	PF8/08	- PAG	E FORWARD	
PF9/09 - AUDIT MESSAGES	PEIO/IO - DOFI	LCY HISTORY	PF12/12	- RET	URN TO ME	NŰ

Exhibit XIV-E-1

- 1) Mark an "X" next to a record for which you would like to display, add, update, or delete a message. (Select any record to browse).
- 2) Select PF9 or tab to the option field, type "09", and hit ENTER.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES (CONTINUED)</u>

The RA900SA – AUDIT MESSAGE MENU screen appears (Exhibit XIV-E-2).

RA900SA COMPANY : 999	COMMONWEALTH AUTOMOBILE REINSURERS REINSURANCE AUDIT ACCESS AUDIT MESSAGE MENU	11/01/06 03:31 PM
	ENTER REPORT INFORMATION REPORT TYPE E EFFECTIVE YEAR 2006 POLICY NUMBER 3235899 CLAIM NUMBER 0143103401 GROUPING 80	
	ADD MESSAGE PF2 DELETE MESSAGE PF3 UPDATE MESSAGE PF4 DISPLAY MESSAGE PF5 BROWSE MESSAGES PF6	
PF1/01 - HELP PANEL	SELECT FUNCTION - OR - ENTER NUMBER :: PF12/12 - RETU	JRN TO MENU

Exhibit XIV-E-2

This screen will only appear if you have update capability. If you do not have update capability, the Display screen (Exhibit XIV-E-3) appears. The report information of the record you selected at the RA200SA screen is carried into this screen. When entering this screen from the RA100SA Main Menu, you must enter all the information to add, delete, update or display a particular message. To browse messages, only the report type is required. The report type codes are:

- A = RA410 Duplicate Allocated Expense report
- $\mathbf{B} = RA420 Indemnity Subrogation Analysis report$
- C = RA430 Duplicate Payments for PIP report
- **D** = RA435 Duplicate Payments Other Than PIP report
- $\mathbf{E} = \mathbf{R}\mathbf{A}440 \mathbf{N}\mathbf{e}\mathbf{g}$ a grouping number)

To add, delete, update, or display the message or browse all messages -

1) Select the PF-key for the desired function.

1. <u>Displaying Messages</u>

Upon choosing the PF5 option from the RA900SA screen (Exhibit XIV-E-2), the Audit Message Display screen (Exhibit XIV-E-3) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. SUMMARY LEVEL MESSAGES (CONTINUED)

Exhibit XIV-E-3

RA950SA/RA950PR COMPANY : 999 EFF YEAR: 2006 POLICY #: 3235899 CLAIM #: 0143103401	C.A.R. REINSURANC RA440 - NEGATIVE AUDIT MESSAGE GROUPING	E AUDIT ACCESS CLAIMS BALANCH UPDATE FUNCT 80	SYSTEM ES ION	11/01/06 03:30 PM
COMPANY UPDATED BACM	10/19/06	CAR	UPDATED 10/01/20	06
= PLEASE EXPLAIN THE	REASON FOR NEGATI	VE CLAIM.		=
=				=
_				-
				-
= SHOULD INSURED'S D	EDUCTIBLE BE RETUR	NED SINCE 100%	SUBROGATION WAS	=
- RECEIVED				_
=				=
=				=
=				=
=				=
=				=
=				=
				========
	:	:		
PF1/01-HELP			PF1	2/12-EXIT
				,

In the above example, messages were input by both a CAR user and a company user on the dates indicated at the top of the screen. Note that CAR users leave messages in the first 3 lines and company users leave messages in the last 8 lines.

If you attempt to display a message for a summary record that does not have a message, the note "RECORD NOT ON FILE - USE ADD OR BROWSE FUNCTION" appears.

2. Adding Summary Level Messages

To add a new message, select the PF2 option from the RA900SA screen (Exhibit XIV-E-2). The Audit Message Add screen (Exhibit XIV-E-4) appears if a message does not already exist for the selected summary record.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES (CONTINUED)</u>

Exhibit XIV-E-4

RA950SA/RA920PR COMPANY : 999 EFF YEAR: 2005 POLICY #: 564633093 CLAIM #: 67905659301	C.A.R. REINSURANCE AUDIT AC RA410 - DUPLICATE ALLOCATEI AUDIT MESSAGE ADD	CESS SYSTEM D EXPENSES	11/01/06 03:46 PM
COMPANY UPDATED		CAR UPDATED BA0	1 03/25/06
=======================================			
=			=
=			=
=			=
= YOU CAN START TYPIN	IG HERE		=
=			=
=			_
=			_
_			_
_			-
_			-
_			-
=			-
PF1/01-HELP	: : PF4/04 - ADD MESSAGE		PF12/12-EXIT

To add a message,

- 1) Type your message in the space provided (the last 8 lines).
- 2) Select PF4 or tab to the option field, type "04", and hit ENTER.

