

Proposed Modifications to the Private Passenger Statistical Plan

| Proposed Effective Date | Description | Status | Pages Impacted | Records Impacted |
|-------------------------|---|---|----------------|------------------|
| January 1, 2010 | <p>The Private Passenger Statistical Plan has been updated to include proposed modifications to the Statistical Data Quality Program as follows:</p> <ul style="list-style-type: none"> • The majority of the penalty amounts contained in the Statistical Data Quality Program have not been updated since their inception in 1989. It is recommended that these penalties be increased for inflationary changes and adjusted for reasonability as warranted. • In order to further assure that complete and accurate statistical data is reported to CAR, it is recommended that two programs be added to the Private Passenger Statistical Data Quality Program: <ul style="list-style-type: none"> • Expand the Annual Statement program to monitor the receipt of Statutory Page 14s for Massachusetts on a quarterly basis, including any corresponding out-of-balance explanations. This program will be administered in a similar manner to the program currently in place for monitoring the year-end receipt of company Annual Statements. • In accordance with Rule 29 of the CAR Rules of Operation, no later than the 23-month anniversary of the calendar date on which a Newly Writing Company's initial Private Passenger Motor Vehicle Insurance rates and manual became effective, the company must provide CAR with interim summary data on a monthly basis. In order to assure the timely receipt of interim data information, an Interim Summary Data penalty will be added to the Private Passenger Statistical Data Quality Program. A penalty will apply for failing to report the initial submission of interim data and another penalty will apply on an ongoing basis for failing to report each subsequent monthly submission of interim data. • Wording clarification, elimination of obsolete language and the renumbering of sections as necessary. <p>The proposed implementation date of these modifications is January 1, 2010, impacting the January 2010 and subsequent monthly accounting/statistical shipments.</p> | Forwarded to Division of Insurance for approval | VII:1-10 | All |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Page(s) Impacted | Records Impacted |
|-------------------------|--|---|---|----------------------------|
| January 1, 2010 | Minor changes have been made to the Private Passenger Automobile Statistical Plan to reflect a competitive rating environment and changes in the residual market structure. | Promulgated by the Division of Insurance on 8/20/09 | Cover Page I:1-2 II:1-2, 4 III:3-6, 11-12 VI:9-10, 20, 22, 43, 45-47 VII:6, 10 | All |
| | Premium Town Code has been renamed Territory Code. | | Table of Contents: i IV:2,8,14 V:2,8,14 VIII:1-7 A:2-3 B:1-14 | All |
| | The following fields have been eliminated from the Private Passenger Automobile Statistical Plan: <ul style="list-style-type: none"> • Accident Town Code • Intensified Appraisal Identification Code • Pre-Insurance Inspection Identification Code has been eliminated as a result of changes to 211 CMR 94.00 that became effective on July 24, 2009. • Rate Departure Factor Code | | IV:5,11,15, 17 V:3,9,15 VI:26,41 VIII:1-7 A:2-3 | All |
| | Passive Restraint Device Discount Code has been revised to reflect the repeal of 211 CMR 124.00 in 2008. The coding requirements remain unchanged. | | VI:21 | All Liability and No-Fault |

