Telecommunications Manual

CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

A. <u>GENERAL INFORMATION</u>

The CAR Accounting Online Correction system allows you to review and correct critical and non-critical accounting errors, review and correct warning/penalty cessions, and browse through various informational lists:

- * Net Negative Premiums (CA4000)
- * Outstanding Loss Reserves (CA4100)
- * Critical/Non Critical Analysis (CA2650)
- * Premium and Losses Written-Off (CA3200)

CAR designed this system to allow you to view the information in different ways. For example, you can view critical error records by effective year, list date, or write-off date. You can view cession/no premium policies by list date, risk type, or effective year.

From the critical and non-critical error functions, you can "hot-key" to the CAR Accounting Policy Histories to view overall policy information, view cession information, and view ceded premium and loss records. From the warning/penalty function, you can "hot-key" to the producer code database file.

The application provides a message function for you to take notes on a policy. That is, for each policy, you can attach a note to use for any purpose, such as keeping a trail of correction activity and research efforts. The message function is a free-form blank screen; CAR does not read or monitor the messages.

The application also contains a newsletter that illustrates programs run during the current processing cycle, future processing scheduled, and noteworthy or information items. Currently, CAR updates the newsletter monthly.

Changes to this system occur weekly, monthly, and quarterly depending on the activity. The current processing schedule is outlined below.

- **Corrections**: As you make correction to a policy, they are not immediately applied to the record(s). Instead, CAR writes them to a database file and applies the corrections on Friday nights.
- **Cessions**: CAR loads cessions to its masterfile on Fridays nights.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

A. <u>GENERAL INFORMATION (CONTINUED)</u>

Premium & Losses: CAR loads ceded premium and loss data to its masterfile every Friday night.

Write-Off & Purge*:CAR writes-off eligible critical error losses every month and purges eligible policies in March, June, September, and December.

Date policy first listed on-line in critical error:	9/15/2005
Date corrections need to clear critical error:	9/15/2006
Date CAR will write-off loss records:	9/20/2006 (approx.)

Regarding the purging of policies, to be eligible, a policy must be free of critical errors (except critical error code 1 on policies with premium records only), have had no activity within the past six months, contain no loss records, and older than the current premium/cession reporting years. After a policy is purged, you cannot view the premium records. (Note: you can request a paper policy history report which contains every detail record using the on-line policy history application). If you submit new activity against a purged policy, CAR will reactivate the policy and bring it back on-line so that you can view all premium records.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

B. <u>ACCESSING THE ACCOUNTING ON-LINE SYSTEM</u>

To enter the Accounting On-line Access System from TE100 (exhibit XIII-B-1):

Select PF2 or tab to the option field, type "02", and hit ENTER

TE100SB TEMENUSA	COMMONWEALTH AUTOMOBILE REINSURERS TELECOMMUNICATIONS					11/01/ 11:1	2006 5:30	;)
	C.A.R. ACCOUNTING	••••	PF2	OR	02			
	CESSION SYSTEM		PF3	OR	03			
	STATISTICAL SYSTEM		PF4	OR	04			
	PRODUCER CODE SYSTEM		PF5	OR	05			
	TAXI INDEX SYSTEM		PF6	OR	06			
	AUDIT & CLAIMS SYSTEM		PF7	OR	07			
	EXPERIENCE RATING SYSTEM .		PF8	OR	08			
	TERMINATE C.A.R. SESSION .		PF12	OR	12			
	: Depress pfkey or enter	: R PROCESSING	OPTION	N				

Exhibit XIII-B-1

The TE120 - CAR Accounting System screen appears (exhibit XIII-B-2).

Input your company number Select PF5 or tab to the option field, type "05", and hit ENTER

Exhibit XIII-B-2

TE120	COMMONWEALTH AUTOMOBILI C.A.R. ACCOUNTING	E REINSURERS G SYSTEM	11/01/2006 11:15:30
	COMPANY NUMBER	····	
	CAR POLICY HISTORIES PRODUCER INQUIRIES CESSION BROWSE OPTIONS ACCOUNTING CORRECTIONS	PF2 OR 02 PF3 OR 03 PF4 OR 04 PF5 OR 05	
	TO RETURN TO MAIN MENU	PF12 OR 12	
	:	:	
PF1/01 - HELP		PF12	/12 - RETURN MENU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

B. <u>ACCESSING THE ACCOUNTING ON-LINE SYSTEM (CONTINUED)</u>

The CO100SA - Menu Selections screen appears (exhibit XIII-B-3). From this screen, you can enter any one of CAR's error or informational listings, the monthly newsletter, or enter the message function.

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS CO100SA ACCOUNTING ONLINE ACCESS SYSTEM 11/01/2 MENU SELECTIONS 10:40 A				CO100SA 11/01/2006 10:40 AM	
ERROR LISTINGS:					
CRITICAL ERROR POLICIES	(CA2400)		PF2	OR	02
NON CRITICAL ERROR POLICIES	(CA2685)		PF3	OR	03
WARNING AND PENALTY POLICIES	(CA2500)		PF4	OR	04
INFORMATIONAL LISTINGS:					
NET NEGATIVE PREMIUMS	(CA4000)		PF5	OR	05
OUTSTANDING LOSS RESERVES	(CA4100)		PF6	OR	06
CRITICAL/NON CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUMS AND LOSSES WRITTEN-OFF	(CA3200)	••••	PF8	OR	08
REVIEW MESSAGES:					
REVIEW/UPDATE POLICY MESSAGES			PF9	OR	09
REVIEW C.A.R. NEWSLETTER			PF11	OR	11
SELECT FUNCTION KEY/EN	TER NUMBER				
PF1/01 - HELP PANEL : :		PF12/1	2 - R	ETUR	N TO MENU

Exhibit XIII-B-3

Throughout this application, there are standard "PF" function keys that are listed below.

PF1 = Help	PF9 = Review/Update Policy Message*
PF7 = Page Backward	PF10 = "Hot Key" into Accounting Policy Histories
PF8 = Page Forward	PF12 = Back out one screen

* Please reference section pertaining to the message function.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400</u>

1. Accessing Critical Error Policies

To access critical accounting errors, from the Menu Selections screen (exhibit XIII-C-1),

Select PF2 or tab to the option field, type "02", and hit ENTER

Exhibit XIII-C-1

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM MENU SELECTIONS				CO100SA 11/01/2006 10:40 AM		
ERROR LISTINGS:						
CRITICAL ERROR POLIC	CIES	(CA2400)	• • •	PF2	OR	02
NON CRITICAL ERROR H	POLICIES	(CA2685)		PF3	OR	03
WARNING AND PENALTY	POLICIES	(CA2500)		PF4	OR	04
INFORMATIONAL LISTINGS:						
NET NEGATIVE PREMIUN	IS	(CA4000)		PF5	OR	05
OUTSTANDING LOSS RES	SERVES	(CA4100)		PF6	OR	06
CRITICAL/NON CRITICA	AL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUMS AND LOSSES	WRITTEN-OFF	(CA3200)		PF8	OR	08
REVIEW MESSAGES:						
REVIEW/UPDATE POLICY	MESSAGES			PF9	OR	09
REVIEW C.A.R. NEWSLE	ETTER			PF11	OR	11
SELECT FUNC	CTION KEY/EN	TER NUMBER				
PF1/01 - HELP PANEL	: :		PF12/12	2 – RI	ETURI	N TO MENU

The CO200SA - Critical Errors screen appears (exhibit XIII-C-2).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

Exhibit XIII-C-2

COMPANY 999	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM CRITICAL ERRORS (CA2400)	CO200SA 11/01/2006 10:40:40
(1)	ERROR CODE (1,6 OR 7) AND EFFECTIVE YEAR ERROR CODE(S) (ALL) EFFECTIVE YEAR SELECT POLICIES PF5 OR 05 COMPANY SUMMARY PF15 OR 15	(FORMAT=YYYY) (ALL)
(2)	ERROR LIST DATE (LATEST DATE IS SHOWN) ERROR LIST DATE (12 / 2006) SELECT POLICIES PF6 OR 06 COMPANY SUMMARY PF16 OR 16	(FORMAT=MM/YYYY)
(3)	WRITE-OFF DATE (NEXT ELIGIBLE DATE IS SHOWN) WRITE-OFF ELIGIBLE (12 / 2006) SELECT POLICIES PF7 OR 07 COMPANY SUMMARY PF17 OR 17	(FORMAT=MM/YYYY)
TYPE PF1/01 - HELP	OVER (DEFAULTS) - SELECT FUNCTION KEY/ENTE PANEL : PF12/	r number 12 - return to menu

You can access your critical errors in three ways:

1) *By error code and effective year*: You may input a specific error and/or effective year to review or you may input the word "all" for a complete listing of your errors. You can input error codes 1, 6, and/or 7 only.

Type your choice over the default value and select PF5 or "05" for this option. For example, when you first enter the system the word "all" appears within the grids. Type over "all" with your choice of error code(s) or effective year. Please note that if you select "all"/"all", the system takes longer to show the data because the volume is so large. If possible, narrow your selection choice.

To view a summary of your errors, select PF15 or "15". (The summary is described later in this section).

2) *By error list date*: You may input a specific list date to review and the system provides all critical errors that listed for the first time on that error list date.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

Type your choice over the default value and select PF6 or ''06'' for this option. For example, when you first enter the system a default date appears within the grids. Type over that list date with your choice.

To view a summary of your errors for a specific date select PF16 or "16". (The summary is described later in this section).

3) *By write-off date*: You may input a specific write-off date in the future in order to review what records CAR will write-off at that time if you do not process any corrections. The write-off date represents the date CAR will run the CA3200 report.

Type your choice over the default value and select PF7 or ''07'' for this option. For example, when you first enter the system a default date appears within the grids. Type over that write-off date with your choice.

To view a summary of your errors for a specific date select PF17 or "17". (The summary is described later in this section).

When you select specific policies (as opposed to the summaries), the CO210SA - Critical screen appears (exhibit XIII-C-3).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

Exhibit XIII-C-3

COMPANY 999 NEXT WO 12/20/2006	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM CRITICAL- (ALL)EFF YR (ALL)ERRS	CO210SA 11/01/2006 08:26 AM
FROM 6034690	POLICY 1ST LIST== PREMIUM === ==== LOSS =====	MSG DATE
YR POLICY NUMBER	STATUS MM/DD/YY ERRORS DOLLARS ERRORS DOLLA	RS MM/DD/YY
 05 6034690 05 6383950 05 6696240 05 6765390 05 6907030 P05 6967749 05 697749 05 6972719 05 6973909 05 7021110 TYPE STARTING POLIC	04/21/06 1 28 0 04/21/06 2 49 0 04/21/06 57 972 0 04/21/06 5 3192 0 04/21/06 9 1332 0 04/21/06 17 1088 0 04/21/06 12 493 0 04/21/06 6 155 0 04/21/06 36 874 0 04/21/06 8 442 0 Y NUMBER -OR- TYPE 'P'/'L' TO SELECT PREM/LOSS	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
PF1/01 - HELP PANEL	SELECT FUNCTION : : PF2/02 - SEL	ECT ALL REC
PF3/03 - SELECT ERR R	EC PF7/07 - PAGE BACKWARD PF8/08 - PAG	E FORWARD
PF9/09 - POLICY MESSA	GE PF10/10 - POLICY HISTORY PF12/12 - RET	URN TO MENU

The third line of this screen shows you the option(s) you entered. For example, the above screen shows "(ALL) EFF YR" and "(ALL) ERRS". If you had selected effective year '2006' and error code '1', those values would appear within the parentheses.

To select a policy:

- 1) Mark a "P" or an "L" next to the policy number you want to review (P = Premiums and L = Losses).
- 2) Select PF2 or "02" to display all of the records for a policy (valid and invalid)

OR

Select PF3 or "03" to display only the error records for a policy.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

You can also begin at a specific policy number. To do that, type in the policy number to the right of the word "FROM" and hit ENTER. The system brings you to that policy number.

Upon selecting a policy and hitting PF2 or PF3, the CO225SA - Premium Listing screen or CO250SA - Loss Listing screen appears (exhibit XIII-C-4).

CO225SACOMMONWEALTH AUTOMOBILE REINSURERSCOMPANY 999ACCOUNTING PREMIUM LISTING - ALL	11/01/2006 04:09 PM
EFF DATE COV EFF COV EXP POLICY NUMBER MM/DD/YY C TX PROD RSK MM/DD/YY MM/DD/YY 589062 00/00/05 4 99/99/99 00/00/00 () INSUREDS NAME PREMUMS ACTG EXPLE TRANS	CRITICAL MSG DATE MM/DD/YY MM/DD/YY 06/30/06
TX LNE EFF SEQ MM/YY MM/YY TWN G MM/YY CLASS C DOLL C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C C <thc< th=""> C C</thc<>	1 DOLL 2 -ERRORS 1 1
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	1 1
13 01 01 000003 03/05 01/06 671 1 01/05 11010 4 -50 (1.) () () ()	0 1
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
START W/SEQ # 1 NON CR: PF1/01 - HELP PANEL SELECT FUNCTION/ENTER NUMBER PF3/03	AL ERR RECS IU IT ERR RECS 0 – APPLY CORRECT
PF7/07 - PAGE BACKWARD:PF8/08PF9/09 - POLICY MESSAGEPF10/10 - POLICY HISTORYPF12/12	- PAGE FORWARD 2 - RETURN TO MENU

Exhibit XIII-C-4

The top portion of the screen represents common area information and the lower portion of the screen shows the detail premium or loss records. If a record contains both critical and non-critical errors, the system will show you this. **However, records that are washed out (or written-off) do not appear in this system.** If you want to view all records for a policy, including the washout or write-off records, select PF10/10 to "hot key" into the policy history application.

To start at a specific sequence (record) number, tab to "**START W**/ **SEQ** #" and type it in. You may type in the leading 0s or arrow over to the current number and type over it. Hit ENTER after inputting the sequence number.

If you select PF2 from the CO210SA screen, all of that policy's records will appear on the CO225/250SA screen. This means that if the policy you select has both error records and non-error records, both types appear on the CO225/250SA screen. You can correct any field that shows a grid beneath it. Outstanding loss records do not have a grid beneath them so you cannot correct them (exhibit XIII-C-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

Exhibit XIII-C-5

CO250SA COMPANY 999	COMMONWEALTH AUTOMOBILE REINSU ACCOUNTING LOSS LISTING - AL	Image: RERS 11/01/2006 L 04:36 PM
POLICY NUMBER 010681 (LOSSES TX LB EFF SEQ 23 01 07 000013	EFF DATE COV EFF CO MM/DD/YY C TX PROD RSK MM/DD/YY MM 00/00/05 5 1 ERP745 0 08/10/05 08 .) INSURE ACTG ACCIDENT MM/YY MM/DD/YY TWN GRP CLAIM ID 11/05 07/25/05 039 1 CR0296792	V EXP CRITICAL MSG DATE N/DD/YY MM/DD/YY 3/31/05 11/19/05 03/11/06 DS NAME RAFTES,CHARLES,G C TP LOSS AMT 5 24 58
(2.)() 21 01 07 000014	() (.)(12/05 07/25/05 039 1 CR0296797) ERRORS= 7 5 24 399
22 01 07 000015 23 01 07 000017 (2.)() TOT LOSS RECS	01/05 07/25/05 039 1 CR0296797 ()(.)(5 24 131 5 24 95)ERRORS= 7 CRITICAL ERR RECS 30
START W/SEQ # PF1/01 - HELP PAN PF7/07 - PAGE BAC PF9/09 - POLICY M	13 EL SELECT FUNCTION/ENTER NUMBER KWARD : : ESSAGE PF10/10 - POLICY HISTORY	NON CRIT ERR RECS 2 PF3/03 - APPLY CORRECT PF8/08 - PAGE FORWARD PF12/12 - RETURN TO MENU

The charts below and on the next page list the field abbreviations, full title, and possible values of the fields on the CO225/250SA screen. Note that the following chart does not include those fields for which you can enter and apply corrections to. They will be described in detail in the next section.

Top Portion of the CO225/250 Scree	Top Portion	of the	CO225/250	Screen
------------------------------------	-------------	--------	-----------	--------

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
EFF DATE	Policy Effective Date	Assigned by company
С	CAR ID Code	CAR ID Code from first active cession record. If none, then first active premium record. If none, then first active loss record
TX	Transaction Type of first active cession	 1 = New Business 2 = Renewal 4 = Flat Cancellation 5 = Retained as voluntary

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

1. <u>Accessing Critical Error Policies (continued)</u>

Top Portion of the CO225/250 Screen (continued)

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
PROD	Producer Code of first active cession	Assigned by company
RSK	Risk Indicator of first	0 = Private Passenger
	active cession	1 = Taxi/Limo/Car Service
		2 = All Other Commercial
COV EFF	Coverage Effective Date	Date that CAR begins coverage of loss records.
COV EXP	Coverage Expiration Date	Date that CAR's coverage ends for loss records.
CRITICAL 1ST LIST/	Critical 1st List Date/ Non	Date the records first appeared on the critical/ non-
NON CRIT 1ST LIST	Critical 1st List Date	critical error list.
MSG DATE	Message Date	Date the policy message was added or updated.

Bottom Portion of the CO225/250SA Screen

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
LNE (CO225)	Line of Business	01 = PIP Record
LB (CO250)		41 = Liability Record
		45 = Physical Damage Record
SEQ	Sequence Number	Record number that CAR assigns
ACTG	Accounting Date	Date the company submitted the record
TWN	Premium Town	See statistical plans
G (CO225 only)	Class Group	1 = Private Passenger
		2 = CAR Rated Commercial
		3 = All Other Commercial
CLASS (CO225 only)	Classification Code	See statistical plans
С	CAR ID Code	CAR ID reported on the record
TP (CO250 only)	Type of Loss	See Statistical Plans
LOSS AMT (CO250 only)	Dollar Amount(s)	Premium or Loss dollar amount(s) reported
DOLL 1, DOLL 2 (CO225 only)		on record
ERRORS (CO225 only)	Error code	Critical and non-critical errors on record
		(See Appendix 2)

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

2. Entering and Applying Corrections

To enter corrections at the CO225/250SA screen,

- 1) Tab to the record(s) and field(s) you want to correct
- 2) Enter the correction(s)
- 3) To apply the correction(s), select PF3 or tab to the option field, type "03", and hit ENTER

To enter corrections for more than one field, and/or for more than one record on a screen, first enter all the corrections, then select PF3 to apply all of the corrections at once.