Note that messages will automatically wrap to the next line, even in the middle of a word. You must hit TAB at the end of a line to prevent a word from being split between lines.

If you attempt to add a message for a summary record that already has a message, the note "RECORD ALREADY ADDED - USE UPDATE FUNCTION" appears. You may use the update function to add information to the existing message. When you add a message, the note "AUDIT MESSAGE SUCCESSFULLY ADDED" appears.

3. <u>Deleting Summary Level Messages</u>

Upon selecting the PF3 option from the RA900SA screen (Exhibit XIV-E-2), the Audit Message Delete screen (Exhibit XIV-E-5) appears as long as a message exists for the record selected.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES (CONTINUED)</u>

Exhibit XIV-E-5

RA950SA/RA930PR C.A.R. REINSURANCE AUDIT ACCESS SY COMPANY : 999 RA410 - DUPLICATE ALLOCATED EXPEN EFF YEAR: 2005 AUDIT MESSAGE DELETE POLICY #: 98546189818011 CLAIM #: 1051800546189	STEM 11/01/06 SES 04:21 PM
COMPANY UPDATED SC02 03/26/06 CAR	UPDATED
= = = = JANUARY RUN SHOULD HAVE TWO RECORDS FOR \$500 BUT WIT = THAN THE \$300 ENTRIES. ALSO CLAIM ENDING IN 101 FOR = BE ADDED. = = =	= = H DIFFERENT TX TYPE = THE SAME POLICY SHOULD = = = = = =
= = F1/01-HELP F1/04 - DELETE MESSAGE	 PF12/12-EXIT

To delete the message,

1) Select PF4 or tab to the option field, type "04", and hit ENTER.

If you attempt to delete a message for a summary record that does not have a message, the note "RECORD NOT ON FILE - NO NEED TO DELETE" appears. When you delete a message, the note "AUDIT MESSAGE SUCCESSFULLY DELETED" appears.

Note that you cannot delete a message if a CAR user has also left a message for the record. If you attempt to delete a message record containing a CAR message, the note "RECORD CONTAINS C.A.R. DATA - USE UPDATE FUNCTION" appears. You can use the update function to erase your section of the message record.

4. Updating Summary Level Messages

Upon selecting the PF4 option from the RA900SA screen (Exhibit XIV-E-2), the Audit Message Update screen (Exhibit XIV-E-6) appears as long as a message exists for the record selected.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES (CONTINUED)</u>

Exhibit XIV-E-6

RA950SA/RA940PR COMPANY : 999 EFF YEAR: 2005	C.A.R. REINSURANCE AUDIT ACCESS SYSTEM RA410 - DUPLICATE ALLOCATED EXPENSES AUDIT MESSAGE UPDATE POLICY #: 987633093 CLAIM #: 67905659301	11/01/06 11:08 AM
COMPANY UPDATED SC02	03/26/06 CAR UPDATED	
-		=
=		=
=		=
= I HAVE CHECKED THIS	CLAIM AND FEEL THAT IT IS NOT A DUPLICATE.	=
=		=
=		=
=		=
=		=
=		=
=		=
=		=
	: :	
PF1/01-HELP	PF4/04 - UPDATE MESSAGE	PF12/12-EXIT

To update the message,

- 1) Type your revised message in the space provided (the last 8 lines),
- 2) Select PF4 or tab to the option field, type "04", and hit ENTER.

If you attempt to update a message for a summary record that does not have a message, the note "RECORD NOT ON FILE - USE ADD FUNCTION" appears. When you update a message, the note "AUDIT MESSAGE SUCCESSFULLY UPDATED" appears.