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| January 1, 2010 | <p>The following fields are not required to be reported, but companies may optionally report data in these fields. A new value of “O” has been added to Appendix A – Classification and Coverage Code Decision Tables to indicate the “optional” status. Note that if a company chooses to report data in these optional fields, the reported data will be verified for accuracy.</p> <ul style="list-style-type: none"> • Anti-Theft Device Discount Code • Annual Mileage Code • OEM Coverage Code • Passive Restraint Device Discount Code • Partial/Total Loss Indicator • Producer Code • Subline Code | Promulgated by the Division of Insurance on 8/20/09 | A:1-3 | All |
| | References to Statutory Page 14 for Massachusetts have been updated. | | II:1-2 VII:1-2,6-7 | All |
| | References to commercial Annual Statement Line of Business codes have been deleted from the table in Part VI – Coding Section. References to Subline in several tables have been replaced with Annual Statement Line of Business. | | VI:1, 7 VIII:1 | All |
| | Wording clarification, elimination of obsolete language and renumbering has been made as necessary. | | I:2 II:3-4 VI:42 VII:3 Index D:1-3 | All |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Page(s) Impacted | Records Impacted |
|-------------------------------|--|---|--|------------------------|
| April 1, 2010 | <p>For policies effective April 1, 2010 and subsequent, companies will be required to report merit rating status and credit or surcharge premium adjustments in combination with the applicable coverage base premium. A separate merit rating record will no longer be statistically reported. The fifth and sixth positions of the combined premium record will indicate the merit rating status of the operator used to rate the vehicle. Merit rating status will be defined as the number of points or incident free years recognized by the merit rating plan that is described in Rule 56 of CAR's Massachusetts Private Passenger Automobile Insurance Manual.</p> <p>Appendix C has been added to the Private Passenger Statistical Plan. Appendix C identifies all major and minor traffic law violations and the chapter and section of the Massachusetts General Laws (M.G.L.) or the Code of Massachusetts Regulations (CMR) to which each violation applies.</p> | Approved by the Division of Insurance on July 29, 2009 | <p>I:1-2 III:1-5 VI:10, 12, 14 C:1-8</p> | All Premium Records |

Withdrawn Modifications to the Private Passenger Statistical Plan

| Status | Description | Pages Impacted | Records Impacted |
|---------------------|---|-----------------------------|------------------------|
| All Pages Withdrawn | <p>Rule 29 – Assignment Process has been amended to include an interim summary submission reporting requirement for Newly Writing Companies. Accordingly, all Statistical Plan modifications previously filed with the Division of Insurance on March 3, 2009 have been withdrawn.</p> <p>To assure that Newly Writing Companies are provided with a quota share as specified in Rules 29 and 30 of the CAR Rules of Operation, Part VII – Statistical Data Quality Program of the Massachusetts Private Passenger Automobile Statistical Plan has been updated to include an interim summary data submission requirement. Late or unacceptable interim summary data submissions will be treated similar to late or unacceptable statistical shipments for purposes of assessing Statistical Data Quality Penalties.</p> | VII:1,2,4,8,9 | All |
| | <p>These modifications have also been withdrawn.</p> <p>The Massachusetts Private Passenger Automobile Statistical Plan has been updated to eliminate obsolete requirements relative to the Massachusetts Automobile Expense Call, clarify references to the Annual Statement and Massachusetts Statutory Page 14, update the page numbering in Part VII – Statistical Data Quality Program, and update page references contained in the Index.</p> | II:1,2 VII:1-11 C:1-3 | For clarification only |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Page Impacted | Records Impacted |
|-------------------------------|--|--|------------------|---------------------|
| April 1, 2009 | The Private Passenger Statistical Plan has been modified to include an additional CAR Identification Code for policies effective April 1, 2009 and subsequent. The proposed code (CAR Identification Code 1) will identify written business that meets the Clean-in-Three definition in Rule 22 of the CAR Rules of Operation and meets the voluntary market share exclusion criteria as specified in Rule 29 of the CAR Rules of Operation. | Approved by the Division of Insurance on January 5, 2009. | VI:5 | All |