Before paging forward to the next batch of records, you <u>must</u> apply the corrections on the current page. If you fail to apply the corrections and page forward, those corrections will not apply and you will need to redo them.

If the correction(s) you applied is valid, the message "RECORD SUCCESSFULLY ADDED" appears at the top of the screen and the correction(s) you entered will appear underneath the original value of the field you entered a correction for (exhibit XIII-C-6). In addition, the cursor moves to the bottom of the screen.

Exhibit XIII-C-6

RECORD SUCCESSFULLY ADDED					
COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS CO225SA					
ACCOUNTING ONLINE ACCESS SYSTEM	11/01/2006				
PREMIUM LISTING - ALL	09:13 AM				
	MGG DAME				
EFF DATE COV EFF COV EXP CRITICAL	MSG DATE				
POLICY NUMBER MM/DD/YY C TX PROD RSK MM/DD/YY MM/DD/YY MM/DD/YY	MM/DD/YY				
6696240 00/00/97 4 99/99/99 00/00/00 04/21/97					
() INSUREDS NAME					
PREMIUMS ACTG EXPIR TRANS					
TX LNE EFF SEQ MM/YY MM/YY TWN G MM/YY CLASS C DOLL 1 DOLL 2 -	-ERRORS				
11 01 01 000001 03/90 01/91 132 3 01/90 04160 4 8 1	<u>_</u>				
(12)()()()					
11 01 01 000002 03/90 01/91 132 3 01/90 04161 4 -3 1	L				
(1.)()(0198)(1097)					
11 01 01 000003 03/90 01/91 132 1 01/90 11011 4 -15 1	L				
(12) (\ldots) (\ldots)					
	-				
(12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12), (12)	57				
CRITICAL ENA RECO	, <u>,</u>				
DEL (A) HELD DANEL CELECT ENNOTION (ENTED NUMDED DE2 (A) ADDIV (
PFI/01 - RELF FAREL SELECT FUNCTION/ENTER NUMBER PFS/03 - APPLI C	DUADD				
FF //U = FAGE DACLWARD + PF0/U0 = PAGE FUDE0/00 DOLICY MECCORD DE10/10 DOLICY MECCORD DE12/12 DETUDN					
FF3/03 - FOLICI MESSAGE FF10/10 - POLICI HISTORI - FF12/12 - RETORN	IO MENO				

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

2. Entering and Applying Corrections (continued)

If the correction(s) you applied is not valid, an error message appears at the top of the screen and the cursor moves to the invalid correction (exhibit XIII-C-7).

Exhibit XIII-C-7

TNULL TO TOANC TYPE				
INVALID IRANS IIPE (CORRECTION - IRI AGAIN			
COMPANY 999	COMMONWEALTH AUTOMOBI	LE REINSURERS		CO225SA
	ACCOUNTING ONLINE AC	CESS SYSTEM		11/01/2006
	PREMIUM LISTING -	- ALL		09:29 AM
E	EFF DATE	COV EFF COV E	XP CRITICAL	MSG DATE
POLICY NUMBER N	MM/DD/YY C TX PROD RSK	MM/DD/YY MM/DD	/YY MM/DD/YY	MM/DD/YY
6696240 0	00/00/05 4	99/99/99 00/00	/00 04/21/06	
()	INSUREDS N	AME	
PREMIUMS	ACTG EXPIR TRANS			
TX LNE EFF SEO	MM/YY MM/YY TWN G MM/YY	CLASS C DOL	T. 1 DOLL 2	-ERRORS
	03/05 01/06 102 1 01/05	11010 4	48 .	
) 11010 1	10	L
) : 11010 /	12	1
) IIUIU 4	43 .	L
			140 40	1
	03/05 01/06 132 3 01/05	04160 4	143 48.	L
$(\perp,)(\ldots)$)	16 18	
	03/05 01/06 132 3 01/05	04161 4	-16 -17	L
$(\perp .)$ (\ldots)	() ()		
TOT PREM RECS 101	1	CRIT	ICAL ERR RECS	5 57
START W/SEQ # 5	5	NON	CRIT ERR RECS	5 0
PF1/01 - HELP PANEL	SELECT FUNCTION/ENTER	NUMBER PF3/	03 - APPLY (CORRECT
PF7/07 - PAGE BACKWA	ARD : :	PF8/	08 - PAGE F(ORWARD
PF9/09 - POLICY MESS	SAGE PF10/10 - POLICY	HISTORY PF12	/12 - RETURN	TO MENU

Reenter the correction and Select PF3 to apply the new correction. Repeat this process until <u>all</u> the invalid corrections you entered are valid. When this is the case, the message at the top of the screen will read "RECORD SUCCESSFULLY UPDATED" or "RECORD SUCCESSFULLY ADDED".

The chart on the following page lists the field abbreviations, full title, and valid correction values for those fields you can apply corrections to, for both premium (CO225SA) and loss records (CO250SA).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

2. Entering and Applying Corrections (continued)

PREMIUM RECORDS

FIELD	FULL TITLE	VALID CORRECTION VALUES
POLICY	Policy Number	Alpha or numeric characters only
NUMBER		At least 3 positions long
		No embedded spaces
TX	Transaction Code of	Must be numeric
	Premium Record	First digit must be a "1"
		10, 17, 18, and 19 are invalid
EFF	Policy Effective Month	01-12
EXPIR	Policy Expiration Date	Month $= 01-12$
		Year = 00-99
TRANS	Policy Transaction Date	Month = $01-12$
	-	Year = 00-99

LOSS RECORDS

FIELD	FULL TITLE	VALID CORRECTIONS
POLICY	Policy Number	Alpha or numeric characters only
NUMBER		At least 3 positions long
		No embedded spaces
TX	Transaction Code of	Must be numeric
	Premium Record	First digit must be a "2"
		20 and 28 are invalid
		Only paid losses (23,24,25,26,27,29) can replace paid losses
EFF	Policy Effective Month	01-12
ACCIDENT	Accident Date	Month $= 01-12$
		Day = 01-31
		Year = 00-99
GRP	Class Group	1, 2, or 3
Claim ID	Claim Identification	Alpha or numeric characters only
	Number	Blanks must be coded as spaces

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

2. Entering and Applying Corrections (continued)

As you apply corrections to a record, CAR writes the corrections to a database file. CAR simply adds corrections to the database file as you apply the corrections during a week.

On Friday nights, CAR runs a program to collect all corrections residing on that database file and performs further editing. It then applies all valid corrections you made. Specifically, CAR washes out the original record and creates a new record showing the changed field(s). On Monday, you can see the corrections applied to all records. If a policy no longer contains a critical error, it no longer appears in this application; use the accounting policy history application to verify this. Conversely, if you did not eliminate the critical error, the policy appears on Monday.

After you apply a correction but before CAR applies the correction to the record (on Friday night), you can change the correction you entered. Simply, go back into the policy and find the record in which you want to delete or change your correction. The correction you made appears within the grid. You can type over the original correction or delete it. Then apply your new correction or deletion. For example,

On Monday, you change a transaction code to 15 on a record. On Thursday, you realize you should have changed it to a 13. Go back to that record. The 15 appears in the grid. Tab to the 15 and type over it inputting a 13. Hit PF3/03 to apply the correction. CAR updates it database file with the transaction 13.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (CONTINUED)</u>

3. <u>Summary Information</u>

If you choose to view a summary for one of the options, the CO275SA screen (for effective years) or the CO276SA screen (for list dates) appears (exhibits XIII-C-9/10).

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS CO275SA							
NEVT MO	12/20/2006	ACC.	TONI CIMMADY ALL	EFFEC VEN	ויוני (ס / כ	11.00.00	
NEAI WO	12/20/2000	CRII	ICAL SUMMARI ALL	EFFEC IEAD	(5)	11.00.00	
YEAR	TOTAL POLICIES	ERROR POLICIES	= PREMIU TOTAL DOLLS ERR	M S = OR DOLLS	= LOS TOTAL DOLLS	S E S = ERROR DOLLS	
======		==========					
_ 99	7	0	0	0	0	0	
_ 00	4	0	0	0	0	0	
01	4	1	8	8	0	0	
02	2	1	0	0	0	0	
_ 03	3	2	7-	7-	473	473	
X 04	14	14	77,980-	77,980-	7,156	7,156	
_ 05	1,198	14	47,075	47,658	2,237	2,237	
_ 06	3.258	30	101,636	98,256	25,256	5,687	
	TYPE 'X'	BESIDE YEA	R ENTRY FOR ERRO	R CODE WITH	HIN YEAR SUMM	ARY	
PF1/01	- HELP PANE	L S	ELECT FUNCTION :	: 1	PF3/03 - SEL	ECT YEAR	
PF7/07	- PAGE BACK	WARD P	F8/08 - PAGE FO	RWARD I	PF12/12 - RET	URN TO MENU	

Exhibit XIII-C-9

Exhibit XIII-C-10

C	OMPANY 999	CO	MMONWEALTH AU	TOMOBILE REI	INSURERS	CO276	SA /2006
NI	EXT WO 12/20	/2006	CRITICAL SUMM	ARY 09/2006	LIST DATE(S)	11:01	:01
	LIST DATE	TOTAL POLICIES	= PRE RECORDS	M S = DOLLARS	= L O RECORDS	SSES = DOLLARS	
== X	10/19/2006 09/20/2006	============= 1 7	2 2 22	========= 7- 6,125	 0 6	0 1,411	
-							
	TYPE 'X' BI	ESIDE LIST D	ATE ENTRY FOR	ERROR CODE	WITHIN YEAR	SUMMARY	
PI PI	71/01 - HELP 77/07 - PAGE	PANEL BACKWARD	SELECT FUNC PF8/08 - PA	TION : : AGE FORWARD	PF3/03 PF12/12	- SELECT DATE	: ienu

Mark an "X" next to the effective year or list date you want to review and select PF3 or "03".

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

C. <u>CRITICAL ERROR POLICIES - CA2400 (Continued)</u>

3. <u>Summary Information (continued)</u>

The CO275SB screen or CO276SB screen appears displaying the summary level information for the option you selected (exhibits XIII-C-11/12).

COMPANY 999	CO275SB	
	ACCOUNTING ONLINE ACCESS SYSTEM	11/01/2006
NEXT WO 12/20/2006	CRITICAL SUMMARY 2004 EFFEC YEAR	13:53:40
POLICIES PREMIUMS	LOSSES POLICIES PREMS DOLLARS LOSSE	S DOLLARS
14 265	10 1 14 265 77 980- 1	0 7 156
14 205		8 7 018
		0 7,010
	7 0 0 0	0 0
	SELECT FUNCTION : :	
PF1/01 - HELP PANEL	PF12/12 - RETU	RN TO MENU

Exhibit XIII-C-11

Exhibit XIII-C-12

COMPANY 9	999	COMMONWEAL	TH AUTOMOR	BILE REI	NSURERS		CO276SB
Ν	M/DD/YYYY	ACCOUNTI	NG ONLINE	ACCESS	SYSTEM		11/01/2006
NEXT WO 1	L2/20/2006	CRITICAL S	UMMARY 09,	20/2006	LIST DATE	E(S)	13:57:22
= = =	ΤΟΤΑΙ	= = =	= = C	RITI	CAL	ERROB	२ = =
POLICIES	PREMIUMS	LOSSES	POLICIES	PREMS	DOLLARS	LOSSES	DOLLARS
========		=============	=========		=========		=========
7	22	6 1	6	22	6,125	4	1,411
		6	4	0	0	6	1,411
		7	0	0	0	0	0
		SELECT	FUNCTION	: :			
PF1/01 -	HELP PANEL				PF12/12	2 - RETURI	N TO MENU

To exit critical errors, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. <u>NON CRITICAL ERROR POLICIES - CA2685</u>

1. Accessing Non Critical Error Policies

To access non critical accounting errors from the Menu Selections screen (exhibit XIII-D-1),

1. Select PF3 or tab to the option field, type "03", and hit ENTER

COMPANY 999	COMMONWEALTH AUTOMOB	ILE REINSUF	RERS			CO100SA
	ACCOUNTING ONLINE ACCESS SYSTEM					
	MENU SELEC	TIONS				10:40 AM
ERRO	R LISTINGS:					
	CRITICAL ERROR POLICIES	(CA2400)		PF2	OR	02
	NON CRITICAL ERROR POLICIES	(CA2685)		PF3	OR	03
	WARNING AND PENALTY POLICIES	(CA2500)		PF4	OR	04
INFC	RMATIONAL LISTINGS:					
	NET NEGATIVE PREMIUMS	(CA4000)		PF5	OR	05
	OUTSTANDING LOSS RESERVES	(CA4100)		PF6	OR	06
	CRITICAL/NON CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
	PREMIUMS AND LOSSES WRITTEN-OFF	(CA3200)		PF8	OR	08
REVI	EW MESSAGES:					
	REVIEW/UPDATE POLICY MESSAGES			PF9	OR	09
	REVIEW C.A.R. NEWSLETTER			PF11	OR	11
	SELECT FUNCTION KEY/EN	TER NUMBER				
PF1/01 - H	ELP PANEL : :		PF12/1	2 - R	ETUR	N TO MENU

Exhibit XIII-D-1

The CO300SA- Non Critical Errors screen appears (exhibit XIII-D-2).

Telecommunications Manual

CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

1. <u>Accessing Non Critical Error Policies (continued)</u>

Exhibit XIII-D-2

COMPANY 999	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM NON CRITICAL ERRORS (CA2685)	CO300SA 11/01/2006 11:02:30
(1) ERRO ERRO	R CODE (1 THRU 12) AND EFFECTIVE YEAR (FORMAT=YYY R CODE (ALL) EFFECTIVE YEAR (ALL) SELECT POLICIES PF5 OR 05 COMPANY SUMMARY PF15 OR 15	Υ)
(2) ERRO ERRO	R LIST DATE (LATEST DATE IS SHOWN) (FORMAT=MM/ R LIST DATE (09 / 2006) SELECT POLICIES PF6 OR 06 COMPANY SUMMARY PF16 OR 16	YYYY)
TYPE OVER PF1/01 - HELP PANE	(DEFAULTS) - SELECT FUNCTION KEY/ENTER NUMBER L : : PF12/12 - RETUR	N TO MENU

You can access your non-critical errors in two ways:

1) By *error code and effective year*: You may input a specific error and/or effective year to review or you may input the word "all" for a complete listing of your errors. Please note that if you select "all"/"all", the system takes longer to show the data because the volume is so large. If possible, narrow your selection choice. You can input error codes 1-5 and/or 7-12 only.

Type your choice over the default value and select PF5 or "05" for this option. For example, when you first enter the system the word "all" appears within the grids. Type over "all" with your choice of error code(s) or effective year.

To view a summary of your errors, select PF15 or "15". (The summary is described later in this section).

2) *By error list date*: You may input a specific list date to review and the system provides all non-critical errors for that error list date. Each error list date shows a cumulative list of non-critical errors from month to month.

Type your choice over the default value and select PF6 or "06" for this option. For example, when you first enter the system a default date appears within the grids. Type over that list date with your choice.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

1. <u>Accessing Non Critical Error Policies (continued)</u>

To view a summary of your errors for a specific date select PF16 or "16". (The summary is described later in this section).

When you select specific policies (as opposed to the summaries), the CO310SA - Non Critical screen appears (exhibit XIII-D-3).

COMPANY 999 NEXT WO 07/24/2006	COMMON ACCO NON CH	WEALTH AN DUNTING ON RITICAL-	UTOMOBIL NLINE AC (2005)EF	E REINSUR CESS SYST F YR (ALI	RERS FEM L)ERRS	CO310SA 11/01/2006 11:28 AM
FROM 024583 YR POLICY NUMBER	POLICY STATUS	1ST LIST MM/DD/YY	=== PRE ERRORS	MIUM === DOLLARS ========	==== LC ERRORS	SS ===== MSG DATE DOLLARS MM/DD/YY
P 05 024583	PREM	05/20/05	24	4	0	0
_ 05 019729	F CANC	06/17/05	16	928	0	0
_ 05 026385	PREM	06/17/05	13	630	0	0
_ 05 033368	R CANC	06/17/05	29	644	0	0
_ 05 046420	PREM	06/17/05	18	1116	0	0
_ 05 002366	WARNED	07/18/05	15	-945	0	0
_ 05 009561	PREM	07/18/05	26	795	0	0
_ 05 011588		07/18/05	6	0	0	0
_ 05 011625	R CANC	07/18/05	13	0	0	0
_ 05 012583		07/18/05	4	0	0	0
TYPE STARTING POLIC	Y NUMBER -	-OR- TYPE	'P'/'L'	TO SELEC	CT PREM/	LOSS POLICY
PF1/01 - HELP PANEL PF3/03 - SELECT ERR PF9/09 - POLICY MES	SEI REC PF SAGE PF	LECT FUNC 7/07 - Pi L0/10 - Po	TION : AGE BACK DLICY HI	: WARD STORY	PF2/02 PF8/08 PF12/12	- SELECT ALL REC - PAGE FORWARD - RETURN TO MENU

Exhibit XIII-D-3

The third line of this screen shows you the option(s) you entered. For example, the above screen shows "(ALL) EFF YR" and "(ALL) ERRS".

To select a policy:

- 1) Mark a "P" or an "L" next to the policy number you want to review (P = premiums and L = Losses).
- 2) Select PF2 or "02" if you want to review all records for a policy (valid and invalid).

OR

Select PF3 or "03" if you want to review just the error records for a policy.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

1. Accessing Non Critical Error Policies (continued)

You can also start at a specific policy number. To do so, type in the policy number to the right of the word "FROM" and hit ENTER. The system brings you to that policy number.

Upon selecting a policy and hitting PF2 or 3, the CO225SA - Premium Listing screen or CO250SA Loss Listing screen appears (exhibit XIII-D-4).