5. Browsing Summary Level Messages

Upon selecting the PF6 option from the RA900SA screen (Exhibit XIV-E-2), the RA960SA - Audit Message Browse screen (Exhibit XIV-E-7) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

E. <u>SUMMARY LEVEL MESSAGES (CONTINUED)</u>

Exhibit XIV-E-7

RA960SA COMPANY : 999	C.A.R. REINSURANCE AUDI RA410 - DUPLICATE ALLOO AUDIT MESSAGE BRO	IT ACCESS SYSTEM CATED EXPENSES DWSE FUNCTION	11/01/2007 14:10:51
YEAR POLICY ID 2005 899873389 2005 899891809 2005 899906403 2005 899922473 2005 899949769 2005 899003914 2005 899005181 2005 899051823 2005 899051823 2005 899056083 2005 899056197 2005 899067367	CLAIM ID 660000072173702 660000078777602 662000082008201 679000074907101 664000078918101 681000078010101 660000078745302 662000068258604 660000068398003 664000067004502 661000080903601	COMPANY UPDATED S727 04/28/2006 S727 11/09/2006 S727 11/09/2006 S727 11/09/2006 S727 11/09/2006 S727 02/02/2006 S727 11/09/2006 S727 02/02/2006 S727 11/09/2006	CAR UPDATED AUVP 09/27/2006 AUVP 09/27/2006 AUVP 09/27/2006 AUVP 11/02/2006 AUVP 11/02/2006
PF1/01 - HELP PF7/07 - PAGE BACK	TYPE 'X' BESIDE ENTRY T SELECT FUNCTION WARD PF8/08 - PAGE FC	TO VIEW MESSAGES : : PF3/03 DRWARD PF12/12	- REVIEW MESSAGE 2- RETURN TO MENU

To review a message,

- 1) Mark an "X" next to the record you wish to review,
- 2) Select PF3 or tab to the option field, type "03", and hit ENTER.

If you attempt to browse the messages for a report type that does not have any summary messages, the note "NO MESSAGE RECORDS FOR SELECTED REPORT TYPE" appears. Otherwise, the following display screen appears.

```
RA950SA/RA940PRC.A.R. REINSURANCE AUDIT ACCESS SYSTEMCOMPANY : 999RA410 - DUPLICATE ALLOCATED EXPENSESEFF YEAR: 2006AUDIT MESSAGE DISPLAY
                                                       11/01/06
                                                            04:26 PM
                     AUDIT MESSAGE DISPLAY
POLICY #: 12131060237611
CLAIM #: 1010832866703
COMPANY UPDATED SC02 03/26/06
                                            CAR UPDATED AUDB 03/25/06
_____
= ARE THESE ENTRIES FOR MRI'S? CHECK CLAIM AND ADVISE RESULTS OF REVIEW. =
=
                                                                   =
                                                                   =
=
= INSURED NEVER SHOWED FOR FIRST MRI, SO SECOND WAS REQUESTED.
                                                                   =
=
                                                                   =
=
                                                                   =
=
                                                                   =
=
                                                                   =
=
                                                                   =
=
                                                                   =
=
                                                                   =
_____
                              :
                                  :
                       PF4/04 - UPDATE MESSAGE
                                                        PF12/12-EXIT
PF1/01-HELP
```

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. <u>DETAIL LEVEL MESSAGES</u>

Unlike the Summary messages, codes are chosen to leave abbreviated detail messages. All users with access to this system have the ability to view the CAR and Company detail level messages. Users with update capability have the ability to add, update, or delete detail Company Reason Codes. CAR's Audit Department has the ability to add, update, and delete detail CAR Result Codes. Note that you may also access the Summary Message Menu to display, add, update, delete, and browse Summary messages from the detail level screens (RA210SA).

1. <u>Viewing Company Reason Codes and CAR Result Codes</u>

The Company Reason messages appear on the RA210SA – Detail Level screen (Exhibit XIV-F-1). The "Reason Date" indicates the date the reason code was chosen.

RA210SA COMPANY 999 RA4	REINSURANCE AUD 35 DUPLICATE PAYM ACTIVE LAST R	IT ACCESS ENTS OTHER THA UN 11/01/2006	11/01/06 N PIP 08:30:57
YEAR POLICY NUMBER	CLAIM NUMBER	CO MSG 03/26/	2006 CAR MSG 03/25/2006
2006 9995861	0147006001	C LT L	
	REASON RECORD	ISY O A	CTG ACCIDENT LOSS
CODE COMPANY REASON	MM/DD/YY NUMBER	D SP TX B MM	/YEAR MM/DD/YEAR DOLLAR
12 STOP PAY NOT REPORT	03/26/06 1	4 11 23 45 10	/2006 10/21/2006 2,668
	2	4 11 23 45 12	/2006 10/21/2006 2,668
	SELECT FUNCTION	KEY/ENTER NUMB	ER
PF1/01 - HELP PANEL	: :		PF3/03 - SELECT REASON
PF4/04 - CAR RESULTS	PF7/07 - PAG	E BACKWARD	PF8/08 - PAGE FORWARD
PF9/09 - AUDIT MESSAGE	S PF10/10 - POL	ICY HISTORY	PF12/12 - RETURN TO MENU

Exhibit XIV-F-1

To view the CAR Result messages,

1) Select PF4, or tab to the option field, type "04", and hit ENTER.