Disapproved Modifications to the Private Passenger Statistical Plan

| Effective Date | Description | Status | Page(s) Impacted | Records Impacted |
|----------------|--|---|------------------|------------------|
| N/A | <p><u>Each of the modifications proposed to Part VII – Statistical Data Quality Program of the Private Passenger Statistical Plan and specified below have been disapproved.</u></p> <ul style="list-style-type: none"> Newly Writing Companies with private passenger rate filing effective dates occurring in calendar year 2008 must report detailed private passenger statistical data for policies with effective dates of January 1, 2009 and subsequent no later than the March, 2009 statistical shipment. Additionally, the company must report summary level written premium and exposure data for policy effective year 2008 using CAR's statistical accrual application. Newly Writing Companies with private passenger rate filing effective dates occurring in calendar year 2009 must report detailed private passenger statistical data no later than the close of the quarter subsequent to the effective date of the rate filing. Newly Writing Companies with private passenger rate filing effective dates occurring in calendar years 2010 and subsequent must report detailed private passenger statistical data no later than the close of the quarter in which the rate filing is effective. Thereafter, companies will be required to report statistical data to CAR on a monthly basis. Newly Writing Companies that fail to report statistical submissions within the required reporting timeframes will be subject to Statistical Data Quality Penalties as follows: <ul style="list-style-type: none"> ♦ If the company fails to meet the initial statistical submission reporting deadline, a \$10,000 penalty will be assessed. ♦ If non-compliance continues, the company will be assessed penalties on a monthly basis in accordance with Section B.1.b – Late and Unacceptable Shipments. Newly Writing Companies that fail to report summary level written premium and exposure data by the specified due date will be subject to a Statistical Data Quality Penalty of \$50 per business day until CAR receives the summary level data. <p>Language pertaining to reporting requirements and penalties for low volume companies has been eliminated from Part VII – Statistical Data Quality Program. <u>This modification has also been disapproved.</u></p> | <p><u>Disapproved by the Division of Insurance on December 24, 2008.</u></p> | VII:1-6, 9,10,12 | All |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Page(s) Impacted | Records Impacted |
|---------------------------------|---|--|---|---------------------|
| <p>April 1, 2008</p> | <p>The Private Passenger Statistical Plan has been modified to include reporting requirements for those companies whose approved merit rating plans result in the inability to separately identify merit rating surcharge and credit premium amounts.</p> <p>Additionally, all references to the Safe Driver Insurance Plan (SDIP) have been modified to refer to merit rating.</p> | <p>Approved by the Division of Insurance on May 8, 2008.</p> | <p>III:4,13 VI:10,12,14 C:2,3</p> | <p>All</p> |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Page(s) Impacted | Records Impacted |
|--|--|--|---|-----------------------------|
| <p>Mandatory January 1, 2009</p> <p>Optional April 1, 2008 – December 31, 2008</p> | In conjunction with the implementation of the Massachusetts Automobile Insurance Plan (MAIP), the following modifications have been made to the Private Passenger Statistical Plan: | | | |
| | <p>The Type of Risk Code table has been modified as follows:</p> <ul style="list-style-type: none"> The description pertaining to business written at a rate discount and approved under Section 193R of Chapter 175 of the General Laws has been modified. The description of Type of Risk 9 that pertains to a company specific coverage has been modified. The codes that pertain to business approved under Section 113B of Chapter 175 of the General Laws no longer apply and have been eliminated. | Approved by the Division of Insurance on March 10, 2008 | VI:6 | Premium and Loss Records |
| | New Discount Code values have been added to indicate the application of an “all other” discount or that an “all other” discount has been applied in addition to other existing discount(s). | | II:3 IV:4,10,16 V: 4,10,16 VI:22 | Premium and Loss Records |
| | An “all other” Type of Loss value of 09 has been added to the Liability, No-Fault and Collision Type of Loss tables. | | VI:31, 35, 48 | Loss Records |
| | Wording has been added to the General Reporting Requirements – Premiums relative to the requirements for reporting additional company specific coverage and limits/deductibles for which statistical codes are not currently available. | | III:1 | Premium Records |
| | Wording has been added to the General Reporting Requirements – Losses to clarify that losses relating to a company specific coverage that is provided by a company either at an additional premium charge or at no additional premium charge are required to be statistically reported. | | III:6 | Loss Records |

Modifications to the Private Passenger Statistical Plan

| Effective Date | Description | Page(s) Impacted | Records Impacted |
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| Disapproved | All proposed modifications to the Statistical Data Quality Program previously identified in Accounting and Statistical Notice No. 472 dated November 19, 2007 <u>have been disapproved</u> by the Commissioner of Insurance per her letter dated January 30, 2008. For additional information, please refer to Accounting and Statistical Notice No. 473 dated January 31, 2008. | VII:2,3,4,5,7, 8,9,11 | All |
| February 1, 2008 | <p>In order to assure proper identification of MAIP business, the Division of Insurance has promulgated the following modifications to the Private Passenger Statistical Plan, effective February 1, 2008. The previously filed modifications to the CAR Identification Code tables as identified in Accounting and Statistical Notice No. 472 dated November 19, 2007 <u>have been disapproved</u> by the Commissioner of Insurance per her letter dated January 30, 2008. For additional information, please refer to Accounting and Statistical Notice No. 473 dated January 31, 2008.</p> <ul style="list-style-type: none"> • CAR ID Codes 8 and 9 have been added • Wording clarification has been made to the CAR ID Code descriptions | VI:3-5 | All |