CO225SA COMPANY 999 AC	COMMONWEALTH AUTOMOBILE REINSURERS11/0CCOUNTING PREMIUM LISTING - ALL11:2	1/2006 6 AM
EFF POLICY NUMBER MM/D 024583 00/0 () PREMIUMS ACT	DATE COV EFF COV EXP NON CRIT MSG DD/YY C TX PROD RSK MM/DD/YY MM/DD/YY MM/DD/YY MM/ 00/05 4 2 000004 0 01/20/05 01/20/06 05/20/05 INSUREDS NAME MARTINEZ,ROSEMA TG EXPLE TRANS	DATE DD/YY R
TX LNE EFF SEQ MM/ 11 01 01 000001 03/ (1.)()	/YY MM/YY TWN G MM/YY CLASS C DOLL 1 DOLL 2 -ER /05 01/06 300 1 01/05 110100 5 102 2	RORS
(1.) () 11 01 01 000002 03/ (1.) ()	/05 01/06 300 1 01/05 110100 5 135 2 () () /05 01/06 300 1 01/05 110108 5 -43 2	
(1.) () 11 01 01 000003 03/ 11 01 01 000004 03/	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
TOT PREM RECS 56 START W/SEQ # 1 PF1/01 - HELP PANEL PF7/07 - PAGE BACKWARD	CRITICAL ERR RECS NON CRIT ERR RECS SELECT FUNCTION/ENTER NUMBER PF3/03 - APPLY COR C : : PF8/08 - PAGE FORW	0 24 RECT ARD
PF9/09 - POLICY MESSAG	GE PF10/10 - POLICY HISTORY PF12/12 - RETURN TO	MENU

Exhibit XIII-D-4

The top portion of the screen represents common area information and the lower portion of the screen shows the detail premium or loss records. If a record contains both critical and non-critical errors, the system will show you this. However, records that are washed out (or written-off) do not appear in this system. If you want to view all records for a policy, including the washout and write-off records, select PF10/10 to "hot key" into the policy history application.

To start at a specific sequence (record) number, tab to "**START W**/ **SEQ** #" and type it in. You may type in the leading 0s or arrow over to the current number and type over it. Hit ENTER after inputting the sequence number.

If you select PF2 from the CO310SA screen, all of that policy's records will appear on the CO225/250SA screen. This means that if the policy you select has both error records and non-error records, both types appear on the CO225/250SA screen. You can correct any field that shows a grid beneath it. Outstanding loss records do not have a grid beneath them so you cannot correct them (exhibit XIII-C-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

1. Accessing Non Critical Error Policies (continued)

The chart beginning on page 23 lists the field abbreviations, full title, and possible values of the fields on the CO225/250SA screen.

2. <u>Entering and Applying Corrections</u>

To enter corrections at the CO225/250SA screen,

- 1) Tab to the record(s) and field(s) you want to correct
- 2) Enter the correction(s)
- 3) To apply the correction(s), select PF3 or tab to the option field, type "03", and hit ENTER

To enter corrections for more than one field, and/or for more than one record on a screen, first enter all the corrections, then select PF3 to apply all of the corrections at once.

Before paging forward to the next batch of records, you <u>must</u> apply the corrections on the current page. If you fail to apply the corrections and page forward, those corrections will not apply and you will need to redo them.

If the correction(s) you applied is valid, the message "RECORD SUCCESSFULLY ADDED" appears at the top of the screen and the correction(s) you entered will appear underneath the original value of the field you entered a correction for (exhibit XIII-D-5). In addition, the cursor moves to the bottom of the screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

Exhibit XIII-D-5

RECORD SUCCESSFULLY ADDED							
COMPANY 999 COMMONWEALTH AUTOMOBILE RE ACCOUNTING ONLINE ACCESS	EINSURERS CO225SA SYSTEM 11/01/2006						
PREMIUM LISTING - ALL 09:13							
EFF DATE COV E	EFF COV EXP CRITICAL MSG DATE						
08472200 00/00/06 4 99/99	9/99 00/00/00 04/21/06						
() I	INSUREDS NAME						
PREMIUMS ACTG EXPIR TRANS							
TX LNE EFF SEQ MM/YY MM/YY TWN G MM/YY CLAS	SS C DOLL 1 DOLL 2 -ERRORS						
11 01 01 000001 03/05 01/06 132 3 01/05 0416	60 4 8 1						
(12)() $()$ $()$							
11 01 01 000002 03/05 01/06 132 3 01/05 0416	61 4 -3 1						
(1.)() (0107) (1006)							
11 01 01 000003 03/05 01/06 132 1 01/05 1101	11 4 -15 1						
(12)()()()()							
	11 4 -17 1						
(12)() (0107) (1006)							
TOT PREM RECS IUI	CRITICAL ERR RECS 57						
SIAKI W/SEQ # I	NUN CRII ERR RECS U						
PFI/UI - HELP PANEL SELECT FUNCTION/ENTER NUME	BER PF3/03 - APPLI CORRECT						
PF//U/ - PAGE BACKWARD · · · DEQ/00 - DOLTCY MESSAGE DE10/10 - DOLTCY HISTO	PFO/UO = PAGE FORWARD OPV DF12/12 = PETTIPN TO MENTI						
FF9/09 - FOLICI MESSAGE PF10/10 - POLICI HISIC	JAI FFIZ/IZ - AEIUAN IU MENU						

If the correction(s) you applied is not valid, an error message appears at the top of the screen and the cursor moves to the invalid correction (exhibit XIII-D-6).

Exhibit XIII-D-6

INVALID TRANS TYPE	CORRECTION - TRY AGAIN			
COMPANY 999	COMMONWEALTH AUTOMOB	ILE REINSURE	ERS	CO225SA
	ACCOUNTING ONLINE A	CCESS SYSTEM	4	11/01/2006
	PREMIUM LISTING	- ALL		09:29 AM
	EFF DATE	COV EFF CC	OV EXP CRITICAL	MSG DATE
POLICY NUMBER	MM/DD/YY C TX PROD RSK	MM/DD/YY MM	1/DD/YY MM/DD/YY	MM/DD/YY
08472200	00/00/05 4	99/99/99 00	0/00/00 04/21/06	
()	INSURED	DS NAME	
PREMIUMS	ACTG EXPIR TRAN	S		
TX LNE EFF SEQ	MM/YY MM/YY TWN G MM/Y	Y CLASS C	DOLL 1 DOLL 2	-ERRORS
11 01 01 000005	03/05 01/06 102 1 01/0	5 11010 4	8	1
(22)()	$(\ldots \ldots)$ $(\ldots \ldots)$.)		
11 01 01 000006	03/05 01/06 132 1 01/0	5 11010 4	-3	1
(1.) ()	$(\ldots \ldots)$ $(\ldots \ldots$.)		
11 41 01 000007	03/05 01/06 132 3 01/0	5 04160 4	-15	1
(1.)()	$(\ldots \ldots)$ $(\ldots \ldots)$.)		
11 41 01 000008	03/05 01/06 132 3 01/0	5 04161 4	-17	1
(1.)()	$(\ldots \ldots)$ $(\ldots \ldots)$.)		
TOT PREM RECS 10	01	C	CRITICAL ERR REC	LS 57
START W/SEQ #	5	N	JON CRIT ERR REC	'S 0
PF1/01 - HELP PANE	L SELECT FUNCTION/ENTE	R NUMBER P	PF3/03 - APPLY	CORRECT
PF7/07 - PAGE BACK	WARD : :	P	PF8/08 - PAGE F	'ORWARD
PF9/09 - POLICY MES	SSAGE PF10/10 - POLICY	HISTORY P	PF12/12 - RETURN	I TO MENU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

Reenter the correction and Select PF3 to apply the new correction. Repeat this process until <u>all</u> the invalid corrections you entered are valid. When this is the case, the message at the top of the screen will read "RECORD SUCCESSFULLY UPDATED" or "RECORD SUCCESSFULLY ADDED".

The chart below and on the following page list the field abbreviations, full title, and valid correction values for those fields you can apply corrections to, for both premium (CO225SA) and loss records (CO250SA).

FIELD	FULL TITLE	VALID CORRECTION VALUES
POLICY	Policy Number	Alpha or numeric characters only
NUMBER		At least 3 positions long
		No embedded spaces
TX	Transaction Code of	Must be numeric
	Premium Record	First digit must be a "1"
		10, 17, 18, and 19 are invalid
EFF	Policy Effective Month	01-12
EXPIR	Policy Expiration Date	Month $= 01-12$
		Year = 00-99
TRANS	Policy Transaction Date	Month = $01-12$
		Year = 00-99

PREMIUM RECORDS

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

LOSS RECORDS

FIELD	FULL TITLE	VALID CORRECTIONS
POLICY	Policy Number	Alpha or numeric characters only
NUMBER		At least 3 positions long
		No embedded spaces
TX	Transaction Code of	Must be numeric
	Premium Record	First digit must be a "2"
		20 and 28 are invalid
		Only paid losses (23,24,25,26,27,29) can replace paid losses
EFF	Policy Effective Month	01-12
ACCIDENT	Accident Date	Month = $01-12$
		Day = 01-31
		Year = 00-99
GRP	Class Group	1, 2, or 3
Claim ID	Claim Identification	Alpha or numeric characters only
	Number	Blanks must be coded as spaces

As you apply corrections to a record, CAR writes the corrections to a database file. CAR simply adds corrections to the database file as you apply the corrections during a week.

On Friday nights, CAR runs a program to collect all corrections residing on that database file and performs further editing. It then applies all valid corrections you made. Specifically, CAR washes out the original record and creates a new record showing the changed field(s). On Monday, you can see the corrections applied to all records. If a policy no longer contains a critical error, it no longer appears in this application; use the accounting policy history application to verify this. Conversely, if you did not eliminate the critical error, the policy will appear on Monday.

After you apply a correction but before CAR applies the correction to the record (on Friday night), you can change the correction you entered. Simply, go back into the policy and find the record in which you want to delete or change your correction. The correction you made appears within the grid. You can type over

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

the original correction or delete it. Then apply your new correction or deletion. For example,

On Monday, you change a transaction code to 15 on a record. On Thursday, you realize you should have changed it to a 13. Go back to that record. The 15 appears in the grid. Tab to the 15 and type over it inputting a 13. Hit PF3/03 to apply the correction. CAR updates it database file with the transaction 13.

3. <u>Viewing Summary Information</u>

If you choose to view a summary for one of the options (as opposed to the detail), the CO375SA screen (for effective years) or the CO376SA screen (for list dates) appears (exhibit XIII-D-7/8).

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS CO375SA ACCOUNTING ONLINE ACCESS SYSTEM 11/01/2006							
		NON CRIT	ICAL SUMMARY	Y ALL EFFEC	YEAR(S)	11:03:04	
VEND	TOTAL	ERROR = =	PREMIU	JMS = =	= = LOS	SES = =	
ILAR ======	POLICIES	POLICIES 101	AL DOLLS ERF	KOR DOLLS	IOIAL DOLLS	ERROR DOLLS	
_ 99	7	1	0	0	0	0	
_ 00	4	1	0	0	0	0	
_ 01	4	1	8	8	0	0	
_ 02	2	1	0	0	0	0	
_ 03	3	2	7-	7-	473	0	
_ 04	14	5	77,980-	83,976-	7,156	0	
<u>x</u> 05	1,198	2	47,075	2,330-	2,237	0	
- 06	3,569	9	96,258	5,369	5,346	0	
	TYPE 'X'	BESIDE YEAR E	NTRY FOR ERI	ROR CODE WIT	HIN YEAR SUMN	IARY	
PF1/01 PF7/07	- HELP PAN - PAGE BAC	EL SELE KWARD PF8/	CT FUNCTION 08 - PAGE H	: : FORWARD	PF3/03 - SEI PF12/12 - RET	LECT YEAR TURN TO MENU	

Exhibit XIII-D-7

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

3. <u>Viewing Summary Information (continued)</u>

Exhibit XIII-D-8

СОМ	PANY	999		C0 NOI	OMMONI ACCO N CRI	WEALTH DUNTIN FICAL	I AUTOI IG ONLI SUMMAI	MOBILE INE ACC RY 08/2	REIN ESS 005	ISURERS SYSTEM LIST D	S I DATE(S)	1	C 1 1	O376SA 1/01/2006 1:04:13
	LIST MM/D	DTE D/YY	POL	ICIES	= R1	P R ECORDS	EMS 3 1	= DOLLARS		=	L RECOF	OSS RDS	E S DO	= LLARS ======
x	08/1	9/05		1		2		7-				0		0
		TYPE	'X'	BESIDE	LIST	DATE	ENTRY	FOR ER	ROR	CODE W	ITHIN	DATE	SUMM	ARY
PF PF	1/01 7/07	- HELI - PAGI	P PAI E BA	NEL CKWARD	SI PI	ELECT F8/08	FUNCT: - PAG	ION : GE FORW	: ARD	PF PF	'3/03 '12/12	- SEL - RET	ECT URN	DATE TO MENU

Mark an "X" next to the effective year or list date you want to review and select PF3 or "03".

The CO375SB screen or CO376SB screen appears displaying the summary level information for the option you selected (exhibits XIII-D-9/10).

COMPANY 999	COMMONWEALTH AUTOMOR	BILE REINSURERS	CO375SB
	ACCOUNTING ONLINE	ACCESS SYSTEM	11/01/2006
	NON CRITICAL SUMMARY	2005 EFFEC YEAR	16:36:09
= = = TOTAL	= $=$ $=$ N O N	CRITICAL	ERROR
POLICIES PREMS	LOSSES POLICIES	PREMS DOLLARS	LOSSES DOLLARS
	=======================================		
1,198 47,075	2,237 02 0	0 0	0 0
	03 0	0 0	0 0
	04 1100	3252 1,030	0 0
	05 98	502 168	0 0
	08 0	0 0	0 0
	09 0	0 0	0 0
	10 0	0 0	0 0
	11 0	0 0	0 0
	SELECT FUNCTIO	N: :	
PF1/01 - HELP PANEL		PF12/12	- RETURN TO MEMU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

D. NON CRITICAL ERROR POLICIES - CA2685 (CONTINUED)

3. <u>Viewing Summary Information (continued)</u>

COMPANY 99	99	COMMONWEALT	TH AUTOMOB	ILE REIN	NSURERS		CO376SB		
ACCOUNTING ONLINE ACCESS SYSTEM 11/03									
NON CRITICAL SUMMARY 08/19/2006 LIST DATE 16:39:23									
= = =	ΤΟΤΑΙ	= = =		CRIT	FICAL	ERR	OR		
POLICIES	PREMS	LOSSES	POLICIES	PREMS	DOLLARS	LOSSES	DOLLARS		
==========									
1,198	47,075	2,237 02	0	0	0	0	0		
		03	0	0	0	0	0		
		04	1100	3252	1030	0	0		
		05	98	502	168	0	0		
		08	0	0	0	0	0		
		09	0	0	0	0	0		
		10	0	0	0	0	0		
		11	0	0	0	0	0		
		SELEC	T FUNCTIO	Ν: :	:				
PF1/01 - H	HELP PANEL				PF12/12	- RETURN	I TO MEMU		

Exhibit XIII-D-10

To exit non critical errors, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. <u>VIEWING CA2500 - WARNING & PENALTY</u>

1. Accessing Warning & Penalty Policies

To access warning and/or penalty policies at the Menu Selections screen (exhibit XIII-E-1),

Select PF4 or tab to the option field, type "04", and hit ENTER

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM MENU SELECTIONS						
ERROR LISTINGS: CRITICAL ERROR POLICIES	(CA2400)		PF2	OR	02	
NON CRITICAL ERROR POLICIES	(CA2685)		PF3	OR	03	
WARNING AND PENALTY POLICIES	(CA2500)	••••	PF4	OR	04	
INFORMATIONAL LISTINGS: NET NEGATIVE PREMIUMS OUTSTANDING LOSS RESERVES CRITICAL/NON CRITICAL ANALYSIS PREMIUMS AND LOSSES WRITTEN-OFF	(CA4000) (CA4100) (CA2650) F (CA3200)	 	PF5 PF6 PF7 PF8	OR OR OR OR	05 06 07 08	
REVIEW MESSAGES: REVIEW/UPDATE POLICY MESSAGES REVIEW C.A.R. NEWSLETTER		 	PF9 PF11	OR OR	09 11	
SELECT FUNCTION KEY/E PF1/01 - HELP PANEL : :	NTER NUMBER	PF12/1	2 – R	ETUR	n to menu	

Exhibit XIII-E-1

The CO400SA - Warning & Penalty screen appears (exhibit XIII-E-2).

Exhibit XIII-E-2

COMPANY 999	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM WARNING & PENALTY (CA2500)	CO400SA 11/01/2006 01:53:08
(1) PENALTY	POLICIES - BY RISK TYPE (0, 1, 2 OR ALL SELECT POLICIES PF5 OR 05 COMPANY SUMMARY PF15 OR 15) (ALL)
(2) WARNING	POLICIES - BY RISK TYPE (0, 1, 2 OR ALL SELECT POLICIES PF6 OR 06 COMPANY SUMMARY PF16 OR 16) (ALL)
(3) WARNING	& PENALTY POLICIES BY LIST DATE (MM/YYY SELECT POLICIES PF7 OR 07 COMPANY SUMMARY PF17 OR 17	Y) (07 / 2006)
(4) WARNING	POLICIES APPEARING ON LATEST LIST DATE SELECT POLICIES PF8 OR 08	(06/2006)
TYPE OVER (PF1/01 - HELP PANEL	DEFAULTS) - SELECT FUNCTION KEY/ENTER : : PF12/	R NUMBER /12 - RETURN TO MENU

Telecommunications Manual

CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

1. <u>Accessing Warning & Penalty Policies (continued)</u>

You can access your warning and penalty policies in four ways:

1-2) *By risk type*: You can review just penalty policies by a specific risk type or just warning policies by a specific risk type. You can also review all penalty policies or all warning policies regardless of risk type.

Type your choice over the default value and select PF5 or "05" to view penalty policies by risk type or PF6 or "06" to view warning policies by risk type. For example, when you first enter the system the word "all" appears within the grids. Type over "all" with your choice of risk type.

To view a summary of errors by risk type, select PF15/''15'' or PF16/''16''. (The summary is described later in this section).

Risk type definitions:	0 = Private Passenger
	1 = Taxi/Limo
	2 = All Other Commercial

3) *By list date*: You can input a specific list date to review your warning policies only. The system provides all warning policies for that list date. This date represents a first list date so that if you select 07/2006, the system selects just those cessions first listed in 7/2006, not those from 6/2006 or prior.