The RA215SA screen (Exhibit XIV-F-2) appears that looks just like the previous screen but lists the CAR Results instead of the Company Reasons. Use the PF4 key to toggle between the two screens with the same detail data but different messages.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. DETAIL LEVEL MESSAGES (CONTINUED)

Exhibit XIV-F-2

RA215SA COMPANY 999 RA	REINSURANCE AUDIT ACCESS11/01/06A440 NEGATIVE CLAIM BALANCES08:58:56ACTIVELAST RUN 06/01/1999	
YEAR POLICY NUMBER 2006 5266943	CLAIM NUMBER GROUPING 80 CO MSG DATE: 05/19/2006 0145241801 C LT L CAR MSG DATE:	
CAR	RESULT RECORD I SY O ACTG ACCIDENT LOSS	
CODE AUDITING RESULTS	MM/DD/YY NUMBER D SP TX B MM/YEAR MM/DD/YEAR DOLLAR	
14 DEDUCTIBLE RETURN	05/13/06 3 4 11 26 45 06/2006 07/14/2006 392	-
	SELECT FUNCTION KEY/ENTER NUMBER	
PFI/UI - HELP PANEL DE4/04 - COMDANY DEASON	S DE7/07 - DACE DACKWARD DE8/08 - DACE FORMARD	
PF9/09 - AUDIT MESSAGES	5 PF10/10 - POLICY HISTORY PF12/12 - RETURN	

2. <u>Selecting a Detail Reason Code</u>

You can get to the Company Reason Code selection screen from the RA210SA Detail Level screen (Exhibit XIV-F-3).

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. DETAIL LEVEL MESSAGES (CONTINUED)

Exhibit XIV-F-3

RA210SA REINSURANCE AUDIT ACCESS COMPANY 999 RA410 DUPLICATE ALLOCATED EXPENSES ACTIVE LAST RUN 11/01/2006	11/01/06 15:38:04
YEAR POLICY NUMBER CLAIM NUMBER CO MSG D 2006 3556981 0136249701 C LT L CAR MSG D CAR RESULT RECORD I SY O ACTG A CODE AUDITING RESULTS MM/DD/YY NUMBER D SP TX B MM/YEAR MM 55 4 01 27 41 10/2006 03 56 4 01 27 41 11/2006 03	ATE: ATE: ACCIDENT LOSS I/DD/YEAR DOLLAR 7/11/2006 400 7/11/2006 400
SELECT FUNCTION KEY/ENTER NUMBER	
PF1/01 - HELP PANEL:PF3/03PF4/04 - COMPANY REASONSPF7/07 - PAGE BACKWARDPF8/08PF9/09 - AUDIT MESSAGESPF10/10 - POLICY HISTORYPF12/12	- UPDATE RESULT - PAGE FORWARD - RETURN

To select a Reason Code-

- 1) Place your cursor on the line of the record you want to leave a reason code for,
- 2) Select PF3 or tab to the option field, type "03", and hit ENTER.

The RA210SB Select Reason Code screen (Exhibit XIV-F-4 Example I) appears for reports A – D (refer to section A for a description).

The RA210SB Select Reason Code screen (Exhibit XIV-F-4 Example II) appears for report E (refer to section A for a description).

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. DETAIL LEVEL MESSAGES (CONTINUED)

Exhibit XIV-F-4 (Example I)

