



MASSACHUSETTS AUTOMOBILE INSURANCE MANUAL

PRIVATE PASSENGER - RESIDUAL MARKET

AS OF OCTOBER 1, 2012

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TABLE OF CONTENTS

SECTION I - GENERAL RULES

Rule No.	Page
1 Massachusetts Automobile Insurance Policy - Eligibility.....	1
2 Coverages and Limits	1
3 Coverage Availability.....	2
4 Standard Procedures	2
5 Residence and Location	3
6 Out-of-State Garaging	4
7 Policy Period	4
8 Changes	5
9 Motor Vehicle Registration Certificates.....	5
10 Certified Risks - Financial Responsibility Laws	5
11 Premium Calculation Rule.....	6
12 Whole Dollar Premium Rule.....	7
13 Installment Payment of Premiums	7
14 Deposit Premium Rule	7
15 Employers Subject to Massachusetts Workers Compensation Act	7
16 Deductibles - Parts 7, 8 and 9.....	7
17 Substitute Transportation	7
18 Termination of Insurance	8
19 Discounts.....	13
20 Model Year Rating	15
21 Fire, Theft and Combined Additional Coverages.....	15
22 Vehicle Rating Group (VRG) Program.....	15
23 High-Theft Vehicles.....	17
24 Extra-Risk Rating (Collision and Comprehensive)	17
25 Reserved for Future Use.....	18
26 Reserved for Future Use.....	18

SECTION II - PRIVATE PASSENGER AUTOMOBILES

Rule No.	Page
27 Private Passenger Definition.....	19
28 Private Passenger Classifications.....	19
29 Reserved For Future Use.....	22
30 Personal Injury Protection - Deductible Options	22
31 Transportation of Fellow Employees	22
32 Reserved for Future Use	22
33 Towing and Labor Cost	23
34 Trailers Designed for Use with Private Passenger Motor Vehicles.....	23
35-38 Reserved for Future Use.....	23

SECTION III - MISCELLANEOUS MOTOR VEHICLES AND COVERAGES

Rule No.		Page
39 Motor Homes/Camper Bodies.....		24
40 Reserved for Future Use.....		24
41 Stated Amount Coverage.....		25
42 Reserved for Future Use.....		25
43 Low Speed Vehicles.....		25
44 Motorcycles, Motorscooters, Mopeds and Similar Motor Vehicles.....		26
45 Agreed Amount Coverage – Comprehensive.....		27
46 Excess Electronic Equipment Coverage.....		27
47 Customized Vans and Pickups		28

SECTION IV - NON-OWNED AUTOMOBILES

Rule No.		Page
48 Reserved for Future Use.....		29
49 Reserved for Future Use.....		29
50 Use of Other Automobiles.....		29
51-53 Reserved for Future Use.....		29

SECTION V - SUPPLEMENTAL INFORMATION

Rule No.		Page
54 Anti-Theft Device Discounts.....		30
55 Pre-Insurance Inspection Program		36
56 Merit Rating Plan.....		37
57 Reserved for Future Use.....		41
58 Registry of Motor Vehicles Procedures		41

ADDITIONAL ITEMS

	Page
Private Passenger Endorsement Index	B-1

RATING TERRITORIES SECTION

Rating Territories	T-1 - T-6
--------------------------	-----------

RATE SECTION

	Page
Memorandum	R-1
Private Passenger Rates	R-2 – R-34
VRG Relativities.....	R-35 – R36
VRG Assignment by Price List.....	R-37
Stated Amount Divisors.....	R-38
Stated Amount Rates.....	R-39 – R-43
Motorcycle Rates.....	R-44 – R-50
Miscellaneous Rating Factors.....	RS-1
Miscellaneous Motor Vehicles.....	RS-2
High Theft Vehicle Section.....	HT-1 - HT-5