Type your choice over the default value and select PF7 or ''07'' for this option. For example, when you first enter the system 09/2006 appears within the grids. Type over that list date with your choice.

To view a summary of warning policies for a specific date or all dates, select PF17 or "17". (The summary is described later in this section).

4) *Latest list date*: Use this option to review your most current warning or penalty policies. On the current print report, when a cession appears for the first time on the warning list, an asterisk lists to the left of the policy number. In the on-line system, CAR could not incorporate the asterisk. Accordingly, this option shows you newly appearing cession/no premium errors. You cannot change the date because only the current date would be useful.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

1. Accessing Warning & Penalty Policies (continued)

CAR updates newly eligible cessions the 28th of every month so that companies maintain a tracking mechanism of new cession/no premium errors.

There is a "built-in" delay within the on-line application from when CAR receives the cession until it appears on the Warning List. This delay is necessary because cessions arrive at CAR approximately two months prior to the premium. The delay equals approximately four months as illustrated in the following example:

- Policy Effective Date:	1/1/2006
- Date CAR Receives Cession:	1/1/2006
- Premium Due At CAR:	3/15/2006
- Date Policy Appears on	
Warning List if CAR	
has not received Prem:	4/28/2006

When you select specific policies (as opposed to the summaries), the CO410SA screen appears for the option you selected (exhibit XIII-E-3).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

1. Accessing Warning & Penalty Policies (continued)

Exhibit XIII-E-3

COMPANY 999	COMMC ACC WARNIN	DNWEALTH AUTOMOBILE REINSURERSCO410SACOUNTING ONLINE ACCESS SYSTEM11/01/2006IG POLICIES - RISK TYPE (ALL)10:44 AM		
FROM 004491 YR POLICY NUMBER	CAF RSK II	R 1ST LIST COVERAGE POL EXP POLICY D MM/DD/Y MM/DD/YY PREM DOLL MSG DATE		
_ 05 004491	0 4	08/28/06 08/08/05 08/08/06 0		
_ 05 005347	0 4	08/28/06 08/11/05 08/11/06 0		
_ 05 005768	0 4	08/28/06 09/16/05 09/16/06 0		
_ 05 200266	0 4	08/28/06 09/24/05 09/24/06 0		
_ 05 200487	0 4	08/28/06 10/13/05 10/13/06 0		
_ 05 205124	0 4	08/28/06 08/10/05 08/10/06 0		
_ 05 205480	0 4	08/28/06 08/20/05 08/20/06 0		
_ 05 205792	0 4	08/28/06 09/04/05 09/04/06 0		
_ 05 205985	0 4	08/28/06 10/07/05 10/07/06 0		
05 207973	0 4	08/28/06 08/08/05 08/08/06 0		
TYPE STARTING	POLICY	NUMBER -OR- TYPE 'X' TO SELECT A POLICY		
PF1/01 - HELP PANEL SELECT FUNCTION/ENTER NUMBER PF2/02 - SELECT ALL REC PF7/07 - PAGE BACKWARD : : : PF8/08 - PAGE FORWARD				
FF9709 - POLICI MESS	AGE PI	10/10 - FOLICI MISIOKI - FIZ/1Z - REIOKN 10 MENU		

The third line of this screen shows you the option(s) you selected. For example, the above screen shows "Warning Policies – Risk Type (ALL)". If you had selected "Penalty Policies" for risk type "2", those values would appear within the parentheses.

To review a policy:

- 1) Mark an "X" next to the policy number you want to review.
- 2) Select PF2 or "02" to review the cession record on a policy.

You can also start at a specific policy number. To do that, type in the policy number to the right of the word "FROM" and hit ENTER. The system brings you to that policy number.

Upon marking the policy you want to review and selecting PF2, the CO425SA - Warning Policy screen appears (exhibit XIII-E-4).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

1. Accessing Warning & Penalty Policies (continued)

Exhibit XIII-E-4

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM WARNING POLICY CESSION LISTING				CO425SA 11/01/2006 10:56 AM	
POLICY NUMBER 123247407	RSK 0	COV EFF MM/DD/YY 08/01/05	COV EXP MM/DD/YY 08/01/06	POLICY PREM DOLL \$66-	MSG DATE
		=== C E S	SIONS =		
		EFF DATE	EXP DATE	RCT DATE	
CID INSUREDS NA	ME	MM/DD/YY	MM/DD/YY	MM/DD/YY RSK	TX PROD
_ 4 INSURED		08/01/05	08/01/06	06/26/05 0	2 448440
NO	ERRORS				
SELECT FUNCTION/ENTER NUMBER					
		:	:		

The top portion of the screen represents common area information and the lower portion of the screen shows the detail cession record. (Duplicate cessions do not appear). If the message "No Error" appears, it means no <u>cession</u> error exists on the policy. Although no cession error may exist, the policy is in a warning/penalty status. If a cession error does exist, the error code where appear instead of the message "No Errors."

The chart below and on the following page lists field abbreviations, full title, and possible values.

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
POLICY NUMBER	Policy Number	Assigned by company
RSK	Risk Indicator	0 = Private Passenger
		1 = Taxi/Limo/Car Service
		2 = All Other Commercial
COV EFF	Coverage Effective Date	Date that CAR begins coverage of loss records.
COV EXP	Coverage Expiration Date	Date that CAR's coverage ends for loss
		records.
POLICY PREM	Policy Premium Dollars	Amount of premium reported in statistical
DOLL		submissions.
MSG DATE	Message Date	Date the policy message was added or updated.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

1. <u>Accessing Warning & Penalty Policies (continued)</u>

Bottom Portion of the CO425 Screen

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
CID	CAR ID Code	Reported on cession record
INSUREDS NAME	Insureds Name	Assigned by company
EFF DATE	Effective Date	Effective date reported on cession record
EXP DATE	Expiration Date	Expiration date reported on cession record
RCT DATE	Receipt Date	Date CAR received the cession record
RSK	Risk Indicator	0 = Private Passenger
		1 = Taxi/Limo/Car Service
		2 = All Other Commercial
TX	Transaction Code	1 = New Business
		2 = Renewal Business
		4 = Flat Cancellation
		5 = Retained As Voluntary
PROD	Producer Code	Assigned by company

2. <u>Entering and Applying Corrections</u>

To enter corrections at the CO425SA screen,

- 1) Mark an "X" next the cession record
- 2) Select PF3 or tab to the option field, type "03", and hit ENTER

The CR600 – Cession Record Correct screen appears (exhibit XIII-E-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

Exhibit XIII-E-5

CR600SA COMMONWEALTH AUTOMOBILE REINSURERS COMPANY: 999 CESSION RECORD - CORRECT	11/01/2006 11:40:08
REC NO 001 RCPT DTE CAR POL EFF DT POL EXP DT ID POLICY NUMBER MM/DD/YYYY MM/DD/YYYY RSK TX INSURED'S NAME 4 123247407 08/01/2005 08/01/2006 0 2 INSURED (06/26/2005 PROD CODE 448440
ERROR CODE DESCRIPTION	
PF01/01HELPPF09/09PRODUCENPF3/03APPLY CORRECTION::PF10/10POLICY NPF11/11POLICY MESSAGEPF12/12EXIT	R INQUIRY HISTORY

- **3)** Tab to the field(s) you want to correct
- 4) Enter the correction(s) within the grid
- 5) Select PF3 or tab to the option field, type "03", and hit ENTER

Once you have hit PF3, CAR edits the correction you input through the fatal and non-fatal cession edits. When the edit procedure is complete, if the correction passes successfully through the edits, the message "ERROR FREE PF4 TO APPLY, PF5 TO REDO, PF1 TO QUIT" appears at the top of the screen (exhibit XIII-E-6).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

Exhibit XIII-E-6

ERROR FREE PF4 TO APPLY, PF5 TO REDO, PF12 TO QUIT	
CR600SA COMMONWEALTH AUTOMOBILE REINSURERS COMPANY: 999 CESSION RECORD - CORRECT	11/01/2006 11:34:20
ANY INSURANCE COMPANY	
REC NO 001 RCPT DTE 08/ CAR POL EFF DT POL EXP DT ID POLICY NUMBER MM/DD/YYYY MM/DD/YYYY RSK TX INSURED'S NAME 5 123247407 08/01/2005 08/01/2006 0 2 INSURED (22/2005 PROD CODE 448440)
ERROR CODE DESCRIPTION	
PF01/01 HELP PF09/09 PRODU PF3/03 APPLY CORRECTION :: PF10/10 POLIC PF11/11 POLICY MESSAGE PF12/12 EXIT	UCER INQUIRY Y HISTORY

You now have three options,

- 1) Select PF4 or type "4" in the option field, and hit ENTER, to apply the correction.
- 2) Select PF5 or type "5" in the option field, and hit ENTER, to redo the correction.
- 3) Select PF12 or type "12" in the option field, and hit ENTER, to exit.

If your correction is fatal, a message indicating the type of error appears at the top of the screen (exhibit XIII-E-7).
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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. <u>VIEWING CA2500 - WARNING & PENALTY (CONTINUED)</u>

2. <u>Entering and Applying Corrections (continued)</u>

Exhibit XIII-E-7

FATAL ERROR 08 - MARKET	INDICATOR/SE	RV CARRIER	INVALID		
CR600SA CC	MMONWEALTH	AUTOMOBILE F	REINSUR	ERS	11/01/2006
COMPANY: 999	CESSION R	ECORD - COF	RRECT		11:34:20
ANY INSURANCE	E COMPANY				
			REC NO	001 RCPT	DTE 08/22/2005
CAR	POL EFF DT	POL EXP DT			PROD
ID POLICY NUMBER	MM/DD/YYYY	MM/DD/YYYY	RSK TX	INSURED'S N	AME CODE
4 123247407	08/01/2005	08/01/2006	0 2	INSURED	448440
(1.)
ERROR					
CODE DESCRIPTION					
PF01/01 HELP				PF09/09 P	RODUCER INQUIRY
PF3/03 APPLY CORRECT	TION	: :		P10/10 P	OLICY HISTORY
	PF11/1	1 POLICY MES	SSAGE	PF12/12 E	XIT

The system will not allow you to add a fatal cession record. To re-enter the correction, tab back to the field and type over your correction, then apply it or press PF12 to exit.

If a non-fatal error is found, the message "NON FATAL ERROR FOUND PF4 TO APPLY, PF5 TO REDO, PF12 TO QUIT" appears at the top of the screen and the non-fatal error code(s) are displayed below the grids (exhibit XIII-E-8).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

Exhibit XIII-E-8

NON FATAL FRROP FOILD PF4 TO	APPLY PES TO PEDC		
CDC0002 COMPONENT	AFFUI, FFS IC KEDO	THEFTS TO YOL.	11 (01 (0006
CR600SA COMMONWEA	ALTH AUTOMOBILE RE	INSURERS	TT/0T/2006
COMPANY: 999 CESS	ION RECORD - CORR	ECT	11:34:20
ANY INSURANCE COMPA	АЛУ		
		PEC NO 001	ר <u>יי</u> ת מג/22/2005
		REC NO UUI	RCPI DIE 00/22/2003
CAR POL EI	"F DI POL EXP DI		PROD
ID POLICY NUMBER MM/DD,	/YYYY MM/DD/YYYY	RSK TX INSURE	D'S NAME CODE
4 123247407 08/01	/2005 08/01/2006	0 2 INSURE	D 448440
(2)
(2	••••••
EDDOD			
ERROR DECODEDED			
CODE DESCRIPTION			
06 PRODUCER CODE / TYPE OF	BUSINESS INVALID		
PF01/01 HELP		PF09/0	9 PRODUCER INQUIRY
PF3/03 APPLY CORRECTION	: :	PF10/1	0 POLICY HISTORY
II0,00 IIII		۸CF DF12/1	2 FYTT
1 1	TT/TT FORTCI NEOD	AGE 1112/1	Z LAII

You now have three options,

- 1) Select PF4 or type "4" in the option field, and hit ENTER, to apply the correction.
- 2) Select PF5 or type "5" in the option field, and hit ENTER, to redo the correction.
- 3) Select PF12 or type "12" in the option field, and hit ENTER, to exit.

If you choose to apply a correction that has a non-fatal error, CAR will load the cession correction to its database file. After CAR has loaded the correction it will appear on the next CR157 with the new error.

Records that have a pending status cannot be corrected or deleted until after the cession load.

When the correction is applied you will automatically return to the CO425 listing. The message "SUCCESSFULLY ADDED TO THE CESSION SUSPENSE FILE" appears. The cession record that you corrected will have the message "PENDING CORRECTION" displayed below the policy number (exhibit XIII-E-9).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

2. <u>Entering and Applying Corrections (continued)</u>

SUCCESSFULLY ADDED TO THE CE COMPANY 999 COMMON ACCO WARN	SSION SUSPEN WEALTH AUTOM UNTING ONLIN ING POLICY C	SE FILE OBILE REINS E ACCESS SY ESSION LIST	SURERS YSTEM TING	CO425SA 11/01/2006 10:56 AM
POLICY NUMBER RSK 123247407 0	COV EFF C MM/DD/YY M 08/01/05 0	OV EXP M/DD/YY F 8/01/06	POLICY PREM DOLL \$66-	MSG DATE
	୯୮୧୨	TONS ===		
	EFF DAIL	EXP DAIL	RCI DAIL	
CID INSUREDS NAME	MM/DD/YY	MM/DD/YY	MM/DD/YY RSK TY	I PROD
_ 4 INSURED	08/01/05	08/01/06	06/26/05 0 2	448440
PENDING CORRECT	TON			
0.01 0				
SELE	CT FUNCTION/	ENLER NOWBE	EK.	
	:	:		
PF1/01 - HELP PANEL			PF3/03 - CORF	RECT RECORD
PF9/09 - POLICY MESSAGE P	F10/10 - POL	ICY HISTORY	Y PF12/12 - RETU	JRN TO MENU

Exhibit XIII-E-9

CAR loads pending cessions to its cession database file every Friday. Accordingly, you will see your applied correction to the cession record on Monday mornings. If you made a policy number change which cleared the cession/no premium error, then you will no longer see the policy within the warning/penalty application. Instead, use the accounting policy history application to review the policy.

3. <u>Viewing Summary Information</u>

If you choose to view a summary for one of the options (as opposed to the detail), the CO475SA screen (for effective years) or the CO476SA screen (for list dates) appears (exhibits XIII-E-10/11). When you choose an effective year or list date, the system shows you the date you picked and all subsequent dates.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. <u>VIEWING CA2500 - WARNING & PENALTY (CONTINUED)</u>

3. <u>Viewing Summary Information (continued)</u>

Exhibit XIII-E-10

COMPANY	999		COMMONWEA ACCOUNT WARNING	LTH AUTOMO ING ONLINI SUMMARY 2	DBILE REI E ACCESS ALL RISK	NSURERS SYSTEM TYPE(S)		CO475SA 11/01/2006 17:14:08
	YEAR	WARN CESSIONS	ING DOLLARS	PENA CESSIONS	ALTY DOLLARS	WRII CESSIONS	E-OF DOLLARS	
	_ 2009 _ 2006	5 1 5 681	60 40,860	0 0	0 0	1 681	50 340,860	
	TYPE	'X' BESID	E YEAR EN	TRY FOR R	ISK TYPE	WITHIN YEAR	SUMMARY	
PF1/01 -	- HELP	PANEL	SELEC	r function	1: :	PF3/03	- SELECI	YEAR
PF7/07 -	- PAGE	BACKWARD	PF8/0	8 – PAGE	FORWARD	PF12/12	– RETURN	I TO MENU

Exhibit XIII-E-11

COMPANY 999	COMMONWEALTH ACCOUNTING WARNING SU	AUTOMOBILE REINSU ONLINE ACCESS SYS MMARY 09/2006 LIST	JRERS STEM 'DATE	CO476SA 11/01/2006 11:24:12
	LIST W. DATE CESSI	ARNING ON DOLLARS CESS	PENALTY SION DOLLARS	
	_ 07/28/2006 6,4 _ 08/28/2006 3,7	21 385,260 61 225,660	0 0 0 0	
	TOTALS SHOWN REFLEC	T ALL ACTIVITY FOR	THE MONTH	
PF1/01 - HELP PF7/07 - PAGE	PANEL SELECT F BACKWARD PF8/08 -	UNCTION : : PAGE FORWARD	PF3/03 - SELEC PF12/12 - RETUR	I DATE N TO MENU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. VIEWING CA2500 - WARNING & PENALTY (CONTINUED)

3. <u>Viewing Summary Information (continued)</u>

The on-line summary function does not use the day in its "bucketing" of summary information. The summary information is best described using the example below.

A cession is eligible to appear on the *detail* warning list on June 28, 2006. Since the summary only looks at month and year, the cession is included in the warning *summary* screen as of June 1, 2006, even though it doesn't appear on the warning detail screen. Similarly, the same cession is eligible to appear on the *detail* penalty list on November 28, 2006. Again, since the summary looks at month and year only, the cession appears in the penalty *summary* as of November 1, 2006, even though it doesn't appear on the penalty detail screen. Accordingly, if the penalty summary indicates 100 cessions and the detail shows none, then the cessions will move to the detail penalty list the 28th of the month.

To view more specific breakdowns about an effective year or list date,

Mark an "X" next to the effective year or list date you want to review and select PF3 or "03".

The CO475SB screen or CO476SB appears displaying summary level information by risk type for the option you selected (exhibits XIII-E-12/13).

