CAR WEBSITE
ONLINE RECRUITMENT FORM

POSITION TITLE: Network Analyst

Description:	Commonwealth Automobile Reinsurers (CAR) is seeking a Network Analyst with 1-2 years of experience to join our team. The ideal candidate will be familiar with Microsoft operating systems and be motivated to learn and work with experienced IT professionals to develop a broad-based understanding of CAR's computer systems. This is an opportunity to cultivate wide-ranging technical job knowledge and relatable skills with growth opportunity. CAR is a small company located in downtown Boston that supports the Massachusetts automobile insurance industry as the statistical agent and residual market administrator. This position is performed in a hybrid work environment requiring a combination of remote work from home and two in-office workdays per week, and on call to come into the office when needed.
Salary Range:	Commensurate with experience.
Education/Skills:	• Basic knowledge of Windows Server, Active Directory, and file/print services. • Understanding of storage concepts (NAS/SAN) and network fundamentals (LAN/WAN, switching, routing). • Familiarity with Microsoft 365 administration and collaboration tools is required; an advanced understanding of Excel is highly desired. • Basic troubleshooting of endpoint security, VPNs, and remote access solutions. • Strong problem-solving, organizational, and communication skills.
Experience:	• 1 - 2 years of IT support experience, preferably in a hybrid infrastructure/end-user environment • Hands on experience with Windows 10/11 and macOS endpoints
Certification:	