Approved Modifications to the Private Passenger Statistical Plan

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|---|--|--|--|------------------------------|
| <p style="text-align: center;">Optional January 1 – December 31, 2007</p> <p style="text-align: center;">Mandatory January 1, 2008 and subsequent</p> | Language for the Business Use classification codes has been updated for consistency with Rule 28 of the AIB's Private Passenger Automobile Insurance Manual. | <p style="text-align: center;">Approved by the Division of Insurance on February 16, 2007.</p> | <p style="text-align: center;">VI:8 VI:9</p> | For clarification only |
| | Language relative to the reporting of multi-vehicle policies was updated to reference Rule 28 of the AIB's Private Passenger Automobile Insurance Manual. | | | |
| | The word "principal" has been removed from the descriptions of classification codes 115 and 116 since these classes can now represent both principal and occasional operators. Additional classification codes for inexperienced occasional operators aged 65 and older have been added to the Valid Statistical Class Code Reporting Table. | | | All Premium and Loss Records |

Approved Modifications to the Private Passenger Statistical Plan

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|-----------------------|--|---|-----------------------|------------------------------|
| January 1, 2007 | In response to ISO's application of a Vehicle Series Rating program, wording relative to Symbol Code as contained in Part V – Reporting Instructions – Losses of the Statistical Plan has been updated. | Approved by the Division of Insurance on January 25, 2007 | V:15 | For Clarification Only |
| April 1, 2007 | In order to specifically identify Bodily Injury, Uninsured and Underinsured Liability Limits of 500,000/500,000, code 15 has been added to the appropriate limits tables. The 500,000/500,000 limit is currently reported using the All Other Limits Code of 49. | | VI:29 | All Premium and Loss Records |

Approved Modifications to the Private Passenger Statistical Plan

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| January 1, 2007 | For loss records, it is now required that SDIP status be reported in the fifth and sixth positions of the classification code. Currently, code 00 is reported in these positions on all loss records. It is anticipated that this information will provide the AIB with important data that can be used to perform additional SDIP analysis. | Approved by Division of Insurance on April 19, 2006. | III:4, III:13, VI:8,10,12 | All Losses |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Status | Pages Impacted | Records Impacted |
|--|--|---|----------------|------------------------------|
| <p>Optional January 1 – June 30, 2006.</p> <p>Mandatory July 1, 2006</p> | <p>In accordance with the recent approval of modifications to Rule 19 (Discounts) of the AIB's Private Passenger Automobile Insurance Manual, effective 1/1/06, the following modifications to the Discount Code table contained in the Private Passenger Statistical Plan have been approved.</p> <ul style="list-style-type: none"> • Multi-Car Discount – To be eligible for the discount, at least two of the automobiles must be private passenger vehicles (as defined in Rule 27 (Private Passenger Definition)). Use class is no longer a factor in the determination of discount applicability. Additionally, multi-car status information will not be collected as it is no longer applicable. The Statistical Plan refers users to the AIB's Private Passenger Insurance Manual for details relative to the application of discounts. • To maintain consistency with the coding of other data elements contained in the Statistical Plans, Code 0 will represent "No Discount Applies". | Approved by Division of Insurance on February 22, 2006. | VI:20 | All Premium and Loss Records |