COMPANY 99	99	COMMONWE ACCOUN WARNIN	EALTH AUTOMO NTING ONLINE NG SUMMARY 2	BILE REINS ACCESS SY 005 EFFEC	URERS STEM YEAR	CO47 11/0 11:0	5SB 1/2006 2:42
RISK TYPE	WARN CESSIONS	ING DOLLARS	PENA CESSIONS	LTY DOLLARS	WRITE CESSIONS	C-OFF DOLLARS	
00 01 02	1 0 0	60 0 0	0 0 0	0 0 0	1 0 0	1,200 0 0	
PF1/01 - H	IELP PANEL	SELF	ECT FUNCTION	:::	PF12/12 -	- RETURN TO	MENU

Exhibit XIII-E-12

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

E. <u>VIEWING CA2500 - WARNING & PENALTY (CONTINUED)</u>

3. <u>Viewing Summary Information (continued)</u>

COMPANY 999 NEXT WO	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM WARNING SUMMARY 07/28/2006 LIST DATE			CO476SB 11/01/2006 11:26:42	
	RISK WAR TYPE CESSIONS	NING DOLLARS CE	PENALTY SSIONS DO	LLARS	
	00 6,310 01 0	378,600 0	0 0	0 0	
	02 111	6,660	0	0	
TC)TALS SHOWN REF	LECT ALL ACTI	VITY FOR T	HE MONTH	
PF1/01 - HELP PANEI	SELECT	FUNCTION :	: PF	12/12 - RETUR	N TO MENU

Exhibit XIII-E-13

To exit warning and penalty policies, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

F. VIEWING CA4000 - NET NEGATIVE PREMIUMS

To view your net negative policies from the Menu Selections screen (exhibit XIII-F-1),

Select PF5 or tab to the option field, type "05", and hit ENTER.

Exhibit XIII-F-1

COMPANY 999 COMMONWEALTH AUTOMO ACCOUNTING ONLINE MENU SELEC	DBILE REINSU E ACCESS SYS CTIONS	JRERS STEM			CO100SA 11/01/2006 10:40 AM
ERROR LISTINGS:					
CRITICAL ERROR POLICIES	(CA2400)		PF2	OR	02
NON CRITICAL ERROR POLICIES	(CA2685)		PF3	OR	03
WARNING AND PENALTY POLICIES	(CA2500)		PF4	OR	04
INFORMATIONAL LISTINGS:					
NET NEGATIVE PREMIUMS	(CA4000)		PF5	OR	05
OUTSTANDING LOSS RESERVES	(CA4100)		PF6	OR	06
CRITICAL/NON CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUMS AND LOSSES WRITTEN-OFF	F (CA3200)		PF8	OR	08
REVIEW MESSAGES:					
REVIEW/UPDATE POLICY MESSAGES			PF9	OR	09
REVIEW C.A.R. NEWSLETTER			PF11	OR	11
SELECT FUNCTION KEY/EN	NTER NUMBER				
PF1/01 - HELP PANEL : 05 :		PF12/1	2 – R	ETUR	N TO MENU

The CO500SA - Net Negative Premium screen appears (exhibit XIII-F-2).

Exhibit XIII-F-2

(1) EFFECTIVE YEAR (FORMAT=YYYY)	COMPANY 999	COMMONWEALTH AUTOMOBILE REINSURERSCO500SAACCOUNTING ONLINE ACCESS SYSTEM11/01/2006NET NEGATIVE PREMIUM (CA4000)11:09:29
SELECT POLICIES PF5 OR 05 COMPANY SUMMARY PF15 OR 15		<pre>(1) EFFECTIVE YEAR (FORMAT=YYYY)</pre>
TYPE OVER (DEFAULTS) - SELECT FUNCTION KEY/ENTER NUMBER	TYPE	OVER (DEFAULTS) - SELECT FUNCTION KEY/ENTER NUMBER

You can view your net negative premiums by effective year only.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

F. <u>VIEWING CA4000 - NET NEGATIVE PREMIUMS (CONTINUED)</u>

To review a specific effective year,

- 1) Type the effective year you want to review over the "ALL"
- 2) Select PF5 or "05" to view the detail net negative policies or PF15 or "15" to view summary level information.
- 1. Viewing Detail Records

If you choose to view specific policies (as opposed to the summaries), the CO510SA - Net Negative Premium Policies screen appears (exhibit XIII-F-3).

COMPANY 999	COMMONW ACCOU	WEALTH AUTOMOBILE REINSURERS CO510SA UNTING ONLINE ACCESS SYSTEM 11/01/2006 REMULT POLICIES - REFECTIVE YEAR (ALL) 11:09 AM
11111	MEGATIVE IN	KEMIOM IOLICIED EFFECTIVE IEAK (ALL) II.09 AM
YR POLICY NUMBER	POL RSK STATUS	POL EDIT COV EFF COV EXP POLICY MSG DATE S MM/DD/YY MM/DD/YY PREM DOLL MM/DD/YY
05 564200 06 08472200 06 017648 06 059890 06 752247 06 00001300 06 318906	0 2 2 0 0 2 0 0 2 0 0 0 0 0 0 0 0 0 0 0	09/19/06 99/99/99 00/00/00 -7 05/28/06 99/99/99 00/00/00 -83,607 03/20/06 99/99/99 00/00/00 -290 07/18/06 99/99/99 00/00/00 -61 08/18/06 99/99/99 00/00/00 -70 08/18/06 99/99/99 00/00/00 -1,747 D 04/20/06 03/01/06 03/01/07 -583
PF1/01 - HELP PANEL PF7/07 - PAGE BACKW PF9/09 - POLICY MES	TYPE 'X SELECT ARD SAGE PF10/	X' TO SELECT A POLICY FUNCTION/ENTER NUMBER PF2/02 - SELECT ALL REC : PF8/08 - PAGE FORWARD /10 - POLICY HISTORY PF12/12 - RETURN TO MENU

To review a policy:

- 1) Mark an "X" next to the policy number you want to review.
- 2) Select PF2 or "02" to review all records for a policy.

Upon selecting the policy you want to review and hitting PF2, the CO525SA - Net Negative Premium Policy Cession Listing screen appears (exhibit XIII-F-4).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

F. <u>VIEWING CA4000 - NET NEGATIVE PREMIUMS (CONTINUED)</u>

1. Viewing Detail Records (continued)

Exhibit XIII-F-4

CO525SACAR ACCOUNTING ONLINE ACCESS SYSTEMCOMPANY 999NET NEGATIVE PREMIUM POLICY CESSION LISTING	11/01/2006 G 03:02 PM
COV EFF COV EXP POLICY NUMBER YEAR RSK MM/DD/YY MM/DD/YY POLICY 318906 2006 0 03/01/06 03/01/07 \$	MSG DATE PREM DOLL MM/DD/YY -583
======================================	
LI EFF ACTG EXP TRANS RECEIPT PRM CLS C D P P	REM PREM ERROR
TX NE MO MM/YY MM/YY MM/YY MM/DD/YY TWN CLASS GRP ID S E DO	LLAR1 DOLLAR2 CODES
12 01 05 05/06 05/07 05/06 07/08/06 650 110100 1 4 0 1	144 45
12 01 05 05/06 05/07 05/06 07/08/06 650 110100 1 4 0 1	-72 45
12 41 05 05/06 05/07 05/06 07/08/06 650 110100 1 4 0 1	778 428 45
12 41 05 05/06 05/07 05/06 07/08/06 650 110117 1 4 0 1	0 116 45
12 41 05 05/06 05/07 05/06 07/08/06 650 110100 1 4 0 1	-450 -257 45
12 41 05 05/06 05/07 05/06 07/08/06 650 110117 1 4 0 1	0 -105 45
12 45 05 05/06 05/07 05/06 07/08/06 650 110100 1 4 0 1	86 347 45
PF1/01 - HELP PANEL SELECT FUNCTION/ENTER NUMBER	
PF7/07 - PAGE BACKWARD : : PF8/08	- PAGE FORWARD

This screen mimics the CA4000 print report. The top portion of the screen represents common area information and the lower portion of the screen shows the detail premium records.

The chart below and on the following page lists field abbreviations, full title, and possible values.

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
POLICY NUMBER	Policy Number	Assigned by company
YR	Policy Effective Year	Effective year reported in statistical shipment
RSK	Risk Indicator	0 = Private Passenger
		1 = Taxi/Limo/Car Service
		2 = All Other Commercial
COV EFF	Coverage Effective Date	Date that CAR begins coverage of loss records.
COV EXP	Coverage Expiration Date	Date that CAR's coverage ends for loss
		records.
POLICY PREM	Policy Premium Dollars	Amount of premium reported in statistical
DOLL		submissions.
MSG DATE	Message Date	Date the policy message was added or updated.

Top Portion of the CO525 Screen

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

F. <u>VIEWING CA4000 - NET NEGATIVE PREMIUMS (CONTINUED)</u>

1. <u>Viewing Detail Records (continued)</u>

Bottom Portion of the CO525 Screen

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION		
TX	Transaction Code	11 = New/Renewal Premium		
		12 = Endorsement Premium		
		13 = Short-Cancel Premium		
		14 = Reinstatement Premium		
		15 = Flat-Cancellation Premium		
		16 = Audit Premium		
LINE	Line of Business	01 = No-fault		
		41 = Liability		
		45 = Physical Damage		
EFF MO	Effective Month	Effective month reported on premium record		
ACTG DATE	Accounting Date	Shipment in which the premium was included		
EXP DATE	Expiration Date	Expiration date reported on premium record		
TRANS DATE	Transaction Date	Transaction date reported on premium record		
RECEIPT DATE	Receipt Date	Date CAR received the premium record		
PRM TWN	Premium Town	Reported on premium record		
CLASS	Class Code	Six-position class code on premium record		
CLS GRP	Class Group	1 = Private Passenger		
		2 = CAR Rated Fleet		
		3 = All Other Commercial		
CID	CAR ID Code	Reported on premium record		
DS	Descriptor Switch	0 = Regular/Original record		
		1 = Offset Record		
		2 = Onset Record		
PE	Premium Edit Switch	0 = New premium not edited		
		1 = Old premium edited		
PREM DOLLAR 1	Premium Dollar 1	Reported on premium record		
PREM DOLLAR 2	Premium Dollar 2	Reported on premium record		
ERROR CODES	Accounting Error Codes	Critical and non-critical errors on record		
		(See Appendix 2)		

2. <u>Viewing Summary Information</u>

If you choose to view a summary of your net negative premiums, the CO575SA - Net Negative Premium Summary screen appears (exhibit XIII-F-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

F. <u>VIEWING CA4000 - NET NEGATIVE PREMIUMS (CONTINUED)</u>

2. <u>Viewing Summary Information (continued)</u>

Exhibit XIII-F-5

COMPANY	999	COMM A NET NEGAT	ONWEALTH AU CCOUNTING OI IVE PREMIUM	TOMOBILE REI NLINE ACCESS SUMMARY ALI	INSURERS 5 SYSTEM 5 EFFEC YEA	R(S)	CO575SA 11/01/2006 11:10:03
YEAR	TOTAI POLICIE	RISK T S POLICIES	YPE = 0 DOLLARS	RISK TYP POLICIES	PE = 1 DOLLARS	RISK TY POLICIES	PE = 2 DOLLARS
2004 2005 2006		$\begin{array}{ccc}1&&1\\4&&2\\2&&1\end{array}$	7- 131- 583-	0 0 0	0 0 0	0 2 1	0 83,897- 1,747-
PF1/01 PF7/08	- HELP - PAGE	PANEL FORWARD	SELECT FUN	CTION : :	PF7/0 PF12/	7 - PAGE 12 - RETUR	BACKWARD N TO MENU

The summary screen breaks down the net negative premiums by effective year and risk type for your review.

To exit net negative premium policies, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. <u>VIEWING CA4100 - OUTSTANDING LOSS RESERVES</u>

To view your outstanding loss reserves for the current quarter from the Menu Selections screen (exhibit XIII-G-1),

Select PF6 or tab to the option field, type "06", and hit ENTER.

CAR tells the system which quarter is current. If your company has not submitted outstanding losses for that quarter, CAR does not present any information. For example, if CAR updates the current quarter to be 6/2006 on August 15, 2006 and your company has not yet submitted your June submission (which includes the outstanding loss reserves), then you will not see any information. Once you submit the 6/2006 submission, you will see the information on-line once CAR performs its accounting load.

Exhibit XIII-G-1

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM MENU SELECTIONS						CO100SA 11/01/2006 10:40 AM
ERROR LISTINGS:						
CRITICAL ERRO	DR POLICIES	(CA2400)		PF2	OR	02
NON CRITICAL	ERROR POLICIES	(CA2685)		PF3	OR	03
WARNING AND E	PENALTY POLICIES	(CA2500)	• • • • •	PF4	OR	04
INFORMATIONAL LIST	TINGS:					
NET NEGATIVE	PREMIUMS	(CA4000)		PF5	OR	05
OUTSTANDING I	LOSS RESERVES	(CA4100)	••••	PF6	OR	06
CRITICAL/NON	CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUMS AND	LOSSES WRITTEN-OFF	(CA3200)	• • • • •	PF8	OR	08
REVIEW MESSAGES:						
REVIEW/UPDATE	E POLICY MESSAGES			PF9	OR	09
REVIEW C.A.R.	. NEWSLETTER		• • • • •	PF11	OR	11
SELE	ECT FUNCTION KEY/EN	TER NUMBER				
PF1/01 - HELP PANEL	: 06 :		PF12/1	2 – R	ETUR	N TO MENU

The CO600SA - Outstanding Loss Reserves screen appears (exhibit XIII-G-2).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. <u>VIEWING CA4100 - OUTSTANDING LOSS RESERVES (CONTINUED)</u>

Exhibit XIII-G-2

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS	CO600SA
ACCOUNTING ONLINE ACCESS SYSTEM	11/01/2006
OUTSTANDING LOSS RESERVES (CA4100)	11:10:42
(1) FFFFCTIVE VEAD (FODMAT-VVVV)	
(I) EFFECTIVE TEAK (PORTAL-IIII)	
SELECT CURRENT POLICIES PF5 OR 05	
COMPANY SUMMARY PF15 OR 15	
TYPE OVER (DEFAULTS) - SELECT FUNCTION KEY/ENTER NUMBER	
PF1/01 - HELP PANEL PF12/12 - RETU	TRN TO MENU
	JIG. 10 IIDI(0

You can view your current outstanding loss reserves by effective year only.

To review a specific effective year,

- 1) Type the effective year you want to review over the "ALL"
- 2) Select PF5 or "05" to view the detail net negative policies or PF15 or "15" to view summary level information.
- 1. <u>Viewing Detail Records</u>

If you choose to view specific policies (as opposed to the summaries), the CO610SA - OS Loss Reserves Policies screen appears (exhibit XIII-G-3).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. <u>VIEWING CA4100 - OUTSTANDING LOSS RESERVES (CONTINUED)</u>

1. <u>Viewing Detail Records</u>

Exhibit XIII-G-3

COMPANY 999	COMMONWEAL	LTH AUTOMOBILE	REINSURE	RS	2005)	CO610SA
CURR QTR 09/2006	ACCOUNTI	ING ONLINE ACC	ESS SYSTE	M		11/01/2006
OS	LOSS RESERV	VES POLICIES -	EFFECTIV	E YEAR (2		10:02 AM
YR POLICY NUMBER	POLICY COV	VEFF COVEXP	PREMIUM	= QTR RH	ESERVE =	MSG DATE
	STATUS MM/	/DD/YY MM/DD/Y	Y DOLLARS	RECORDS	DOLLARS	MM/DD/YY
05 00136307 05 00146306 05 08215905 05 08277504 05 08320403 05 08356503 05 08368403 05 0839302 05 08396002 05 08401602	PREM 10/ PREM 02/ PREM 01/ PREM 01/ PREM 01/ PREM 01/ PREM 02/ PREM 02/ PREM 03/ R CAN 04/ PREM 05/ TYPE 'X	/25/05 10/25/0 /03/05 02/03/0 /01/05 01/01/0 /01/05 01/01/0 /01/05 01/01/0 /23/05 12/23/0 /14/05 03/14/0 /01/05 06/30/0 /14/05 05/14/0 K' TO SELECT A	6 34014 6 56427 6 95869 6 29628 6 57081 6 71995 6 62781 6 13752 5 41810 6 21569 POLICY	1 6 4 2 12 2 2 2 3 10 2	$\begin{array}{c} 100\\ 13414\\ 12110\\ 46000\\ 54189\\ 66000\\ 5500\\ 46072\\ 12605\\ 21575\end{array}$	
PF1/01 - HELP PANEL PF7/07 - PAGE BACKWA PF9/09 - POLICY MESS	SELECT F RD AGE PF10/	FUNCTION/ENTER : : /10 - POLICY H	NUMBER ISTORY	PF2/02 PF8/08 PF12/12	- SELECT - PAGE H - RETURN	F ALL REC FORWARD N TO MENU

To review a policy:

- 1) Mark an "X" next to the policy number you want to review.
- 2) Select PF2 or "02" to review all records for a policy.

Upon selecting the policy you want to review and hitting PF2, the CO625SA - OS Loss Reserves Listing screen appears (exhibit XIII-G-4).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. <u>VIEWING CA4100 - OUTSTANDING LOSS RESERVES (CONTINUED)</u>

1. <u>Viewing Detail Records (continued)</u>

Exhibit XIII-G-4

COMPANY 999 (LIST QTR 09/2006	ERS C0625SA M 11/01/2006 10:00 AM	
POLICY NUMBER YR 08202900 89	COV EFF COV EXP == MM/DD/YY MM/DD/YY PREM DOLL RI 12/20/05 10/11/06 23438	==QTR RESERVED=== MSG DATE ECORDS DOLLARS MM/DD/YY 1 10000
	======= L O S S E S =======	
EFF ACCIDENT 1	PRM CLS CAR LOSS	AMOUNT ERROR
TX LINE MO MM/DD/YY	TWN CLASS GRP ID TYPE CLAII	NUMBER RESERVED CODES
22 41 10 05/18/06 0	625 314790 2 4 01 66404	4907303 10000
PF1/01 - HELP PANEL PF7/07 - PAGE BACKWARI PF9/09 - POLICY MESSA	SELECT FUNTION/ENTER NUMBER D : : GE PF10/10 - POLICY HISTORY	PF8/08 - PAGE FORWARD PF12/12 - RETURN TO MENU

The top portion of the screen represents common area information and the lower portion of the screen shows the detail outstanding loss records.

The chart below and on the following page lists field abbreviations, full title, and possible values.

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION
POLICY NUMBER	Policy Number	Assigned by company
YR	Policy Effective Year	Effective year reported in statistical shipment
COV EFF	Coverage Effective Date	Date that CAR begins coverage of loss records.
COV EXP	Coverage Expiration Date	Date that CAR's coverage ends for loss records.
POLICY PREM DOLL	Policy Premium Dollars	Amount of premium reported in statistical submissions.
QTR RESERVED RECORS/DOLLARS	Current Quarter's record and dollar amounts	Information from reported loss records for the quarter noted upper left corner or screen
MSG DATE	Message Date	Date the policy message was added or updated.