RA210SB REINSURANCE AUDIT ACCESS COMPANY 999 RA410 DUPLICATE ALLOCATED EXPENSES ACTIVE LAST RUN 11/01/2006	11/01/06 16:05:16
SELECT EXPLANATION REASON DISPLAYED AS EXPANDED EXPLANATION AND CONDITIONS FOR	USE
 00 * REASON DELETED * ======> - SELECT TO REMOVE REASON C 10 DUPLICATE PAYMENT CORRECTION - OFFSET WILL BE MADE IN NE X 11 DUPLICATE ENTRY CORRECTION - ENTRY REPORTED TWICE - OF 12 STOP PAY NOT REPOR CORRECTION - STOP PAY NOT REPORTD - OF 20 SUBRO RECOV INSTAL NO EXCEPTION - SUBRO BEING RECOVERED IN 21 50 - 50 PAYMENT NO EXCEPTION - CLAIM PAID 50 - 50 22 OFFSET OTHER CLAIM NO EXCEPTION - OFFSET MADE UNDER DIFFERE 23 PAYMENTS ROUNDED NO EXCEPTION - PAYMENTS ROUNDED - DIFFER 24 MULTIPLE PAYMENTS NO EXCEPTION - MULTIPLE PAYMENTS WITH SA 30 SEE MESSAGE SCREEN =======> - REFER TO CLAIM MESSAGE FO 	ODE XT SHIPMENT FSET NEXT MAS FSET NEXT MAS INSTALLMENTS NT CLAIM # ENT CENTS ME DOLLAR AMT R EXPLANATION
TYPE 'X' BESIDE REASON CODE THEN SELECT FUNCTION KEY/ENT : : PF1/01 - HELP PANEL PF3/03 - SELECT REASON PF12/12 - R	ER NUMBER ETURN TO MENU

To select a specific Reason Code (Reports A – D),

- 1) Mark and "X" beside the reason code you wish to select.
- 2) Select PF3 or tab to the option field, type "03", and hit ENTER.

Note that you can delete an existing code by selecting the first "00" option.

After selecting a code, the code and brief explanation are placed on the original Detail screen (Exhibit XIV-F-5).

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. DETAIL LEVEL MESSAGES (CONTINUED)

Exhibit XIV-F-4 (Example II)

RA210SB COMPANY 999 RA440	REINSURANCE AUDIT ACCESS NEGATIVE CLAIMS BALANCES ACTIVE LAST RUN 11/01/2006	11/01/06 11:18:49
SELECT EXPLANATION REASON DISPLAYED AS	EXPANDED EXPLANATION AND CONDITIONS FO	R USE
 00 * REASON DELETED * 10 10% PIP SUBRO INCLD 11 SUBRO REPORTING 12 SUBRO \$ OVER PAID \$ 13 CLAIM ENTRY ERROR 14 DEDUCTIBLE RETURN 20 RECOVERIES ROUNDED 30 SEE MESSAGE SCREEN 	=======> - SELECT TO REMOVE REASON CORRECTION - WILL OFFSET XTRA 10% SUC CORRECTION - WILL CORR \$ TO PROPER CC CORRECTION - WILL REFUND EXCESS SUB CORRECTION - WILL ADJUST \$ TO PROPER CORRECTION - WILL REFUND INSURD DEDU ========> - NO ADJUSTMENT NECESSARY ========> - REFER TO CLAIM MESSAGE T	CODE BRO \$ NEXT MAS DV/CLM NEXT MAS RO \$ NEXT MAS CLM NEXT MAS CTIBLE NEXT MAS FOR EXPLANATION
TYPE 'X' BESIDE	REASON CODE THEN SELECT FUNCTION KEY/EL	NTER NUMBER
PF1/01 - HELP PANEL	PF3/03 - SELECT REASON PF12/12 -	RETURN TO MENU

To select a specific Reason Code (Report E),

- 3) Mark and "X" beside the reason code you wish to select.
- 4) Select PF3 or tab to the option field, type "03", and hit ENTER.

Note that you can delete an existing code by selecting the first "00" option.

After selecting a code, the code and brief explanation are placed on the original Detail screen (Exhibit XIV-F-5).

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

F. DETAIL LEVEL MESSAGES (CONTINUED)

Exhibit XIV-F-5

COMPANY REASON CODE ADDED				
RA210SA	REINSURANCE AU	DIT ACCESS	11/01/06	
COMPANY 999 RA410	DUPLICATE ALL	OCATED EXPENSE	s 17:26:51	
λ		TNT 11/01/2006		
A	CIIVE DASI R	JN 11/01/2000		
		00 M00		
YEAR POLICY NUMBER CL	AIM NUMBER	CO MSG	CAR MSG	
2006 12331103790511 10	10840680001	C LT L		
	REASON RECORD	I SY O A	CTG ACCIDENT LOSS	3
CODE COMPANY REASON M	M/DD/YY NUMBER	D SP TX B MM	/YEAR MM/DD/YEAR DOLLA	AR
11 DUPLICATE ENTRY 0	3/26/06 8	5 24 29 01 07	/2006 05/08/2006 35	50
	17	5 24 29 01 02	/2007 05/08/2006 35	50
	17	J ZH ZJ UI UZ	/2007/05/00/2000 55	0
SE	LECT FUNCTION	KEY/ENTER NUMB	ER	
PF1/01 - HELP PANEL	: :		PF3/03 - SELECT REASON	1
PF4/04 - CAR RESULTS	PF7/07 - PAG	E BACKWARD	PF8/08 - PAGE FORWARD	
DEQ/0Q _ NUDIT MEGGAGEG	DF10/10 = DOL	TOV UTOTORY	DE12/12 = DETIDN TO MEN	тт
FF9/09 - AUDII MESSAGES	FF10/10 - POL	ICI HISIORI	FFIZ/IZ - KEIORN IO MEN	10