Approved Modifications to the Private Passenger Statistical Plan

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|-------------------------|---|---|----------------|--------------------|
| January 1, 2006 | <p>In accordance with the promulgation of the 2006 SDIP Regulation (211 CMR 134.00) by the Division of Insurance and approval by the State Rating Bureau of the revisions to Rule 28 (Classifications) of the AIB's Private Passenger Automobile Insurance Manual, CAR is proposing additional SDIP clarification language to the Private Passenger Statistical Plan.</p> <ul style="list-style-type: none"> The tables containing information relative to the fifth and sixth positions of the class code have been updated to note that code 99 pertains to the Excellent Driver Discount Plus Credit and code 98 applies to the Excellent Driver Discount Credit. Additionally, surcharge records may contain values of 00-45 in the fifth and sixth positions of the class code. (Pages VI:8, 10, 12) All wording that is specifically related to the assignment of operators to vehicles and that also can be found in Rule 28 (Classifications) of the AIB's Private Passenger Automobile Insurance Manual, has been eliminated from the Statistical Plan. Added in place of this wording, is a note that refers companies to the AIB's Manual if further information is needed. <p>The operator assignment language has been eliminated for several reasons. The class code assignment process has already occurred by the time that a company would be actually reporting the statistics to CAR, so the Statistical Plan would essentially be providing information after the fact. It also assures that wording that is duplicated in other manuals is kept to a minimum. However, the note that has been added refers companies to where the best source of information can be found. (Page VI:7)</p> <p>Note that the proposed modifications are for clarification purposes only and do not represent any changes to the already approved SDIP reporting requirements (see Accounting and Statistical Notice No. 427, dated September 20, 2005).</p> | Approved by Division of Insurance on February 10, 2006. | VI:7,8,10,12 | Clarification Only |

Approved Modifications to the Private Passenger Statistical Plan

| Approved Effective Date | Description | Pages Impacted | Records Impacted | Status | |
|---|--|----------------|------------------|---|---|
| January 1, 2005 | Language has been modified to reflect recent changes to Rule 29 – Classification Standards of the AIB’s Private Passenger Rating Manual, relative to the treatment of inexperienced operators. | VI:7 | Clarification | Approved by the Division of Insurance on September 6, 2005. | The 2005 Private Passenger Statistical Plan has been updated to include this modification. |
| January 1, 2006 | In response to the 2006 Safe Driver Insurance Plan as ordered by the Division of Insurance on April 29, 2005, several modifications to the Private Passenger Statistical Plan have been approved. For private passenger, miscellaneous rated as private passenger and private passenger motorcycle policies effective 1/1/2006 and subsequent, the fifth and sixth positions of the classification code will now reflect point rather than step information. Credit records may be reported with a value of 98 or 99 in the fifth and sixth positions and surcharge records may be reported with values of 01 – 45 in those positions. | VI:8,10,12 | All Premiums | | The 2006 Private Passenger Statistical Plan has been updated to include this modification. |
| January 1, 2006 (Optional 1/1/05 – 12/31/05) | To correspond with the addition of “all other” Medical Payments Limit Code 49 to the Commercial Statistical Plan, an “all other” code 49 has also been added to the Private Passenger Statistical Plan. | VI:28 | All | | The 2005 and 2006 Private Passenger Statistical Plans have been updated to include this modification. |

Massachusetts Private Passenger Statistical Plan

Approved Modifications

| Effective Date | Description | Status | Records Impacted | Pages Impacted |
|-----------------|--|--|------------------|--------------------------|
| January 1, 2005 | In conjunction with the AIB's May 28, 2004 motorcycle rate filing, several modifications to the Private Passenger Statistical Plan have been made. Classification Codes have been added to identify experienced/inexperienced motorcycle operators. Engine size Category D has been expanded to collect additional cc breakdowns. Additionally to provide the AIB with more accurate Value Code data, the method for reporting Value Code has been modified. Motorcycle value will be rounded up to the nearest hundred dollars and the rounded value will be used to develop the Value Code (similar to Annual Mileage coding). | <p>Approved by the Division of Insurance on September 13, 2004.</p> <p>2005 Private Passenger Statistical Plan has been updated to include these modifications</p> | All | VI:11,12 VI:38 A:2 |
| | The Classification Code Decision Table has been updated for consistency between commercial and private passenger for Liability Limits. Liability Limits are required to be reported for classifications 700000, 800000 and 902000. | | All Liability | A:2 |