Top Portion of the CO625 Screen

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. VIEWING CA4100 - OUTSTANDING LOSS RESERVES (CONTINUED)

1. <u>Viewing Detail Records (continued)</u>

FIELD	FULL TITLE	POSSIBLE VALUES/DESCRIPTION		
ТХ	Transaction Code	11 = New/Renewal Premium		
		12 = Endorsement Premium		
		13 = Short-Cancel Premium		
		14 = Reinstatement Premium		
		15 = Flat-Cancellation Premium		
		16 = Audit Premium		
LINE	Line of Business	01 = No-fault		
		41 = Liability		
		45 = Physical Damage		
EFF MO	Effective Month	Effective month reported on premium record		
ACCIDENT DATE	Accident Date	Reported on loss record		
PRM TWN	Premium Town	Reported on premium record		
CLASS	Class Code	Six-position class code on premium record		
CLS GRP	Class Group	1 = Private Passenger		
	_	2 = CAR Rated Fleet		
		3 = All Other Commercial		
CID	CAR ID Code	Reported on loss record		
LOSS TYPE	Loss Type	Reported on loss record		
CLAIM NUMBER	Claim Number	Reported on loss record		
AMOUNT RESERVED	Loss Amount	Reported on loss record		
ERROR CODES	Accounting Error Codes	Critical and non-critical errors on record (See Appendix 2)		

Bottom Portion of the CO525 Screen

The system shows the critical accounting errors an outstanding loss may have.

2. <u>Viewing Summary Information</u>

If you choose to view a summary of your outstanding loss reserves, the CO675SA -O/S Loss Reserves Summary screen appears (exhibit XIII-G-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

G. <u>VIEWING CA4100 - OUTSTANDING LOSS RESERVES (CONTINUED)</u>

2. <u>Viewing Summary Information (continued)</u>

Exhibit XIII-G-5

COMPANY 999	COMMONWE ACCOUN O/S LOSS RES	CO675SA 11/01/2006 10:05:56			
	YEAR QUARTER	TOTAL POLICIES	0/S LOSSES	O/S RESERVES	
	2004 09/2006 2005 09/2006 2006 09/2006 ALL	1,061 2,594 22 3,677	4,208 10,674 79 14,961	16,270,971 25,191,499 408,336 41,870,806	
PF1/01 - HELP PF8/08 - PAGE	PANEL SELE FORWARD	CT FUNCTION :	÷	PF7/07 - PAGE PF12/12 - RETUR	BACKWARD RN TO MENU

The summary screen breaks down the outstanding loss reserves by effective year for the current quarter only.

To exit outstanding loss reserves, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS

To view the critical/non critical analysis from the Menu Selections screen (exhibit XIII-H-1),

Select PF7 or tab to the option field, type "07", and hit ENTER.

This function is informational and provides an overall picture of your critical and non-critical errors.

CAR uses the non-critical portion as a driver for the Audit Review program.

Exhibit XIII-H-1

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM MENU SELECTIONS						CO100SA 11/01/2006 10:40 AM
ERROR LISTIN	35:					
CRITICA	L ERROR POLICIES	(CA2400)		PF2	OR	02
NON CRI	FICAL ERROR POLICIES	(CA2685)		PF3	OR	03
WARNING	AND PENALTY POLICIES	(CA2500)		PF4	OR	04
INFORMATIONA	L LISTINGS:					
NET NEG.	ATIVE PREMIUMS	(CA4000)		PF5	OR	05
OUTSTAN	DING LOSS RESERVES	(CA4100)		PF6	OR	06
CRITICA	L/NON CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUM	S AND LOSSES WRITTEN-OFF	(CA3200)		PF8	OR	08
REVIEW MESSA	GES:					
REVIEW/	UPDATE POLICY MESSAGES			PF9	OR	09
REVIEW	C.A.R. NEWSLETTER			PF11	OR	11
	SELECT FUNCTION KEY/EN	FER NUMBER				
PF1/01 - HELP PANE	L : 07 :		PF12/1	2 – R	ETUR	N TO MENU

The CO700SA - Critical & Non Critical Analysis screen appears (exhibit XIII-H-2).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

Exhibit XIII-H-2

CO700SB COMMONWEALTH COMPANY 999 ACCOUNTING	H AUTOMOBILE REINSURERS11/01/2006G ONLINE ACCESS SYSTEM03:25:10	
(1) CRITICAL ANALYSIS (ALL ERROR CODES) SELECT	EFFECTIVE YEAR (FORMAT = YYYY) EFFECTIVE YEAR (ALL) PF5 OR 05	
(2) CRITICAL ANALYSIS (EARLIEST DATE SHOWN SELECT	DATE ERROR LISTED (FORMAT=MM/YYYY)DATE ERROR LISTED (12 / 2006)PF6 OR 06	
(3) NON CRITICAL POLICIES (ALL ERROR CODES) SELECT	EFFECTIVE YEAR (FORMAT=YYYY) EFFECTIVE YEAR (ALL) PF7 OR 07	
(4) NON CRITICAL DOLLARS (ALL ERROR CODES) SELECT	EFFECTIVE YEAR (FORMAT=YYYY) EFFECTIVE YEAR (ALL) PF8 OR 08	
TYPE OVER (DEFAULTS) PF1/01 - HELP PANEL	- SELECT FUNCTION KEY/ENTER NUMBER : : PF12/12 - RETURN TO MENU	

Because this is a summary function, no separate summary function key exists like the other applications.

You can view a summary of your critical errors in two ways:

- 1) *By Effective Year:* Provides a breakdown by policy year and by critical error code. It includes information such as # of policies having error code 1, 6, or 7, and record and dollar totals.
- 2) *By Error List Date:* Provides a breakdown by error list date and by critical error code. It includes information such as # of policies having error code 1, 6, or 7, and record and dollar totals.

You can select a specific effective year or error list date to review, by typing over the defaults with your choice and then selecting PF5/05 (effective year) or PF6/06 (error list date).

You can view a summary of your non-critical errors in two ways:

1) *By Effective Year:* Provides a breakdown by policy year and by non-critical error code. It includes information such as # of policies having error code 2-5 or 8-12 and record and dollar totals. This option provides the Audit Review information.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

2) *By Error List Date:* Provides a breakdown by error list date and by non-critical error code. It includes information such as # of policies having error code 2-5 or 8-12 and record and dollar totals.

You can select a specific effective year or error list date to review, by typing over the defaults with your choice and then selecting PF7/07 (effective year) or PF8/08 (error list date).

1. <u>Critical Listed by Effective Year</u>

Upon choosing PF5 to view critical policies, the CO710SA – "Critical Analysis *All* Effec Years" screen appears (exhibit XIII-H-3).

COMPANY 999	COMMONWEALTH	I AUTOMOBILE	REINSU	IRERS	CO710SA
	ACCOUNTING	ONLINE ACC	ESS SYS	STEM	11/01/2006
	CRITICAL ANA	ALYSIS ALL	EFFEC Y	YEAR(S)	08:43:10
TOTAL	CRITICAL	CRITICAL	ERROR	PAID LOSS &	PAID LOSS &
YEAR POLICIES	PLUS W/P	MINUS W/P	PCT	PREM RECORDS	PREM ERRORS
$\begin{array}{c} - & - & - & - & - & - & - & - & - & - $	5	1	.01	598,539	24
	6	6	.06	164,233	24
	9	7	.09	141,594	122
	80	78	.71	183,022	576
	51	33	1.80	44,215	608
	149	129	.77	9,281	341
TYPE 'X' B	ESIDE YEAR ENT	RY FOR ERRO	R CODE	WITHIN YEAR SU	MMARY
PF1/01 - HELP PANEL	SELECT	FUNCTION :	:	PF3/03 - SE	LECT YEAR
PF7/07 - PAGE BACKWA	RD PF8/08	- PAGE FOR	WARD	PF12/12 - RE	TURN TO MENU

Exhibit XIII-H-3

To review the error counts by each critical error code for a specific effective year:

- 1) Mark an "X" next to the effective year
- 2) Select PF3 or tab to the option field, type "03", and hit Enter.

The CO710SB - Critical Error Analysis (YYYY) Effec Years screen appears (exhibit XIII-H-4).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

1. <u>Critical Listed (All) Years (continued)</u>

Exhibit XIII-H-4

COMPANY	999	COMMONWEAL ACCOUNTII CRITICAL	TH AUTOMON NG ONLINE ANALYSIS 2	BILE REINSU ACCESS SYS 2005 EFFEC	JRERS STEM YEAR(S)	CO710SB 11/01/2006 08:48:49
YEAR	TOTAL POLICIES	CRITICAL PLUS W/P	CRITICA MINUS V	AL ERROR W/P PCT	PAID LOSS & PREM RECORDS	PAID LOSS & PREM ERRORS
2005	11,094	80		78 .71	183,022	576
ERROR CODES - 01 - - 06 - - 07 - ALL	CRITICAL POLICIES 63 17 15 79	ERROR PI PERCNT II .57 .15 .14 .71	REM RECS N ERROR 425 0 0 425	PREM DOLI IN ERROF 30,359 (30,359	L LOSS RECS R IN ERROR 26 30 30 123 9 151	LOSS DOLL IN ERROR 13,461 13,614 109,605 123,066
PF1/01 -	- HELP PANEL	SELECT	FUNCTION	: :	PF12/12 - RET	URN TO MENU

This screen provides overall totals, such as policy counts, error records, and error dollars for the specific effective year you selected. It also breaks down the error counts and dollars by critical error code. You should use this analysis to track critical error volumes.

2. <u>Critical Analysis by Date Error Listed</u>

Upon choosing PF6 (from CO700) to view a summary critical error policies by a specific date listed, the CO276SA - Critical Summary List Date screen appears (exhibit XIII-H-5).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. <u>VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)</u>

2. Critical Analysis by Date Error Listed (continued)

COMPANY 999COMMONWEALTH AUTOMOBILE REINSURERS
ACCOUNTING ONLINE ACCESS SYSTEM
CRITICAL SUMMARY 12/2005 LIST DATE(S)CO276SA
11/01/2006
12:38:36LIST
DATE
DATE
DATE
POLICIESTOTAL
RECORDS= P R E M S =
DOLLARS= L O S S E S =
DOLLARS
RECORDS_12/19/2005
DOLLARS7318077,8999554,165
202_11/09/20061117,7911202TYPE 'X' BESIDE LIST DATE ENTRY FOR ERROR CODE WITHIN YEAR SUMMARYPF1/01 - HELP PANEL
PF7/07 - PAGE BACKWARDSELECT FUNCTION :
PF8/08 - PAGE FORWARDPF3/03 - SELECT DATE
PF12/12 - RETURN TO MENU

Exhibit XIII-H-5

To review the error counts by each critical error code for a specific effective year:

- 1) Mark an "X" next to the error list date
- 2) Select PF3 or tab to the option field, type "03", and hit Enter.

The CO276SB - Critical Summary List Date screen appears (exhibit XIII-H-6).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

2. Critical Analysis by Date Error Listed (continued)

Exhibit XIII-H-6

COMPANY 99	99	COMMONWEAL	TH AUTOMON	BILE REI	NSURERS	E(S)	CO276SB
MN	M/DD/YYYY	ACCOUNTI	NG ONLINE	ACCESS 3	SYSTEM		11/01/2006
NEXT WO 03	3/24/2006	CRITICAL S	UMMARY 04,	/17/2006	LIST DATH		11:20:03
= = =	T O T A L	= = =	= = C	R I T I	C A L	E R R O R	the second secon
POLICIES	PREMIUMS	LOSSES	POLICIES	PREMS	DOLLARS	LOSSES	
1	6	2 01 06 07	1 0 0	6 0 0	4,488 0 0	2 0 0	608 0 0
DF1/01 - 1	HFI.D DANFI.	SELECT	FUNCTION	: :	DF12/1/	2 – הייזוסא	I TO MEMII

This screen provides overall totals, such as policy counts, error records, and error dollars for the specific effective year you selected. It also breaks down the error counts and dollars by critical error code. You should use this analysis to track critical error volumes.

3. Non-Critical Analysis by Effective Year

Upon choosing PF7 (from the CO700SA) screen to view non-critical policies by effective year, the CO720SA - Non Critical Errors All Years screen appears (exhibit XIII-H-7).

Telecommunications Manual

CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. <u>VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)</u>

3. Non Critical Policies by Effective Year (continued)

COMPANY 999	COM ACC N	MONWEALTH OUNTING ON ON CRITICA	AUTOMOBILE H LINE ACCESS L ERRORS ALI	REINSURERS SYSTEM JYEARS		CO720SA 11/01/2006 14:02:23
YEAR	TOTAL POLICIES	NON CRIT POLICIES	PREMIUM RECORDS	NON CRIT PREM REC	LOSS RECORDS	NON CRIT LOSS REC
1998 2000 2001 2002 2003 2004 2005 2006	3 60 215,928 231,626 203,726 81,412 74,739 76,751 67,329	0 10 3,143 3,868 1,080 935 1,090 868 453	31 3,511 1,341,552 1,604,499 969,464 921,159 894,515 982,462 730,447	0 5,262 5,891 2,067 5,044 6,700 5,225 4,087	86 1,549 103,113 108,549 70,839 67,216 65,497 79,816 26,753	0 116 5,944 5,779 1,289 1,421 1,840 1,319 290
TYPE 'X' BESIDE YEAR ENTRY FOR ERROR CODE WITHIN YEAR SUMMARY SELECT FUNCTION PF1/01 - HELP PANEL : : PF3/03 - SELECT YEAR PF7/07 - PAGE BACKWARD PF8/08 - PAGE FORWARD PF12/12 - RETURN TO MENU						

Exhibit XIII-H-7

To review the error counts by each non critical error code for a specific effective year:

- 1) Mark an "X" next to the effective year
- 2) Select PF3 or tab to the option field, type "03", and hit Enter.

The CO720SB - Non Critical Errors (YYYY) Year(s) screen appears (exhibit XIII-H-8).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. <u>VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)</u>

3. Non Critical Policies by Effective Year (continued)

Exhibit XIII-H-8

COMPANY	999	COMMONWE ACCOUNT NON CRITIC	ALTH AUTON ING ONLINE AL ANALYSI	MOBILE REINS E ACCESS SYS IS 2005 EFFE	SURERS STEM EC YEAR((S)	CO720SB 11/01/2006 11:39:54
	TOTA	L NON CR	IT PREN	NON C	CRIT	LOSS	NON CRIT
ILAR	POLICI	ES POLICI	LS RECO	JRDS PREM	REC	RECORDS	LUSS REC
2008	6	58	66 13,	, 550	648	500	26
ERROR	NON CRIT	ERROR =	OVER TOI	ERANCE =			
CODES	POLICIES	PERCNT 1S	T DATE	DEADLINE	LAST	MAS TO BE	PROCESSED
- 02 -	2	.30					
- 03 -	0						
- 04 -	49	7.45 * 2	00512	200609	JUNE	2006 MAS	
- 05 -	16	2.43 * 2	00607	200704	JANUA	ARY 2007 M	AS
- 08 -	8	1.22					
- 09 -	0						
- 10 -	9	1.37					
- 11 -	0						
- 12 -	0						
		SELE	CT FUNCTIO	ON: :			
PF1/01 -	HELP PANEL	PF3/03 -	UPDATE AU	JDIT RECORD	PF12/	/12 - RETU	RN TO MENU

This screen provides overall totals, such as number of policies, number of error records, and error dollar totals. It also shows the error percent and error policy count broken down by error code.

CAR's Audit Review Program

The CO720SB screen also serves as CAR's Audit Review program. As you can see in the screen on the previous page (exhibit XIII-H-9), CAR shows an "*" next to the error percent if it exceeds 1% and the number of policies to the left of that error percent exceeds 10.

CAR also indicates the date your company exceeded the tolerance level (Year/Mo) and the date (Year/Mo) which you need to process corrections to avoid an Audit Review penalty.

If you need to submit premium or loss records to clear non-critical errors, the field "Last MAS To Be Processed" tells you which monthly accounting shipment must contain them in order to avoid an Audit Review penalty.

Using the information in the CO720SB screen on the previous page, please follow through the following example.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

CAR's Audit Review Program (continued)

Error Code 4:

- 1) In 12/2005, Company 999 exceeded the tolerance level for error code 4.
- 2) Company 999 must process corrections on-line by September 1, 2006 to avoid the Audit Review penalty or,
- 3) Company 999 must submit premium corrections in its June 2006, due at CAR on August 15, 2006, to avoid the Audit Review penalty.

Error Code 5:

- 1) In 7/2006, Company 999 exceeded the tolerance level for error code 5.
- 2) Company 999 must process corrections on-line by April 1, 2007 to avoid the Audit Review penalty or,
- Company 999 must submit premium corrections in its January 2007, due at CAR on March 15, 2007, to avoid the Audit Review penalty.

You should use this analysis to track your non-critical errors as they near 1% and 10 policies in error. CAR will use this function to perform its monthly Audit Review program.

4. Non Critical Dollars by Effective Year

Upon choosing PF8 (from the CO700SB) screen to view non-critical dollars by effective year, the CO730SA - Non Critical Analysis All Years screen appears (exhibit XIII-H-9).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)

4. Non Critical Dollars by Effective Year (continued)

COMPANY	999	COMMONWEA ACCOUNT	LTH AUTOMOB ING ONLINE	ILE REINSURER ACCESS SYSTEM	2S I	CO730SA 11/01/2006
		NON CRITIC	AL ANALYSIS	ALL EFFEC Y	EAR(S)	10:35:26
YEAR	TOTAL POLICIES	NON CRIT POLICIES	PREMIUM DOLLARS	NON CRIT PREM DOLL	LOSS DOLLARS	NON CRIT LOSS DOLL
2004 2005 2006	38 658 1,277	7 66 15	25,972 648,712 772,630	165 31,388 6,430	73,191 502,078 178,280	1,700- 2,885- 0
PF1/01 PF7/07	- HELP PANEL - PAGE BACKWA	SELE	CT FUNCTION	CRWARD F	2F3/03 - SEI 2F12/12 - RET	JECT YEAR

Exhibit XIII-H-9

To review the error counts, premium and loss non-critical error dollars, and percent of dollars in error:

- 1) Mark an "X" next to the effective year
- 2) Select PF3 or tab to the option field, type "03", and hit Enter.