Note that the selected Reason Code was pulled onto the detail record and a message appears at the top of the screen indicating a Reason Code was added. The current date is placed in the Reason date field.

You can update or delete a Reason Code the same way you added one.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

G. <u>SUMMARY TOTALS</u>

You can select an option from the RA200SA – Summary Level screen (Exhibit XIV-G-1) to view the grand totals for each report, by effective year.

Exhibit XIV-G-1						
RA200SA COMPANY 999 RA4	REINSURANCE AUD 10 DUPLICATE ALLC ACTIVE LAST RU	DIT ACCESS DCATED EXPENS JN 11/01/2006	ES		11/01/06 17:32:59	
START AT		1.00				
	-	IST LICT OD	Tatur	011		M
EFF POLICY	CLAIM	LIST = OR	IGINAL =	= CU.	RRENT =	S
YEAR NUMBER	NUMBER	DATE RECS	DOLLARS	RECS	DOLLARS	G
_ 2006 98131062782511	1035903789711	01/05 2	10	2	10	
_ 2006 98131062829701	1017902678502	12/05 2	50	6	264	
_ 2006 98131065097101	1010838652602	01/05 2	52	4	140	
_ 2006 98131065436702	1010836869201	12/06 2	36	2	36	_
_ 2006 98131100306812	1015026159204	12/06 2	1,404	2	1,404	A
_ 2006 98131100796101	1015025883201	12/06 2	18	2	18	
_ 2006 98131103627411	1010841198401	01/06 2	510	2	510	
_ 2006 98131103721512	1015025748401	02/06 3	105	3	105	
_ 2006 98131103790511	1010840680001	12/06 2	700	2	700	
_ 2006 98131106365511	1010837531001	12/06 2	70	2	70	
	SELECT FUNCTION	KEY/ENTER NU	MBER			
	:	:				
PF1/01 - HELP PANEL	PF2/02 - SELE	CT TOTALS	PF3/03	- SEL	ECT DETAI	LS
PF4/04 - DEACTIVATE	PF7/07 - PAGE	BACKWARD	PF8/08	- PAG	E FORWARD	(
PF9/09 - AUDIT MESSAGES	PF10/10 - POLI	CY HISTORY	PF12/12	- RET	URN TO ME	NU

To view Summary Grand Totals,

1) Select PF2 or tab to the option field, type "02", and hit ENTER.

The RA220SA – Summary Totals screen (Exhibit XIV-G-2) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

G. SUMMARY TOTALS (CONTINUED)

Exhibit XIV-G-2

RA220SA COMPANY	999	RA SUMMA	REINSURA 440 NEGA RY - ALL	NCE AUDIT A TIVE CLAIMS LAST RUN 1	ACCESS BALANC 1/01/20	CES 006		11/01/06 11:24:52
	= =	ORIG	INAL	= =	= =	CURI	RENT	= =
EFF	POS	SITIVE	NEG	ATIVE	POS	SITIVE	NEG	ATIVE
YEAR	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS
2002	1	511	2	962-	1	511	2	962-
2005	37	13,594	15	17,203-	37	13,594	16	19,703-
2006	б	8,700	7	16,547-	б	8,700	7	16,547-
					,			
DD1 /01		S	ELECT FU	NCTION KEY/	ENTER N	NUMBER		
PFI/UI -	НЕГЬ І	PANEL		: :		PF3/03	- ACTIV	E ONLY
PF4/04 -	INACT:	IVE ONLY		DACE EOI	ממאש	PF5/05	- REMOV	ED ONLY
PF // U/ -	PAGE I	BACKWARD	PF8/08	- PAGE FUR	WARD	PF12/12	- KEIUR	IN IO MENU

The Totals are broken out by Current and Original, and then by Positive and Negative dollar amounts.