Massachusetts Private Passenger Statistical Plan

Summary of Approved Modifications

| Effective Date | Description | Status | Records Impacted | Pages Impacted |
|--|---|---|------------------|------------------------------|
| Optional for Policies Effective 1/1/2004 - 6/30/2004 Mandatory for Policies Effective 7/1/2004 and subsequent | Effective 8/1/2003, the Division of Insurance amended the Anti-Theft Device Discount regulation. An additional discount category has been created for a signal-activated vehicle recovery system with unauthorized movement notification. This device will be eligible for a 25% discount and up to a 36% discount when used in combination with other qualifying devices. Accordingly four new codes have been added to the Anti-Theft Device Discount table to identify the new categories of discount. | Approved by the Division of Insurance on April 13, 2004. 2004 Private Passenger Statistical Plan has been updated to include these modifications | Physical Damage | IV: 15 V:16 VI: 40, 42 |

Massachusetts Private Passenger Statistical Plan

Approved Modifications

| Approved Effective Date | Description | Status | Records Impacted | Pages Impacted |
|-------------------------|---|---|-------------------------|------------------|
| 1/1/2004 | The Nil Submission penalty has not been utilized by CAR in many years. Rather, the Late and Unacceptable Shipments penalty has been used to penalize those companies that do not report required statistical data to CAR on a timely basis. Accordingly, the Nil Submission penalty has been eliminated and all wording pertaining to Nil Submissions has been removed from the Statistical Plan. | Approved by the Division of Insurance on February 10, 2004. 2004 Private Passenger Statistical Plan has been updated to include these modifications | For clarification only | II:1 VII:2,7 |
| | The Annual Statement Reconciliation language contained in the Statistical Plan has been updated to reflect CAR's current collection and reconciliation procedures. | | For clarification only | II:2 VII:6,10 |
| 1/1/2005 | The existing private passenger classification code tables have been revised in order to provide the ability to further identify classification data for "older" drivers aged 65 and over. | Approved by the Division of Insurance on February 10, 2004. The 2005 Private Passenger Statistical Plan has been updated to include these modifications. | All premiums and losses | VI:8,9 |

Private Passenger Statistical Plan

Summary of Approved Modifications

| Effective Date | Description | Records Impacted | Status | Pages Impacted |
|--|--|----------------------------------|---|---|
| 1/1/2003 | In conjunction with the recently approved modifications to the Annual Mileage Discount Form and Rule 19 (Discounts) of the AIB's Private Passenger Automobile Insurance Manual, the Private Passenger Statistical Plan has been updated. The approved rule provides companies with a means to verify actual miles driven by an insured during the year. Accordingly, all Statistical Plan references to "Estimated" Annual Mileage have been eliminated and the data element will be referred to as Annual Mileage. | All Premium and Loss | Approved by Division of Insurance on 3/14/03. 2003 Statistical Plan has been updated. | IV:3,9,15 V:3,9,15 VI:14,19 VIII:1-7 C:1 A:2,3 |
| Optional 1/1/2003- 12/31/2003 Mandatory 1/1/2004 | The Division of Insurance has approved a revision to Rule 44 (Motorcycles, Motorscooters, Mopeds, etc.) of the AIB's Private Passenger Rating Manual to allow a discount in the comprehensive premium charge for motorcycles equipped with a Category IV vehicle recovery system. Accordingly, the Classification Decision Table has been modified to require companies to report an Anti-Theft Device Discount Code on records reported with a motorcycle classification code. Note that the reporting of Anti-Theft Code on motorcycles is optional for policies effective 1/1/2003-12/31/2003 and mandatory for policies effective 1/1/2004 and subsequent. | Physical Damage Premium and Loss | | A:2 |
| 1/1/2003 | The Reporting Method section of Part II – General Rules has been updated to identify that commencing with the 2003 accounting/statistical shipments CAR will accept records reported via File Transfer Protocol (FTP) transmission. | All Records | | II:2 |