The CO730SB - Non Critical Analysis Effec Year screen appears (exhibit XIII-H- 10).

Telecommunications Manual

CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

H. <u>VIEWING CA2650 - CRITICAL/NON CRITICAL ANALYSIS (CONTINUED)</u>

4. Non Critical Dollars by Effective Year (continued)

Exhibit XIII-H-10

COMPANY	999	COMMONV	VEALTH AUTOMC	BILE RE	INSURERS		CO730SB	
		ACCOUNTING ONLINE ACCESS SYSTEM 11/01/2006						
		NON CRIT	ICAL ANALYSI	S 2006 E	EFFEC YEAR(S)	10:43:08	
	TOTAL	NON CRIT	PREMIUM	NON C	CRIT I	JOSS N	ION CRIT	
YEAR	POLICIE	S POLICIES	DOLLARS	PREM	DOLL I	OLLARS I	OSS DOLL	
=======				=======				
2006	65	8 66	648,712	31,	,388 50	02,078	2,885-	
EDDOD	NON OD TH	DDEM EDDOD	DDEM EDDOD				EDD	
ERROR	NON CRIT	PREM ERROR	PREM ERROR	ERR I	JOSS ERROR	LUSS ERROF	LERR	
CODES	POLICIES	RECORDS	DOLLAR AMI	DOLT &	RECORDS	DOLLAR AMI	. DOTT &	
- 02 -	2	34	4,720	.73	2	639	.13	
- 03 -	0	0	0		0	C)	
- 04 -	49	599	29,418	4.53	0	C)	
- 05 -	16	136	1,496-	.23	0	C	1	
- 08 -	8	0	0		8	16,441	3.27	
- 09 -	0	0	0		0	C)	
- 10 -	9	0	0		16	19,965	- 3.98	
- 11 -	0	0	0		0	C)	
- 12 -	0	0	0		0	C)	
PF1/01	- HELP PAN	EL SEL	ECT FUNCTION	: :	PF12/	12 - RETURN	I TO MENU	

This screen serves as a dollar analysis for you to monitor the financial impact of your noncritical errors, by error code, for a specific policy effective year. Please reference the example below to better understand the non-critical dollar analysis (CO730SB - Exhibit XIII-H-12).

- 1) Error Code 4 has a total of \$29,418 in premium in error.
- 2) Company 999 has reported a total of \$648,712 in premium for 1996.
- 3) This means that 4.53% of Company 999's premium dollars are in non-critical error (29,418/648,712 * 100).
- 4) Company 999 should then use the detail non-critical error function to isolate the error code 4 problem and process corrections.

All of the critical and non-critical analysis functions are helpful in isolating company reporting problems and monitoring correction activities.

To exit critical/non critical analysis, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF

To view your premium and losses written off from the Menu Selections screen (exhibit XIII-I-1), Select PF8 or tab to the option field, type "08", and hit ENTER.

Exhibit XIII-I-1

COMPANY 999	CO100SA 11/01/2006 10:40 AM					
ERROR LISTINGS:						
CRITICAL ERR	OR POLICIES	(CA2400)		PF2	OR	02
NON CRITICAL	ERROR POLICIES	(CA2685)		PF3	OR	03
WARNING AND	PENALTY POLICIES	(CA2500)		PF4	OR	04
INFORMATIONAL LIS	TINGS:					
NET NEGATIVE	PREMIUMS	(CA4000)		PF5	OR	05
OUTSTANDING	LOSS RESERVES	(CA4100)		PF6	OR	06
CRITICAL/NON	CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PREMIUMS AND	LOSSES WRITTEN-OFF	(CA3200)	••••	PF8	OR	08
REVIEW MESSAGES:						
REVIEW/UPDAT	E POLICY MESSAGES			PF9	OR	09
REVIEW C.A.R	. NEWSLETTER			PF11	OR	11
SEL	ECT FUNCTION KEY/EN	TER NUMBER				
PF1/01 - HELP PANEL	: 08 :		PF12/1	2 - R	ETUR	N TO MENU

The CO800SA - Records Written Off screen appears (exhibit XIII-I-2).

Exhibit XIII-I-2

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS	CO800SA
NEXT LOSS WO 11/20/2006 ACCOUNTING ONLINE ACCESS SYSTEM	11/01/2006
NEXT PREM WO 04/20/2007 RECORDS WRITTEN OFF (CA3200)	08:37:41
(1) EFFECTIVE YEAR - (FORMAT=YYYY) (ALL) PREMIUM POLICIES PF5 OR 05 COMPANY SUMMARY PF15 OR 15	
<pre>(2) WRITE OFF YEAR - (FORMAT=YYYY) (ALL) WRITE OFF MONTH - (FORMAT=MM) (ALL) OPTIL LOSS POLICIES PF6 OR 06 COMPANY SUMMARY PF16 OR 16</pre>	ONAL
TYPE OVER (DEFAULTS) - SELECT FUNCTION KEY/ENTER NUM	BER
PF1/01 - HELP PANEL : : PF12/12 -	RETURN TO MENU

You can view your premium and loss write-offs in two ways:

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. <u>VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF (CONTINUED)</u>

- 1) *By effective year for premiums*: You may input a specific effective year to review or you may input the word "all" for a complete listing of premium write-off records.
- 2) By write-off year and month for losses: You may input a specific year or month to review or you may input the word "all" for a complete listing of write-off records.

The system works more quickly if you specify an effective year or write-off month and/or year. Type your choice over the word "all" contained in the grids and then select the appropriate PF key.

CAR writes-off eligible losses once per month, following the CAR accounting load (approximately the 20th of each month). CAR writes-off loss records that have remained in critical accounting error for a year.

CAR writes-off eligible premium once per year for the most recent premium close-out year. This write-off occurs approximately April 20th of each year. In April 2006, CAR will write-off effective year 2003 net-negative premium.

1. <u>Viewing Detail Policies Written-Off</u>

To view either the premium records written-off or the loss records written-off:

- 1) Type in the effective year you want to review or the write-off month and/or year.
- 2) Select PF5/"05" for premiums or PF6/"06" for losses.

The CO810SA - Policies Written-Off - Premium/Loss screen appears (exhibit XIII-I-3 and XIII-I-4).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. <u>VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF (CONTINUED)</u>

1. <u>Viewing Detail Policies Written-Off (continued)</u>

Exhibit XIII-I-3

COMPANY 999 NEXT WO 04/20/2007 EFF YR 2004	COMMONWEALTH AUT ACCOUNTING ONLI POLICIES WRITTE	OMOBILE REINSUR NE ACCESS SYSTE N OFF - PREMIUM	ERS M	CO810SA 11/01/2006 12:04 PM			
YR POLICY NUMBER 04 896219044 04 697219546 04 325219999 04 259223469 04 753224523 04 159071136 04 546074208	COV EFF COV EXP MM/DD/YY MM/DD/YY 99/99/99 00/00/00 12/31/04 12/31/05 12/01/04 12/01/05 11/22/04 11/22/05 11/10/04 11/10/05 06/12/04 06/12/05 99/99/99 00/00/00	=== PREM WO === RECORDS DOLLAR 1 12 19 287 16 106 76 1784 6 43 5 16 6	= === LOSS WO 5 RECORDS DOLJ 1 0 5 0 2 0 9 0 5 0 0 0 1 0	=== MSG DT LARS MM/DD/YY 0 0 0 0 0 0 0 0 0 0			
TYPE 'X' BESIDE YR OF CHOSEN POLICY							
PF1/01 - HELP PANEL PF7/07 - PAGE BACKWAF PF9/09 - POLICY MESSA	SELECT FUNCTION/ D : GE PF10/10 - POL	ENTER NUMBER	PF3/03 - SELI PF8/08 - PAGI PF12/12 - RETU	ECT POLICY E FORWARD JRN TO MENU			

Exhibit XIII-I-4

COMPANY 999 NEXT WO 11/20/2006 WO YEAR 2006 WO MONTH ALL	COMMONWEALTH AUTOMOBILE REINSURERSCO810SAACCOUNTING ONLINE ACCESS SYSTEM11/01/20POLICIES WRITTEN OFF - LOSS12:11 PM	06					
YR POLICY NUMBER _ 01 564949834 _ 02 781950085 _ 03 146193244 _ 04 634223450 _ 05 954949852	COV EFF COV EXP === PREM WO === LOSS WO === MSG DT MM/DD/YY MM/DD/YY RECORDS DOLLARS RECORDS DOLLARS MM/DD/ 03/20/01 02/24/02 0 0 3 -283 99/99/99 00/00/00 0 0 3 -11290 99/99/99 00/00/00 0 0 23 -12495 10/08/04 10/08/05 0 0 2 -2634 99/99/99 00/00/00 0 0 2 -1277	YY					
TYPE 'X' BESIDE YR OF CHOSEN POLICY							
PF1/01 - HELP PANEL PF7/07 - PAGE BACKWAF PF9/09 - POLICY MESSA	SELECT FUNCTION/ENTER NUMBER PF3/03 - SELECT POLICY : : PF8/08 - PAGE FORWARD SE PF10/10 - POLICY HISTORY PF12/12 - RETURN TO MENU	ſ					

To review a specific policy:

1) Mark an "X" next to the policy number you want to review,

2) Select PF3 or "03".

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF (CONTINUED)

1. <u>Viewing Detail Policies Written-Off (continued)</u>

If you are viewing premiums, the CO825SA - Premium Written Off screen appears (exhibit XIII-I-5; if you are viewing losses, the CO850SA - Losses Written Off screen appears (exhibit XIII-I-6).

Exhibit XIII-I-5

COMPANY 999COMMONWEALTH AUTOMOBILE REINSURERSCO825SANEXT WO 04/20/2007ACCOUNTING ONLINE ACCESS SYSTEM11/01/2006EFF YR 03PREMIUM WRITTEN OFF - LISTING11:08 AM
COV EFFCOV EXP===PREMIUM====PAIDLOSS===MSGDTPOLICY NUMBERMM/DD/YYMM/DD/YYRECORDSDOLLARSRECORDSDOLLARSMM/DD/YY123679342002/18/0302/18/04481400
PREMIUM
LI EFF ACTG EXP TRANS RECEIPT PRM CLS D P PREMIUM PREMIUM ERROR
TX NE MO MM/YY MM/YY MM/YY MM/DD/YY TWN CLASS GRP C S D DOLLAR1 DOLLAR2 CODES
11 01 02 02/03 02/04 02/03 04/27/06 030 11010 1 5 0 1 -46 0
11 01 02 02/03 02/04 02/03 04/27/06 030 11012 1 5 0 1 -35 0
11 41 02 02/03 02/04 02/03 04/27/06 030 11010 1 5 0 1 -153 -194 5
11 41 02 02/03 02/04 02/03 04/27/06 030 11012 1 5 0 1 -79 -149 5
11 45 02 02/03 02/04 02/03 04/27/06 030 11012 1 5 0 1 0 -168
11 45 02 02/03 02/04 02/03 04/27/06 030 11010 1 5 0 1 -131 -306
11 45 02 02/03 02/04 02/03 04/27/06 030 11010 1 5 0 1 -31 0
PF1/01 - HELP PANEL SELECT FUNCTION/ENTER NUMBER
PF7/07 - PAGE BACKWARD : : PF8/08 - PAGE FORWARD
PF9/09 - POLICY MESSAGE PF1/10 - POLICY HISTORY PF12/12 - RETURN TO MENU

Exhibit XIII-I-6

COMPANY 999COMMONWEALTH AUTOMOBILE REINSURERSCONEXT WO 11/20/2006ACCOUNTING ONLINE ACCESS SYSTEM11LOSSES WRITTEN OFF -LISTING11	0850SA 1/01/2006 1:09 AM
COV EFF COV EXP=== PREMIUM=== == PAID LOSSMSPOLICY NUMBERMM/DD/YY MM/DD/YY RECORDS DOLLARSRECORDS DOLLARSMM123676539099/99/9900/00/0004-933	SG DATE M/DD/YY
	======
EFF ACCTG ACCIDENT PRM CLS LOSS	ERROR
TX LINE MO MM/YY MM/DD/YY TWN CLASS GRP C TP CLAIM ID LOSS AMT	CODES
23 45 01 08/05 03/08/05 615 73520 3 4 05 6504526400000001 -459	9 1
23 45 01 08/05 03/08/05 615 73520 3 4 05 6504526300000001 -90	0 1
23 45 01 08/05 03/07/05 615 73520 3 4 03 6504526600000001 -226	6 1
23 45 01 08/05 03/08/05 615 23520 3 4 05 6504526500000001 -158	8 1
PF1/01 - HELP PANEL SELECT FUNCTION/ENTER NUMBER	RWARD
PF9/09 - POLICY MESSAGE PF10/10 - POLICY HISTORY PF12/12 - RETURN T	TO MENU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. <u>VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF (CONTINUED)</u>

1. <u>Viewing Detail Policies Written-Off (continued)</u>

The top portion of the screens represent common area information and the lower portion of the screens show the detail premium or loss records written-off.

To "hot-key" into the accounting policy history:

Select PF10 or tab to the option field, type "10", and hit ENTER.

The system carries forward the company number, policy effective year, and policy number into the policy history. From within the policy history, you can review common area information, cession records, and all premium and loss records.

2. <u>Viewing Summary Information</u>

To view a summary of your premium records written-off:

- 1) Input a specific effective year or the word "all"
- 2) Select PF15 or tab to the option field, type "15" and hit ENTER.

The CO875SA - Premium Policies Written Off Company Summary Screen appears (exhibit XIII-I-7) showing summary information by effective year.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

I. <u>VIEWING CA3200 - PREMIUM/LOSSES WRITTEN OFF (CONTINUED)</u>

1. <u>Viewing Detail Policies Written-Off (continued)</u>

COMPANY 999 NEXT WO 11/20,	COMM /2006 AC PREM F	ONWEALTH COUNTING OLICIES W	AUTOMOBILE R ONLINE ACCES RITTEN OFF A	EINSURERS S SYSTEM LL EFFEC YEARS	3	CO875SA 11/01/2006 15:03:09
YEAR I	POLICIES	= = = POLICIES	W R I T T PREM RE	EN-OFF CORDS PREM	= = = DOLLARS	
2000	52,947 2,251	======= 6 2		90 19	1,757 411	=
2002	1,943	3		33 177	4,231	
2005	1,5,1	,		1,7	22,021	
DD1 (01						
PF1/UI - HELP PF8/08 - PAGE	PANEL FORWARD	SELECT FU	NCTION :	: PF7/07 PF12/12	- PAGE E - RETURN	SACKWARD I TO MENU

Exhibit XIII-I-7

To view a summary of your loss records written-off:

- 1) Input a write-off year/month or the word "all"
- 2) Select PF16 or tab to the option field, type "16" and hit ENTER.

The CO876SA - Policies Written Off Company Summary Screen appears (exhibit XIII-I-8) showing a summary by write-off date.

Exhibit XIII-I-8

COMPANY 999	COMMONWEALTH	AUTOMOBILE REIN	ISURERS	C0876SA
NEXT WO 04/20/200	7 ACCOUNTING	ONLINE ACCESS S	YSTEM	11/01/2006
	POLICIES WRITTEN	I-OFF 09/2003 WO	YEAR/MONTH	15:08:18
	DATE = W	IRITTEN-	0 F F = =	
	LISTED POLICIES	LOSS RECORDS	LOSS DOLLARS	
	03/29/2002	21	26 702	
	03/20/2003 4		20,702-	
	06/28/2004 1	. 2	1,277-	
PFI/UI - HELP PAN	IEL SELECT FU	INCITION : :	PF7/07 - PAGE	BACKWARD
PF8/08 - PAGE FOR	RWARD		PF12/12 - RETUR	N TO MENU

To exit the write-off function, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

J. <u>REVIEWING/UPDATING POLICY MESSAGES</u>

You can review or update a policy message anywhere within the system. To access the function, hit PF9 or "09" from any screen that displays that function key (along the bottom of the screen).

Use this function to keep notes of corrections made or research you may be doing. CAR created it like a word processor so that you may include any information you need.

From the Main Policy Message menu (CO900SA) you may add, delete, update, display, or browse policy messages. But within each error or informational listing, you may only add or update a policy message.

The message function keeps track of which user added a message or updated a message and the date it was done.

To access the policy message function from the Menu Selections screen (exhibit XIII-J-1),

Select PF9 or tab to the option field, type "09", hit ENTER.

COMPANY 999	COMMONWEALTH AUTOMOB: ACCOUNTING ONLINE MENU SELEC	ILE REINSUR ACCESS SYS FIONS	ERS TEM			CO100SA 11/01/2006 10:40 AM
ERROR LI	STINGS:					
CRI	TICAL ERROR POLICIES	(CA2400)		PF2	OR	02
NON	CRITICAL ERROR POLICIES	(CA2685)		PF3	OR	03
WAR	NING AND PENALTY POLICIES	(CA2500)		PF4	OR	04
INFORMAT	IONAL LISTINGS:					
NET	NEGATIVE PREMIUMS	(CA4000)		PF5	OR	05
OUT	STANDING LOSS RESERVES	(CA4100)		PF6	OR	06
CRI	TICAL/NON CRITICAL ANALYSIS	(CA2650)		PF7	OR	07
PRE	MIUMS AND LOSSES WRITTEN-OFF	(CA3200)		PF8	OR	08
REVIEW M	ESSAGES:					
REV	IEW/UPDATE POLICY MESSAGES			PF9	OR	09
REV	IEW C.A.R. NEWSLETTER			PF11	OR	11
	SELECT FUNCTION KEY/EN	CER NUMBER				
PF1/01 - HELP	PANEL : 09 :		PF12/12	2 – RI	TUR	N TO MENU

Exhibit XIII-J-1

The CO900SA - Policy Message Menu screen appears (exhibit XIII-J-2).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

J. <u>REVIEWING/UPDATING POLICY MESSAGES (CONTINUED)</u>

Exhibit XIII-J-2

CO900MN	COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE CORRECTIONS POLICY MESSAGE MENU	CO900SA 11/01/2006 11:26 AM
	ENTER KEY INFORMATION COMPANY : 999 EFF YEAR: POLICY #:	
	ENTER NUMBER -OR- SELECT FUNCTION KEY 1. ADD MESSAGE PF1 2. DELETE MESSAGE PF2 3. UPDATE MESSAGE PF3 4. DISPLAY MESSAGES PF4 5. BROWSE MESSAGES PF5	
	12. EXIT PF12 : :	

1. Adding a Message

To add a message, input the four-position effective year and policy number and then select PF1 or "01". The CO910SA - Policy Message Add screen appears (exhibit XIII-J-3).