To view only the "Active" totals (discussed in Section D) from the RA220SA screen,

1) Select PF3 or tab to the option field, type "03", and hit ENTER.

The RA225SA - Active Totals screen (Exhibit XIV-G-3) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

G. <u>SUMMARY TOTALS (CONTINUED)</u>

Exhibit XIV-G-3

RA225SA COMPANY	999	I RA410 ACTIVI	REINSURA DUPLICA E ONLY	NCE AUDIT TE ALLOCAT LAST RUN	ACCESS ED EXPEN 11/01/20	JSES)06	1	1/01/06 8:08:01
EFF	= = PO	O R I G I SITIVE	INAL NEG	= = ATIVE	= = POS	CURE SITIVE	RENT NEG	= = ATIVE
YEAR	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS
2005	540 96	53,739	0	0	243	53,790	0	0
					(=NTTTTT)			
		16	ELECI FU.	inclion kei	/ENIER P	UMBER		
PF1/01 - PF7/07 -	HELP PAGE	PANEL BACKWARD	PF8/0	8 – PAGE F	ORWARD	PF12/12	- RETUR	N TO MENU

To view only the "Inactive" totals (discussed in Section D) from the RA220SA screen,

1) Select PF4 or tab to the option field, type "04", and hit ENTER.

The RA225SB Inactive Totals screen (Exhibit XIV-G-4) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

G. <u>SUMMARY TOTALS (CONTINUED)</u>

Exhibit XIV-G-4

RA225SB COMPANY	999	F RA410 INACTI	EINSURA DUPLICA VE ONLY	NCE AUDIT TE ALLOCAT LAST RUN	ACCESS ED EXPEN 11/01/20	ISES 106	1	1/01/06 8:14:27
	= =	ORIGI	NAL	= =	= =	CURI	RENT	= =
EFF	PO	SITIVE	NEG	ATIVE	POS	SITIVE	NEC	GATIVE
YEAR	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS
2005	10	270	0	0	10	270	0	0
		SE	LECT FU	NCTION KEY	/ENTER N	IUMBER		
				: :				
PF1/01 - PF7/07 -	HELP : PAGE :	PANEL BACKWARD	PF8/0	8 - PAGE F	ORWARD	PF12/12	- RETUF	RN TO MENU

To view only the "Removed" totals (discussed in Section D) from the RA220SA screen,

2) Select PF5 or tab to the option field, type "05", and hit ENTER.

The RA225SB Removed Totals screen (Exhibit XIV-G-5) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

G. <u>SUMMARY TOTALS (CONTINUED)</u>

Exhibit XIV-G-5

RA225SC COMPANY	999	RA440 REMOVE	REINSUR NEGATIV ED ONLY	ANCE AUDIT E CLAIMS B LAST RUN I	ACCESS ALANCES 11/01/20	006	1	11/01/06 2:03:33
	= =	ORIGI	INAL	= =	= =	CURI	RENT	= =
EFF	PO	SITIVE	NEG	ATIVE	POS	SITIVE	NEG	ATIVE
YEAR	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS	RECS	DOLLARS
2005	12	3,191	4	4,495-	12	3,191	5	6,995-
				NUTLON VEY				
		51	SUBCI FU.	i :	CHIER N	UMBER		
PF1/01 - PF7/07 -	HELP 1 PAGE 1	PANEL BACKWARD	PF8/0	8 - PAGE FO	ORWARD	PF12/12	- RETUR	N TO MENU

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

H. ACCESSING CAR ACCOUNTING POLICY HISTORIES

You can access the CAR Accounting Policy History screens from the Reinsurance Audit Access Summary Level and Detail Level screens. These screens allow you to see all the cessions, and premium and loss transactions submitted for the ceded policy (Co/Yr/Pol). They may help you to identify the reason why some of the policy's records were listed on a Reinsurance Audit system report.