Exhibit XIII-J-3

CO910PR		COMMONWEALTH AU	FOMOBI	LE REINSURE	ERS			CO9105	SA
		ACCOUNTING (ONLINE	CORRECTION	IS			11/01/	2006
COMPANY :	999	POLICY I	MESSAGE	e add				03:55	РM
EFF YEAR:	2005				WRITTEN	ΒY	SCXX	11/01/20	06
POLICY #:	587927983				UPDATED	ΒY	SCXX	11/01/20	06
* * * * * * * * * *	*****	* * * * * * * * * * * * * * * *	* * * * * * *	* * * * * * * * * * *	******	* * * *	* * * * * *	* * * * * * * * *	* * *
*									*
*									*
*									*
*									*
*									*
*									*
*									*
*									*
*									*
*									*
*									*
*									*
********	*****	****** \$PF4/04	- ADD	MESSAGE **	******	* * *	* * * * * *	* * * * * * * * *	* *
PF1/01-HEI	ΓP		:	:			PF	12/12-EXI	т

Type in your notes and then hit PF4 or "04" to add the message. The current date appears in the MSG DATE field on all appropriate screens.
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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

J. <u>REVIEWING/UPDATING POLICY MESSAGES (CONTINUED)</u>

2. Deleting a Message

To delete a message, input the four-position effective year and policy number and select PF2 or "02". The CO910SA - Policy Message Delete screen appears (exhibit XIII-J-4).

Exhibit XIII-J-4

CO930PR	COMMONWEALTH AUTO	MOBILE REINSURER	RS		CO910SA
	ACCOUNTING ON	LINE CORRECTIONS	5		11/01/2006
COMPANY : 999	POLICY ME	SSAGE DELETE			04:00 PM
EFF YEAR: 2005			WRITTEN BY	SCXX 1	1/01/2006
POLICY #: 97592798	3		UPDATED BY	SCXX 1	1/01/2006
* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * *	* * * * * * * * * * * *	******	* * * * * * * * *
* SUBMITTED OFFSET	TING PREMIUM IN 8/	06 MONTHLY SHIPN	MENT. WILL	CLEAR 1	ERROR *
* CODE 1. DO NOT	SEND MORE CEDED PR	EMIUM.			*
*					*
*					*
*					*
*					*
*					*
*					*
*					*
*					*
*					*
*					*
* * * * * * * * * * * * * * * * * * * *	****** \$PF4/04 -	DELETE MSG ***	* * * * * * * * * * * *	******	* * * * * * * * *
PF1/01-HELP	:	_ :		PF12	/12-EXIT

Hit PF4 or "04" to delete the message.

3. Updating a Message

To update a message, input the four-position effective year and policy number and then select PF3 or "03". The CO910SA - Policy Message Update screen appears (exhibit XIII-J-5). Exhibit XIII-J-5

CO930PR COMMONWEALTH AU	JTOMOBILE REINSURERS CO910SA
ACCOUNTING	ONLINE CORRECTIONS 11/01/2006
COMPANY : 999 POLICY	MESSAGE UPDATE 04:00 PM
EFF YEAR: 2005	WRITTEN BY SCXX 11/01/2006
POLICY #: 745927983	UPDATED BY SCXX 11/01/2006
* * * * * * * * * * * * * * * * * * * *	*******
* RESEARCHING THIS POLICY. WILL D	IPDATE POLICY MESSAGE WHEN PROBLEM IS *
* ISOLATED.	*
*	*
* DISCOVERED PROBLEM PROCESSED A	CCIDENT DATE CORRECTIONS ON 8/1/06 *
*	*
*	*
*	*
*	*
*	*
*	*
*	*
*	*
··	
DE1 (01 HELD	E - UPDALE MOG
FLT/OT-HETL	· · PF12/12-EX11

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

J. <u>REVIEWING/UPDATING POLICY MESSAGES (CONTINUED)</u>

3. <u>Updating a Message (continued)</u>

Type in your notes and then hit PF4 or "04" to update the message. The current date overrides the previous date and it appears in the MSG DATE field on all appropriate screens.

4. Displaying a Message

To display a message, input the four-position effective year and policy number and then select PF4 or "04". The CO940SA - Policy Message Display screen appears (exhibit XIII-J-6).

CO940PR	COMMONWEALTH AUTOMOBILE REINSURERS CO940	SA
	ACCOUNTING ONLINE CORRECTIONS 11/01	/2006
COMPANY: 999	POLICY MESSAGE DISPLAY 04:03	PM
EFF YEAR: 2005	WRITTEN BY SCXX 11/01/2	006
POLICY #: 547927983	UPDATED BY SCXX 11/01/2	006
* * * * * * * * * * * * * * * * * * * *	*******	* * *
* POLICY CONTAINS CA	AR ID CODE INCONSISTENCIES BETWEEN PREMS AND LOSSES.	*
* WILL PROCESS OFFSE	ET/REENTER CORRECTIONS IN THE 9/05 SUBMISSION.	*
*		*
*		*
*		*
*		*
*		*
*		*
*		*
*		*
*		*
*		*
* * * * * * * * * * * * * * * * * * * *	**** PF4/04 - UPDATE MESSAGE	* * *
PF1/01-HELP	: : PF12/12-EX	IT

From the display function, you may also update a message. Hit PF4 or "04", input your changes, and hit PF4 or "04" again.

5. Browsing Messages

To browse all messages, select PF5 or "05". The CO950SA - Policy Message Browse screen appears (exhibit XIII-J-7).

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

J. <u>REVIEWING/UPDATING POLICY MESSAGES (CONTINUED)</u>

5. Browsing Messages (continued)

Exhibit XIII-J-7

CO950PR COMMO	ONWEALTH AUTOMOBILE REINSUR	ERS	CO950SA
AC	CCOUNTING ONLINE CORRECTION	5	11/01/2006
COMPANY: 999	POLICY MESSAGE BROWSE		04:10 PM
EFF YEAR: 2005	WRI	TTEN BY SCXX 11/01	/2006
POLICY #: 85403318501		UPDATED BY SCXX 1	1/01/2006
*****	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * *	* * * * * * * * *
* RESEARCHING PROBLEM. W	VILL UPDATE MESSAGE WHEN DE	FERMINE NECESSARY	*
* CORRECTIONS			*
*			*
*			*
*			*
*			*
*			*
*			*
*			*
*			*
*			*
*			*
* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * *	* * * * * * * * *
PF1/01 - HELP	: :	PF4/04 - UPDAT	E MESSAGE
PF7/07 - PAGE BACKWARD	PF8/08 - PAGE FORWARD	PF12/12 - RETUR	N TO MENU

Use the PF7 and PF8 function keys to page forward and back. To update a message, hit PF4 or "04", update the message, and then hit PF4 again.

To exit the message function, hit PF12 or "12" at each screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

K. <u>REVIEW CAR NEWSLETTER</u>

To access the CAR Newsletter from the Menu Selections screen (exhibit XIII-K-1),

1) Select PF11, or tab to the option field, type "11", and hit ENTER.

COMPANY 999 COMMONWEALTH AUTOMOBILE REINSURERS ACCOUNTING ONLINE ACCESS SYSTEM MENU SELECTIONS						CO100SA 11/01/2006 02:52 PM
ERROR (I	LISTINGS: CRITICAL ERROR POLICIES NON CRITICAL ERROR POLICIES WARNING AND PENALTY POLICIES	(CA2400) (CA2685) (CA2500)	 	PF2 PF3 PF4	OR OR OR	02 03 04
INFORI I ()	MATIONAL LISTINGS: NET NEGATIVE PREMIUMS DUTSTANDING LOSS RESERVES CRITICAL/NON CRITICAL ANALYSIS PREMIUMS AND LOSSES WRITTEN-OFF	(CA4000) (CA4100) (CA2650) (CA3200)	 	PF5 PF6 PF7 PF8	OR OR OR OR	05 06 07 08
REVIE I I	W MESSAGES: REVIEW/UPDATE POLICY MESSAGES REVIEW C.A.R. NEWSLETTER		• • • • • •	PF9 PF11	OR OR	09 11
PF1/01 - HE	SELECT FUNCTION KEY/EN LP PANEL : 11 :	FER NUMBEI	R PF12	/12 -	RET	URN TO MENU

Exhibit XIII-K-1

The CO110SA -	CAR NEWSI	LETTER screen	n appears	(exhibit XIII-K-	2)
			11		

Exhibit XIII-K-2

CO110SA COMMO PAGE: 0 ACC	NWEALTH AUTOMOBILE RE COUNTING ONLINE ACCESS DECEMBER 2006	INSUR SYST	ERS EM	11/01/20 03:23:12	06 2
LAST MAS PROCESSED			EXCLUDED CON	MPANIES	
OCTOBER 2006	CO	# LIN	E OF BUS	ACTG DT	
		999	COMM LIAB PI	REM 10/06	
LATEST CESSION RECEID	PT DATE	999	COMM PREM	10/06	
		999	COMM PREM	10/06	
12/11/06		999	ALL COMM	10/06	
		999	COMM LIAB PI	REM 10/06	
DUE DATES		999	COMM PREM	10/06	
		999	COMM LIAB PI	REM 10/06	
SINCE ON-LINE CORRECT	TIONS	999	COMM PREM	10/06	
ARE NOW AVAILABLE, DU	JE DATES				
HAVE BECOME OBSOLETE.					
	:_:				
PF1/01 - HELP PANEL	PF8/08 - NEXT PAGE		PF12/12 - 1	RETURN TO MEN	JU

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

K. <u>REVIEW C.A.R. NEWSLETTER (CONTINUED)</u>

The CAR Newsletter contains information regarding the current production cycle, next month's scheduled processing, future processing, noteworthy items, and general "FYI" information.

To access the next page of the CAR Newsletter,

Select PF8, or tab to the option field, type "08" and hit ENTER.

To access a specific page within the newsletter,

Type in the page number over the current page number in the upper left corner.
Hit ENTER

To exit the CAR Newsletter, from any screen in the newsletter application,

Select PF12, or tab to the option field, type "12" and hit ENTER.

This will bring you back to the menu selections screen.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 1 - GENERAL INFORMATION</u>

1. Critical Accounting Errors

The "Error List Date" is the date which the policy <u>first</u> incurred a critical error (essentially the date CAR edited the policy and marked it with a critical error code). CAR does not update this date as policies list each month; once the date is set, it stays that way until the policy becomes free of critical error. So, when you view critical error policies by error list date, you will see only those policies that incurred a critical error for the first time on the same day.

The "Error List Date" is also a driver for the write-off eligible date. The write-off date for any individual policy is one year from the "Error List Date". So, if a policy first incurred a critical error in August, 2005, it becomes eligible for the critical error write-off in August, 2006.

The "Write-Off Date" indicates the month and year that CAR will write-off a policy if you fail to clear the critical error. That is, if you input 7/2006, you can review all policies that CAR will write-off at that time.

When making corrections, be sure to apply the corrections on each screen, prior to paging forward. If you fail to apply the corrections and you page forward, you will lose your corrections.

When you select a policy number to start with within the list of policies, you can input the first three or four positions and the system will bring you those that match the positions you indicated.

2. <u>Non-Critical Accounting Errors</u>

The "Error List Date" is the date which the policy <u>first</u> incurred a non-critical error (essentially the date CAR edited the policy and marked it with a non-critical error code). CAR does not update this date as policies list each month; once the date is set, it stays that way until the policy becomes free of non-critical error. So, when you view non-critical error policies by error list date, you will see only those policies that incurred a non-critical error for the first time on the same day.

When making corrections, be sure to apply the corrections on each screen, prior to paging forward. If you fail to apply the corrections and you page forward, you will lose your corrections.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 1 - GENERAL INFORMATION (CONTINUED)</u>

2. Non-Critical Accounting Errors (continued)

When you select a policy number to start with within the list of policies, you can input the first three or four positions and the system will bring you those that match the positions you indicated.

3. Warning & Penalty Policies

When a cession lists for the first time on the Warning List it appears under the "WARNING & PENALTY POLICIES - FOR LATEST LIST DATE" function. This function lists all cessions appearing for the first time. CAR updates newly eligible cessions the 28th of every month so that companies maintain a tracking mechanism of new cession/no premium errors.

There is a "built-in" delay within the on-line application from when CAR receives the cession until it appears on the Warning List. This delay is necessary because cessions arrive at CAR approximately two months prior to the premium. The delay equals approximately four months as illustrated in the following example:

- Policy Effective Date:	1/1/2006
- Date CAR Receives Cession:	1/1/2006
- Premium Due At CAR:	3/15/2006
- Date Policy Appears on	
Warning List if CAR	
has not received Prem:	4/28/2006

The "Latest List Date" function lists newly appearing cessions from both the Warning and Penalty Lists on approximately the 28th of each month. The example below illustrates this scenario.

- Policy Effective Date:	9/1/2005
- Date CAR Receives Cession:	6/1/2006
- Coverage Date:	6/1/2006
- Date Policy Appears on	
Warning/Penalty List if CAR	
has not received Prem:	6/28/2006

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 1 - GENERAL INFORMATION (CONTINUED)</u>

3. <u>Warning & Penalty Policies</u>

Cessions always appear on the warning list for 5 months prior to moving to the penalty list.

Duplicate cessions do not appear on the on-line application; only the active, inforce cession appears. Accordingly, CAR doesn't assess a \$60 cession/no premium penalty on the duplicate cession(s), nor a cession/no premium write-off penalty against the duplicate cession(s).

4. <u>Net-Negative Premium Policies</u>

The system moves more quickly if you specify an effective year, rather than choosing to review "all" years.

5. <u>Outstanding Loss Reserves</u>

The system moves more quickly if you specify an effective year, rather than choosing to review "all" years.

The system displays only the current quarter's reserves; it is not a cumulative list. Also, CAR tells the system which quarter's information to show. The quarter is based upon what accounting data has been loaded to the system. That is, CAR loaded 6/2006 data (including outstanding losses) to its accounting database files on August 19, 1997. It updated the current quarter to 6/2006. That will remain the current quarter until CAR loads 9/2006 data on November 20, 2006.

6. Critical/Non Critical Analysis

This function is strictly a summary function in that you cannot review specific policies. Instead, it serves as a way to isolate reporting problems by providing error record counts and error dollar amounts by error code and effective year.

It also serves as CAR's automated Audit Review program. The system provides an indicator (*) if a non critical error code exceeds the tolerance level, the date it exceeded the tolerance, and the date you must submit corrections by to avoid an Audit Review penalty. You can also monitor the error percents of all error codes so that as they approach the tolerance level you can process corrections to ensure they don't exceed it.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 1 - GENERAL INFORMATION (CONTINUED)</u>

7. Premium and Losses Written-Off

The loss write-off includes only on-line critical error policies. Records submitted against closed-out policies that incur a critical error are not included on-line.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 2 – CRITICAL/NON CRITICAL ACCOUNTING ERRORS</u>

Critical Accounting Errors

Critical accounting errors are deemed critical because they prevent loss coverage, impacting a company financially. There are three critical accounting errors that are highlighted below.

- Error Code 1: No Active, In-force Cession Record. Every ceded policy must contain an active transaction 1 or 2 cession record.
- Error Code 6: No Positive Premium for Loss Records. Positive premium must exist on a ceded policy that contains loss records.
- Error Code 7: Date Discrepancies on Loss Accident Date Outside Cession Bounds. The accident date on the loss record must be a valid date and fall within the policy's cession bounds.

Non-Critical Accounting Errors

Non-critical accounting errors are deemed non-critical because they indicate some kind of reporting problem but not significant enough to prevent loss coverage. Although they do not prevent loss coverage, they can impact a company financially if the volume of non-critical errors is high (please reference the Policy Edit Package or Manual of Administrative Procedures. There are nine non-critical accounting errors that are highlighted on the following page.

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CHAPTER XIII - CAR ACCOUNTING ONLINE CORRECTIONS

L. <u>APPENDIX 2 – CRITICAL/NON CRITICAL ACCOUNTING ERRORS</u> (CONTINUED)

- Error Code 2: CAR ID Code Inconsistency. The CAR ID Code on all premium and loss records must equal and must match the CAR ID Code on the policy's first active, in-force cession.
- Error Code 3: Effective and Expiration Date Inconsistency. The effective and expiration date on all premium and loss records must equal and must match the effective and expiration date on the policy's first active, in-force cession.
- Error Code 4: Date Discrepancies on Premium Records New/Renewal Premium Not Found. The transaction code on all premium records must be 11-16. All the date fields must contain valid dates. All policies must contain an active transaction 11 premium record.
- Error Code 5: Net Premium Not Positive. For every line of business/class group combination, the premium amount must be greater than or equal to \$0.
- Error Code 8: Accident Date/Class Group Inconsistent Within Loss Records. Losses that contain the same claim number must also contain the same class group and accident date.
- Error Code 9: Invalid Net Loss Amount. The net paid loss amount for a particular line of business and claim number must be greater than or equal to \$0.
- Error Code 10: No Matching Claim for Subrogation. If a policy contains a subrogation record (transaction code 26), the record must correspond to a paid loss record with the same line of business and claim number.
- Error Code 11: Invalid Expense Amounts. The net allocated expense amounts (transaction codes 24, 27, and 29), within the same line of business and claim number, must be greater than or equal to \$0.
- Error Code 12: Unmatched Reinstatements. If a transaction 14 premium record exists on a policy, a transaction code 13 or 15 must also exist and must match to the transaction 14 record.

Using the on-line accounting correction application, you can correct certain types of errors. For example, if you need to correct a transaction code, accident date, claim number, class group, etc., you can make those corrections via the on-line system. However, if you need to offset a premium or loss record or correct a CAR ID Code, you must submit offset/reenter records.