To access the CAR Accounting Policy Histories from the RA200SA – Summary Level screen (Exhibit XIV-H-1),

RA200SA COMPANY 999 RA41	REINSURANCE AUDI 0 DUPLICATE ALLOC	REINSURANCE AUDIT ACCESS				
	ACTIVE LAST RU	N 11/01/2006				
START AT						
	_	1ST				М
EFF POLICY	CLAIM	LIST = ORI	GINAL =	= CU	RRENT =	S
YEAR NUMBER	NUMBER	DATE RECS	DOLLARS	RECS	DOLLARS	G
<u>x</u> 2006 2500856	0139554003	02/06 3	750	3	750	
_ 2006 3552979	0135835404	02/06 2	1,198	2	1,198	
_ 2006 3556981	0136249701	02/06 2	800	2	800	
_ 2006 3913280	0139830901	02/06 2	620	2	620	
_ 2006 3994804	0144643503	03/06 2	878	2	878	
_ 2006 4687019	0136997002	02/06 2	550	2	550	
_ 2006 4947339	0141848703	02/06 2	500	2	500	
_ 2006 5025775	0137062003	02/06 2	630	2	630	
_ 2006 5051727	0135689002	02/06 2	630	2	630	
_ 2006 5172174	0139227304	02/06 2	620	2	620	
	SELECT FUNCTION	KEY/ENTER NUM	IBER			
	:	:				
PF1/01 - HELP PANEL	PF2/02 - SELE	CT TOTALS	PF3/03	- SEL	ECT DETAI	LS
PF4/04 - DEACTIVATE	PF7/07 - PAGE	BACKWARD	PF8/08	- PAG	E FORWARD	
PF9/09 - AUDIT MESSAGES	PF10/10 - POLI	CY HISTORY	PF12/12	- RET	URN TO ME	NU

Exhibit XIV-H-1

1) Mark the record you want to select with an "X".

2) Select PF10 or tab to the option field, type "10", and hit ENTER.

The CA310SA – On-line Policy History screen (Exhibit XIV-H-2) appears.

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CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

H. ACCESSING CAR ACCOUNTING POLICY HISTORIES (CONTINUED)

Exhibit XIV-H-2

	CA310SA 11/01/06		
########	ENTER REQUESTED POLICY INDENTIF	ICATION INFORMATION	########
	CO 999 YR 2006 POL 250085	6	
	ORIECT ONE OPTION	DE KEY OD NUMBED	
*****	SELECT ONE OPTION : :	PF REI OR NUMBER	*****
POLICY WITH POLICY WITH POLICY WITH POLICY WITH	COMMON RECORDS PF1/01 CESSION RECORDS PF2/02 PREMIUM RECORDS PF3/03 LOSS RECORDS PF4/04	CLAIM SUMMARY REQUEST HARD COPY RETURN TO MENU	PF5/05 PF10/10 PF12/12

The company number, effective year, and policy number of the record you selected is carried into this screen. You can type over the policy number and effective year information (the company number cannot be changed) to look at another policy.

Please see Chapter V for more information about the options on this menu. Note that you can request a hard copy of a policy history from any of the CAR Policy History screens. This paper copy will print at CAR and then will be mailed to you.

To access the CAR Accounting Policy Histories from the RA210SA – Detail Level screen (Exhibit XIV-H-3),

Telecommunications Manual

CHAPTER XIV - REINSURANCE AUDIT ACCESS SYSTEM

H. <u>ACCESSING CAR ACCOUNTING POLICY HISTORIES (CONTINUED)</u>

Exhibit XIV-H-3

RA210S COMPAN	A YY 999 RA-	REINSURANCE AUDI 410 DUPLICATE ALLOC ACTIVE LAST RU	IT ACCESS CATED EXPENSES JN 03/24/1998	11/01/06 3 13:28:12		
YEAR 2006	POLICY NUMBER 2500856	CLAIM NUMBER 0139554003	CO MSG C LT L	CAR MSG		
CODE	COMPANY REASON	LAST MSG RECORD MM/DD/YY NUMBER 17 18 19	I SY O A D SP TX B MN 5 01 29 41 09 5 01 29 41 09 5 01 29 41 09 5 01 29 41 09	ACCIDENT LOSS 1/YEAR MM/DD/YEAR DOLLAR 2006 10/05/2006 250 2006 10/05/2006 250 2006 10/05/2006 250		
SELECT FUNCTION KEY/ENTER NUMBER						
PF1/0 PF4/0 PF9/0	4 - CAR RESULTS 9 - AUDIT MESSAGI	PF7/07 - PAGE ES PF10/10 - POLI	E BACKWARD I CY HISTORY	PF3/03 - SELECT REASON PF8/08 - PAGE FORWARD PF12/12 - RETURN TO MENU		

1) Select PF10 or tab to the option field, type "10", and hit ENTER.

The CA310SA – On-line Policy History screen (Exhibit XIV-H-2) appears.

To exit the Reinsurance Audit Access System, at each screen,

1) Select PF12 or tab to the option field, type "12", and hit ENTER.